

Course Schedule

Adobe Acrobat

Adobe Acrobat Pro DC - Advanced / 395 / Days: 1

In this course, students will use Adobe Acrobat Pro DC to convert technical documents to PDF files, enhance PDF documents, create interactive PDF forms, and prepare PDF files for commercial printing.

06/26	06/27/20	OLL	5:00 PM - 1:00 AM	FRR
07/13	07/13/20	OLL	3:00 PM - 11:00 PM	FRR
07/22	07/22/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	08/10/20	OLL	3:00 PM - 11:00 PM	FRR
09/11	09/11/20	OLL	3:00 PM - 11:00 PM	FRR
10/16	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
11/13	11/13/20	OLL	3:00 PM - 11:00 PM	FRR
12/09	12/09/20	OLL	3:00 PM - 11:00 PM	FRR

Adobe Acrobat Pro DC - Introduction / 395 / Days: 1

Adobe Acrobat Pro DC puts the power of the Portable Document Format, literally, at your fingertips. By taking advantage of the functionality & features available in Acrobat, you will ensure the integrity of your documents regards of who views them.

06/08	06/08/20	OLL	3:00 PM - 11:00 PM	FRR
07/07	07/07/20	OLL	3:00 PM - 11:00 PM	FRR
07/16	07/16/20	OLL	3:00 PM - 11:00 PM	FRR
08/05	08/05/20	OLL	3:00 PM - 11:00 PM	FRR
08/27	08/27/20	OLL	3:00 PM - 11:00 PM	FRR
09/09	09/09/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/12/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	11/09/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/07/20	OLL	3:00 PM - 11:00 PM	FRR

Adobe Captivate

Adobe Captivate 2019 - Beyond The Essentials / 790 / Days: 2

A course that teaches the higher-end, more advanced functionality of Adobe Captivate 2019.

07/29	07/30/20	OLL	3:00 PM - 11:00 PM	FRR
09/29	09/30/20	OLL	3:00 PM - 11:00 PM	FRR
10/30	11/02/20	OLL	2:00 PM - 11:00 PM	FRR
12/17	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Adobe Captivate 2019 - The Essentials / 790 / Days: 2

A course that teaches the core Adobe Captivate skills needed to create eLearning courses.

07/09	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
09/21	09/22/20	OLL	3:00 PM - 11:00 PM	FRR

Adobe Captivate 2019 - The Essentials / 790 / Days: 2

A course that teaches the core Adobe Captivate skills needed to create eLearning courses.

10/21	10/22/20	OLL	3:00 PM - 11:00 PM	FRR
12/08	12/09/20	OLL	3:00 PM - 11:00 PM	FRR

Adobe Dreamweaver

Adobe Dreamweaver CC - Part 1 / 790 / Days: 2

In this course, you will learn to maintain and administer your website with Dreamweaver's site and page management tools.

07/09	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
08/11	08/12/20	OLL	3:00 PM - 11:00 PM	FRR
09/10	09/11/20	OLL	3:00 PM - 11:00 PM	FRR
11/11	11/12/20	OLL	3:00 PM - 11:00 PM	FRR

Adobe Dreamweaver CC - Part 2 / 790 / Days: 2

In this course, you will use Adobe Dreamweaver CC to create fluid CSS layouts, implement mobile integration techniques, and share files over a server to work in a collaborative manner.

07/16	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
08/19	08/20/20	OLL	3:00 PM - 11:00 PM	FRR
10/14	10/15/20	OLL	3:00 PM - 11:00 PM	FRR
12/10	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

Adobe Illustrator

Adobe Illustrator CC - Part 1 / 790 / Days: 2

This course covers the Graphic Design & Illustration Using Adobe Illustrator CC objectives to help students prepare for the Adobe Certified Associate (ACA) exam. This course is also designed to cover the Adobe Certified Expert (ACE) exam objectives.

06/25	06/26/20	OLL	3:00 PM - 11:00 PM	FRR
08/03	08/04/20	OLL	3:00 PM - 11:00 PM	FRR
09/21	09/22/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/20/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/17/20	OLL	3:00 PM - 11:00 PM	FRR

Adobe Illustrator CC - Part 2 / 790 / Days: 2

In this course, students will use painting tools, manage colors, format type, work with effects, prepare artwork for commercial printing, and prepare graphics for the web.

06/29	06/30/20	OLL	3:00 PM - 11:00 PM	FRR
08/26	08/27/20	OLL	3:00 PM - 11:00 PM	FRR
09/24	09/25/20	OLL	3:00 PM - 11:00 PM	FRR

Adobe Illustrator CC - Part 2 / 790 / Days: 2

In this course, students will use painting tools, manage colors, format type, work with effects, prepare artwork for commercial printing, and prepare graphics for the web.

10/28	10/29/20	OLL	2:00 PM - 10:00 PM	FRR
12/14	12/15/20	OLL	3:00 PM - 11:00 PM	FRR

Adobe Illustrator CC (2019) - Part 1 / (CALL) / Days: 1

This course focuses on Adobe® Illustrator® CC (2019), the component within CC used to create "drawn" graphics, while enabling its users to integrate content from other domains (such as photo-oriented graphics and animation, which belong to Adobe® Photoshop® and other applications). With Illustrator's many easily used tools, you will discover that not only can you unlock the same creative impulses you've always had as you've picked up a pencil to sketch out an idea, but also capture those multiple ideas and "what ifs" during the creative process in ways that you never imagined. And for those of you who are just embarking on building your creative skills, you will be surprised at "how good" your work will appear, even at the outset of your exploration of the world of graphic design.

06/12	06/12/20	OLL	10:30 AM - 6:00 PM	FRR
09/10	09/10/20	OLL	10:30 AM - 6:00 PM	FRR

Adobe Illustrator CC (2019) - Part 2 / (CALL) / Days: 1

You have created simple artwork by using the basic drawing and painting tools available in Adobe® Illustrator® CC. You now want to use advanced tools, options, and effects to create complex artwork. In addition, you want to ensure that your artwork is ready for commercial printing and also save it for the web. In this course, you will draw complex illustrations and enhance them by using various painting options. You will also use painting tools, manage colors, format type, work with effects, prepare artwork for commercial printing, and prepare graphics for the web.

This course is a great component of your preparation for the Adobe Certified Expert (ACE) Illustrator CC exam and the Adobe Certified Associate (ACA) Graphic Design & Illustration Using Adobe Illustrator exam.

06/24	06/24/20	OLL	10:30 AM - 6:00 PM	FRR
10/14	10/14/20	OLL	10:30 AM - 6:00 PM	FRR

Adobe InDesign

Adobe InDesign CC - Part 1 / 790 / Days: 2

This course has all the tools you need to elevate the look of your document and get it out to the people who need to see it, whether it be in print or on the web.

06/15	06/16/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/18/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/06/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

Adobe InDesign CC - Part 1 / 790 / Days: 2

This course has all the tools you need to elevate the look of your document and get it out to the people who need to see it, whether it be in print or on the web.

11/10 · 11/11/20 **OLL** 3:00 PM - 11:00 PM FRR

Adobe InDesign CC - Part 2 / 790 / Days: 2

In this course students will learn advanced InDesign techniques to enhance the look and functionality of your documents.

06/18 · 06/19/20 **OLL** 3:00 PM - 11:00 PM FRR

09/03 · 09/04/20 **OLL** 3:00 PM - 11:00 PM FRR

11/18 · 11/19/20 **OLL** 3:00 PM - 11:00 PM FRR

Adobe Photoshop

Adobe Photoshop CC - Part 1 / 790 / Days: 2

This course focuses on some of the basic features of Photoshop so that the student can navigate the environment and use Photoshop tools to work with photographic images.

07/07 · 07/08/20 **OLL** 3:00 PM - 11:00 PM FRR

08/05 · 08/06/20 **OLL** 3:00 PM - 11:00 PM FRR

09/16 · 09/17/20 **OLL** 3:00 PM - 11:00 PM FRR

10/14 · 10/15/20 **OLL** 3:00 PM - 11:00 PM FRR

11/09 · 11/10/20 **OLL** 3:00 PM - 11:00 PM FRR

12/07 · 12/08/20 **OLL** 3:00 PM - 11:00 PM FRR

Adobe Photoshop CC - Part 2 / 790 / Days: 2

This course delves into some of the more advanced image creation and editing techniques, and offers you hands-on activities that demonstrate how these techniques can be used in combination to create exciting visual effects.

07/13 · 07/14/20 **OLL** 3:00 PM - 11:00 PM FRR

08/27 · 08/28/20 **OLL** 3:00 PM - 11:00 PM FRR

09/21 · 09/22/20 **OLL** 3:00 PM - 11:00 PM FRR

10/22 · 10/23/20 **OLL** 3:00 PM - 11:00 PM FRR

11/18 · 11/19/20 **OLL** 3:00 PM - 11:00 PM FRR

12/10 · 12/11/20 **OLL** 3:00 PM - 11:00 PM FRR

Agile

BA07 - Implementing an Agile Project / 1395 / Days: 2

Many of today's Project Management and Business Analyst Professionals are finding themselves leading, managing and analyzing on Agile development teams - only to find that many of the tools and techniques applied when using a traditional project management approach no longer work as effectively or at all. In order to do more than survive in this iterative development environment, today's Project Manager and Business Analyst must employ additional project management and business analysis tools and techniques to effectively lead their teams and deliver their projects.

07/13 · 07/14/20 **OLL** 3:00 PM - 11:00 PM FRR

BA08 - Agile for Business Analysts / 1395 / Days: 2

In this course, students will gain an understanding about agile business analysis. Students will learn how business analysis on an agile project is 'the same' and 'different' than business analysis performed on waterfall projects. Students will understand how the business analysis role changes on an agile team. A number of business analysis techniques suited for supporting agile teams will be introduced as will the various standards available to the community to help teams and organizations transition. Since few organizations are pure agile, students will also learn about delivery approaches that use a combination of practices from waterfall and agile and will also be introduced to the important concept of business analysis tailoring - the key skill used to adapt business analysis skills to all environments - regardless of the delivery life cycle selected.

07/22 · 07/23/20 **OLL** 3:00 PM - 11:00 PM FRR

10/26 · 10/27/20 **OLL** 2:00 PM - 10:00 PM FRR

Certified Agile Service Manager (CASM)® / 1590 / Days: 2

This course provides an introduction to Agile Service Management, the application, and integration of agile thinking into service management processes and process design projects. Agile thinking improves IT's effectiveness and efficiency and enables IT to continue to deliver value in the face of changing requirements.

07/01 · 07/02/20 **OLL** 3:00 PM - 11:00 PM FRR

08/31 · 09/01/20 **OLL** 3:00 PM - 11:00 PM FRR

11/05 · 11/06/20 **OLL** 3:00 PM - 11:00 PM FRR

PMI Agile Certified Professional (PMI-ACP)® Exam Preparation / 1797 / Days: 3

This course provides participants with a foundation of the PMI-ACP® exam. Participants will be introduced to PMI Agile concepts and practices with banks of sample questions.

06/22 · 06/24/20 **OLL** 3:00 PM - 11:00 PM FRR

08/19 · 08/21/20 **OLL** 3:00 PM - 11:00 PM FRR

11/16 · 11/18/20 **OLL** 3:00 PM - 11:00 PM FRR

Amazon Web Services (AWS)

AWS Advanced Solutions Architect / 3495 / Days: 5

09/14 · 09/18/20 **OLL** 3:00 PM - 11:00 PM FRR

AWS Solutions Architect / 2796 / Days: 4

Students will attain a deep knowledge of AWS infrastructure and design patterns on developing applications on AWS and attain skills to clear the AWS Certification Exam.

06/23 · 06/26/20 **OLL** 3:00 PM - 11:00 PM FRR

09/21 · 09/24/20 **OLL** 3:00 PM - 11:00 PM FRR

12/14 · 12/17/20 **OLL** 3:00 PM - 11:00 PM FRR

AWS SysOps Administrator / 2796 / Days: 4

Students will attain a deep knowledge of AWS infrastructure and deployment on AWS, and attain skills to pass the AWS Certification Exam.

06/15 · 06/18/20 **OLL** 3:00 PM - 11:00 PM FRR

08/24 · 08/27/20 **OLL** 3:00 PM - 11:00 PM FRR

10/13 · 10/16/20 **OLL** 3:00 PM - 11:00 PM FRR

12/07 · 12/10/20 **OLL** 3:00 PM - 11:00 PM FRR

Fundamentals of AWS / 699 / Days: 1

Fundamentals of AWS by CloudThat is for anyone with an IT background who is interested in understanding what is Cloud Computing. It will equip you with basic knowledge of Cloud Technologies in use now. Cloud Computing has grown from being just a buzzword to a serious business decision that many businesses are contemplating. Therefore, knowledge about it is necessary to make a clear and strategic plan to move applications and services to the Cloud.

06/22 · 06/22/20 **OLL** 3:00 PM - 11:00 PM FRR

10/30 · 10/30/20 **OLL** 2:00 PM - 10:00 PM FRR

Android

Android Studio Development Essentials / 3495 / Days: 5

This course will teach the basics of Android Development using the Java Programming Language and Android Studio.

10/12 · 10/16/20 **OLL** 3:00 PM - 11:00 PM FRR

Apple Developer

iOS App Development Essentials / 3495 / Days: 5

In this course you'll be shown a complete introduction to iPhone and iPad development, emphasizing the newest technologies and best practices for iOS.

08/03 · 08/07/20 **OLL** 3:00 PM - 11:00 PM FRR

Course Schedule

Business Analysis

BA01 - Business Analysis Essentials / 1395 / Days: 2

This is an introductory course designed to provide students with a basic understanding of the benefits, functions and impact a business analyst has within an organization. The course discusses the business analysis process as it is applied throughout a project as well as the pre-project activities that comprise strategy analysis. Students learn how a business analyst supports the project throughout the solution development life cycle, from defining business needs and solution scope to validating that requirements have been met in the testing phase and ensuring the solution continues to provide value after implementation.

07/16	·	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	·	08/18/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	·	09/15/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	·	10/13/20	OLL	3:00 PM - 11:00 PM	FRR
11/12	·	11/13/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	·	12/15/20	OLL	3:00 PM - 11:00 PM	FRR

BA02 - Strategic Business Analysis / 1395 / Days: 2

This course is aimed for experienced practitioners who desire a clear understanding of Strategic Business Analysis, who would like to understand what comprises this work, and the objectives for performing it.

06/29	·	06/30/20	OLL	3:00 PM - 11:00 PM	FRR
08/20	·	08/21/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	·	10/06/20	OLL	3:00 PM - 11:00 PM	FRR
12/03	·	12/04/20	OLL	3:00 PM - 11:00 PM	FRR

BA03 - Writing Effective Business Cases / 1395 / Days: 2

Students learn the steps to effective business case development and support your strategic business recommendations with sound budgeting and financial back-up. The one course you need to make high-impact recommendations and receive full management support for your ideas.

08/27	·	08/28/20	OLL	3:00 PM - 11:00 PM	FRR
11/12	·	11/13/20	OLL	3:00 PM - 11:00 PM	FRR

BA04 - Eliciting and Writing Effective Requirements / 1995 / Days: 3

With elicitation serving as a major component of the requirements process, it is imperative that business analysts maintain high competency levels in elicitation practices and technique use to help organizations overcome the requirements related challenges faced on projects. Regardless whether you are a practitioner just starting off your career in business analysis or whether you have been performing the role for some years, this course will provide insight into the latest thoughts on elicitation and writing effective requirements and present a number of current techniques that are being applied on projects across industries today.

06/17	·	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	·	08/26/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	·	11/18/20	OLL	3:00 PM - 11:00 PM	FRR

BA05 - Process Modeling Using BPMN / 1395 / Days: 2

Students will learn to map business processes easily and efficiently using the industry standard - BPMN which stands for Business Process Modeling Notation from the Object Management Group (OMG). Students will learn the best practices in process mapping using the latest industry standards (BPMN) so that both the business and IT stakeholders will be able to understand the models and map processes consistently through-out their organization.

08/19	·	08/20/20	OLL	3:00 PM - 11:00 PM	FRR
11/30	·	12/01/20	OLL	3:00 PM - 11:00 PM	FRR

BA06 - Managing and Communicating Requirements for Projects / 1395 / Days: 2

A planned requirements approach is essential to a successful project. Your role as the Business Analyst in any project is to help form and coach a cross-functional team, facilitate continuous collaboration with your client, manage and communicate changing requirements, and deliver business value to your client early and regularly throughout the project.

09/16	·	09/17/20	OLL	3:00 PM - 11:00 PM	FRR
12/16	·	12/17/20	OLL	3:00 PM - 11:00 PM	FRR

BA10 - Understanding Root Cause Analysis / 1395 / Days: 2

In this course, participants will learn to apply several practical, systematic methods for analyzing incidents and problems to uncover root causes.

07/30	·	07/31/20	OLL	3:00 PM - 11:00 PM	FRR
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BA17 - Advanced Root Cause Analysis / 1390 / Days: 2

Problem determination skills cannot be acquired by reading a book. They mostly come from experience. After this course, you will have a general understanding of a structured problem determination approach, which you can then apply in your daily work.

08/31	·	09/01/20	OLL	3:00 PM - 11:00 PM	FRR
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BA20 - Business Process Improvement / 1390 / Days: 2

This 2-day course aims at introducing its attendees to the core values, principles, and practices of Business Process Improvement.

07/15	·	07/16/20	OLL	3:00 PM - 11:00 PM	FRR
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BA27 - Writing and Managing Effective Requirements / 1995 / Days: 3

This course provides students a clear understanding of all the facets of the business analysis role, including a thorough walkthrough of the various domain/knowledge areas that comprise the business analysis profession. Students are provided an opportunity to try their hand at several business analysis techniques to assist with improving their skills in stakeholder identification, scope definition, and analyzing, documenting, and modeling requirements.

07/27	·	07/29/20	OLL	3:00 PM - 11:00 PM	FRR
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10/19	·	10/21/20	OLL	3:00 PM - 11:00 PM	FRR
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BA29 - User Acceptance Testing for Business Analysts / 1395 / Days: 2

This course looks at the issues which drive the need for a UAT process & describes the components of the process. It is designed to help Business Analysts to develop an understanding of their role, the process, and the deliverables associated with UAT.

09/10	·	09/11/20	OLL	3:00 PM - 11:00 PM	FRR
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12/16	·	12/17/20	OLL	3:00 PM - 11:00 PM	FRR
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BA30 - Foundations of Business Analysis / 2660 / Days: 4

The course provides students a clear understanding and total immersion into all of the facets of the business analyst role, including a thorough walkthrough of the various domain/knowledge areas that comprise the business analysis profession. Students are provided an opportunity to try their hand at several business analysis techniques for eliciting, analyzing, and modeling requirements. The business analysis work performed in strategy analysis and solution evaluation, which is most often the least familiar to business analysts, is thoroughly presented and explored. Students completing this course will be well equipped with new skills and knowledge that can be immediately applied on current and future projects.

09/01	·	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
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12/15	·	12/18/20	OLL	3:00 PM - 11:00 PM	FRR
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BACP02 - Certified Business Analysis Professional (CBAP®) Exam Preparation / 2695 / Days: 4

This course provides you with a clear and detailed understanding of the concepts covered within the CBAP® and CCBA® exams. You will gain valuable tips and techniques to help prepare, study, and assess your personal readiness. In addition, you will earn valuable professional development hours toward meeting the exam criteria.

06/08	·	06/11/20	OLL	3:00 PM - 11:00 PM	FRR
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08/31	·	09/03/20	OLL	3:00 PM - 11:00 PM	FRR
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12/07	·	12/10/20	OLL	3:00 PM - 11:00 PM	FRR
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Course Schedule

Cisco

Cisco® Implementing and Administering Cisco® Solutions v1.0 (CCNA) / 3795 / Days: 5

This course gives you a broad range of fundamental knowledge for all IT careers. You will learn how to install, operate, configure, and verify a basic IPv4 and IPv6 network. The course covers configuring network components such as switches, routers, and Wireless LAN Controllers; managing network devices; and identifying basic security threats. The course also gives you a foundation in network programmability, automation, and software-defined networking. This course helps you prepare to take the 200-301 Cisco Certified Network Associate (CCNA) exam to earn CCNA certification.

This course consists of 5 days of instructor-led training with hands-on lab practice, plus the equivalent of 3 days of self-paced material.

06/08	06/12/20	OLL	3:00 PM - 11:00 PM	FRR
07/06	07/11/20	OLL	5:00 PM - 1:00 AM	FRR
07/13	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
07/27	07/31/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	08/14/20	OLL	10:00 AM - 6:00 PM	FRR
08/17	08/21/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/28/20	OLL	3:00 PM - 11:00 PM	FRR
08/31	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
09/28	10/02/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/24/20	OLL	5:00 PM - 1:00 AM	FRR
10/26	10/30/20	OLL	2:00 PM - 10:00 PM	FRR
11/09	11/13/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/11/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Cisco® Implementing Cisco® Enterprise Advanced Routing and Services v1.0 (ENARSI) / 4195 / Days: 5

This course provides the knowledge and skills needed to install, configure, operate and troubleshoot an enterprise network. This course is intended to be a deep dive into advanced routing and infrastructure technologies, which are an expansion of the topics covered in the Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) course. This course prepares you to take the CCNP Enterprise exam 300-410 ENARSI.

06/15	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/21/20	OLL	3:00 PM - 11:00 PM	FRR

Cisco® Implementing Cisco® Enterprise Advanced Routing and Services v1.0 (ENARSI) / 4195 / Days: 5

This course provides the knowledge and skills needed to install, configure, operate and troubleshoot an enterprise network. This course is intended to be a deep dive into advanced routing and infrastructure technologies, which are an expansion of the topics covered in the Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) course. This course prepares you to take the CCNP Enterprise exam 300-410 ENARSI.

11/02	11/06/20	OLL	3:00 PM - 11:00 PM	FRR
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Citrix ADC - formerly NetScaler

CNS-219 Citrix ADC 12.x Traffic Management / 2000 / Days: 2

Learn the skills required to configure and manage Citrix ADC Traffic Management features, including Content Switching, Traffic Optimization, and Global Server Load Balancing. At the end of the course, students will be able to configure their ADC environments to address efficient traffic switching and resilience requirements including Content Switching, Traffic Optimization, and Disaster Recovery.

08/24	08/25/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/15/20	OLL	3:00 PM - 11:00 PM	FRR

CNS-220 Citrix ADC 12.x Essentials and Traffic Management / 5000 / Days: 5

Build your Citrix ADC knowledge and skills by enrolling in course. It covers Citrix ADC essentials-- platforms, architecture, licensing and functionality -- and also focuses on traffic management, including content switching, traffic optimization and global server load balancing (GSLB). You will learn about key ADC capabilities such as high availability, security and performance, and explore SSL offload, load balancing and monitoring. The traffic management curriculum will cover AppExpert policy engines, the Rewrite and Responder features, content switching, and Security Insight.

This course includes a voucher to take the related exam (1Y0-240: Citrix ADC 12.x Essentials and Traffic Management) and earn your Citrix Certified Associate - Networking (CCA-N) certification.

07/13	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
10/26	10/30/20	OLL	2:00 PM - 10:00 PM	FRR

CNS-221 Citrix Gateway 12.x / 2000 / Days: 2

Learn the skills required to configure and manage Citrix Gateway features. At the end of the course, students will be able to configure their Citrix Gateway environments to address remote access requirements for Apps and Desktops.

08/26	08/27/20	OLL	3:00 PM - 11:00 PM	FRR
12/16	12/17/20	OLL	3:00 PM - 11:00 PM	FRR

CNS-222 Citrix ADC 12.x Essentials and Citrix Gateway / 5000 / Days: 5

Expand your Citrix networking knowledge and skills by enrolling in this course. It covers Citrix ADC essentials, including secure load balancing, high availability and operations management, and also focuses on Citrix Gateway. Students will learn to deliver secure remote access to apps and desktops integrating Citrix Virtual Apps and Citrix Desktops with Citrix Gateway.

This course includes a voucher to take the related exam (1Y0-230 Citrix ADC 12.x Essentials and Citrix Gateway) and earn your Citrix Certified Associate - Networking (CCA-N) certification.

09/14	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
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12/07	12/11/20	OLL	3:00 PM - 11:00 PM	FRR
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CNS-320 Citrix ADC 12.x Advanced Concepts - Security, Management and Optimization / 5000 / Days: 5

Learn how to configure your Citrix networking environment to address application services security requirements with Citrix Web App Firewall; automate and manage network services for scale-out of application architectures with Citrix Application Delivery Management; and optimize Citrix ADC-managed application delivery traffic. This course for experienced Citrix networking architects, engineers and administrators will teach students to deploy and manage Web App Firewall to protect web applications against different types of attacks. It will also give students a practical understanding of Citrix Application Delivery Management capabilities for centralized management of multiple Citrix ADC platforms, orchestration of changes, transaction reporting, infrastructure visualization and planning.

This course includes a voucher to take the related exam (1Y0-340: Citrix ADC 12.x Advanced Topics: Security, Management, and Optimization) and earn your Citrix Certified Professional - Networking (CCP-N) certification.

10/19	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
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Citrix Virtual Apps and Desktops - formerly XenApp and XenDesktop

CMB-318 Citrix Virtual Apps and Desktops 7, App Layering, and WEM Administration (Fast-Track) / 6000 / Days: 5

This course is designed for experienced IT professionals to build the foundational administration aspects of installing, configuring and managing a Citrix Virtual Apps and Desktops 7 environment. Learn about configuring policies, printing and basic security features as well as more advanced topics including Windows Environment Management (WEM) and App Layering. Gain an understanding of the solution architecture and communications, and the factors that contribute to a successful deployment. Also learn how to monitor and troubleshoot the environment with a Citrix Director and Citrix Analytics.

This course includes a voucher to take the related exam (1Y0-311) Citrix XenApp and XenDesktop 7.15 Advanced Administration and earn your Citrix Certified Professional - Virtualization (CCP-V) certification.

08/31	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
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Course Schedule

CMB-318 Citrix Virtual Apps and Desktops 7, App Layering, and WEM Administration (Fast-Track) / 6000 / Days: 5

This course is designed for experienced IT professionals to build the foundational administration aspects of installing, configuring and managing a Citrix Virtual Apps and Desktops 7 environment. Learn about configuring policies, printing and basic security features as well as more advanced topics including Windows Environment Management (WEM) and App Layering. Gain an understanding of the solution architecture and communications, and the factors that contribute to a successful deployment. Also learn how to monitor and troubleshoot the environment with a Citrix Director and Citrix Analytics.

This course includes a voucher to take the related exam (1Y0-311) Citrix XenApp and XenDesktop 7.15 Advanced Administration and earn your Citrix Certified Professional - Virtualization (CCP-V) certification.

10/26 · 10/30/20 **OLL** 2:00 PM - 10:00 PM FRR

CWS-215 Citrix Virtual Apps and Desktops 7 Administration On-Premises and In Citrix Cloud / 5000 / Days: 5

This course will teach students how to deploy, install, configure, setup profile management, configure policies, printing and basic security features for on-premises Virtual Apps and Desktop solution building, and then migrating to Citrix Cloud.

This course includes a voucher to take the related exam and earn your Citrix Certified Associate - Virtualization (CCA-V) certification.

06/08 · 06/12/20 **OLL** 3:00 PM - 11:00 PM FRR

07/20 · 07/24/20 **OLL** 3:00 PM - 11:00 PM FRR

09/21 · 09/25/20 **OLL** 3:00 PM - 11:00 PM FRR

11/16 · 11/20/20 **OLL** 3:00 PM - 11:00 PM FRR

CWS-313 Citrix Virtual Apps and Desktops 7 Advanced Deployment, Troubleshooting, Security and Administration / 3000 / Days: 3

Students will learn techniques to investigate many of the common issues that can affect environment health and how to solve issues more effectively in the advanced troubleshooting section. Students will leave this course with a good understanding of how to manage more complex solutions such as multi-location environments with configurations around StoreFront, the Delivery Controllers, Cloud Connectors and HDX.

09/28 · 09/30/20 **OLL** 3:00 PM - 11:00 PM FRR

12/07 · 12/09/20 **OLL** 3:00 PM - 11:00 PM FRR

CWS-314 Citrix App Layering and WEM Administration / 2000 / Days: 2

Students will learn to build and combine App Layers to optimize management of your app and desktop images and to implement Workspace Environment Management to improve log-on times, centralize user settings management, and optimize the performance of machines. Students will leave this course with a good understanding of how to manage more complex solutions and features in their Citrix Virtual Apps and Desktop 7 site.

10/01 · 10/02/20 **OLL** 3:00 PM - 11:00 PM FRR

CWS-315 Citrix Virtual Apps and Desktops 7 Advanced Administration / 5000 / Days: 5

Get more value out of your Citrix Virtual Apps and Desktops 7.1x investment through the use of Workspace Environment Management, Provisioning Services, Application Layering, and advanced features. Students leave this course with a good understanding of how to manage more complex solutions such as multizone environments spanning multiple locations with configurations around StoreFront, the Delivery Controllers, and HDX. Students will gain the skills to improve logon times, user personalization, and resource performance through Workspace Environment Management. Also, learn to optimize management of your app and desktop images by building and combining App Layers. End the course by learning to install, configure, and manage Provisioning Services in accordance with leading practices.

This course includes a voucher to take the related exam (1Y0-311 Citrix XenApp and XenDesktop 7.15 Advanced Administration) and earn your Citrix Certified Professional - Virtualization (CCP-V) certification.

08/17 · 08/21/20 **OLL** 3:00 PM - 11:00 PM FRR

11/16 · 11/20/20 **OLL** 3:00 PM - 11:00 PM FRR

CXD-105 Citrix XenApp and XenDesktop Help Desk Support / 2000 / Days: 2

This course provides students with the skills required to troubleshoot and resolve issues faster, prevent issues from reoccurring and use the proper consoles during troubleshooting to determine the root cause of user issues.

08/31 · 09/01/20 **OLL** 3:00 PM - 11:00 PM FRR

11/05 · 11/06/20 **OLL** 3:00 PM - 11:00 PM FRR

CXD-252 Moving to the Citrix Virtual Apps and Desktops Service on Citrix Cloud with Microsoft Azure / 5000 / Days: 5

Navigate the move from an on-premises environment into Citrix Cloud and learn to deploy resource locations onto Microsoft Azure. Learn the architecture, communications, and management of Citrix Cloud and the Citrix Virtual Apps and Desktops Service and then migrate existing infrastructure and settings into Citrix Cloud. If you are planning a move to Citrix Cloud or starting out anew, this course is a necessary step in enabling you with the right training and skills to understand, manage, and deliver successfully. Plan machine catalog and virtual machine design based in Microsoft's public cloud and deploy those machines using Machine Creation Services. Learn to configure the access layer as a service within Citrix Cloud, as managed machines in your datacenter, or on the Azure platform.

This course includes a voucher to take the related exam (XenApp and XenDesktop Service on Citrix Cloud Assessment) and earn your XenApp and XenDesktop Service on Citrix Cloud Certified (CC-XAD-CC) certification.

08/17 · 08/21/20 **OLL** 3:00 PM - 11:00 PM FRR

11/02 · 11/06/20 **OLL** 3:00 PM - 11:00 PM FRR

COBIT

COBIT 2019 Foundation / 1330 / Days: 2

COBIT 2019 builds on and integrates more than 25 years of development in this field, not only incorporating new insights from science, but also operationalizing these insights as practice. The heart of the COBIT framework updates COBIT principles while laying out the structure of the overall framework including:

New concepts are introduced and terminology is explained—the COBIT Core Model and its 40 governance and management objectives provide the platform for establishing your governance program. The performance management system is updated and allows the flexibility to use maturity measurements as well as capability measurements.

Introductions to design factors and focus areas offer additional practical guidance on flexible adoption of COBIT 2019, whether for specific projects or full implementation.

From its foundation in the IT audit community, COBIT has developed into a broader and more comprehensive information and technology (I&T) governance and management framework and continues to establish itself as a generally accepted framework for I&T governance.

09/21 · 09/22/20 **OLL** 3:00 PM - 11:00 PM FRR

01/21 · 01/22/21 **OLL** 3:00 PM - 11:00 PM FRR

CompTIA A+

CompTIA A+ - Part 1 / 2475 / Days: 5

This course provides the knowledge and skills you will require to be a successful A+ technician.

06/08 · 06/12/20 **OLL** 3:00 PM - 11:00 PM FRR

07/13 · 07/17/20 **OLL** 3:00 PM - 11:00 PM FRR

Course Schedule

CompTIA A+ - Part 1 / 2475 / Days: 5

This course provides the knowledge and skills you will require to be a successful A+ technician.

09/21	09/25/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/24/20	OLL	5:00 PM - 1:00 AM	FRR
11/02	11/06/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

CompTIA A+ - Part 2 / 2475 / Days: 5

This course provides the knowledge and skills you will require to be a successful A+ technician.

06/15	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/28/20	OLL	3:00 PM - 11:00 PM	FRR
09/28	10/02/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
10/26	10/31/20	OLL	4:00 PM - 12:00 AM	FRR
11/09	11/13/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

CompTIA A+ Certification (Exams 220-1001 and 220-1002) / 2475 / Days: 5

CompTIA A+ certified professionals are proven problem solvers. They support today's core technologies from security to cloud to data management and more. CompTIA A+ is the industry standard for launching IT careers into today's digital world. It is the only industry recognized credential with performance-based items to prove pros can think on their feet to perform critical IT support tasks in the moment. It is trusted by employers around the world to identify the go-to person in end point management and technical support roles. CompTIA A+ is regularly re-invented by IT experts to ensure that it validates core skills and abilities demanded in the workplace.

The Official CompTIA® A+® Core 1 and Core 2 (Exams 220-1001 and 220-1002) course provides the background knowledge and skills you will require to be a successful A+ technician. It will help you prepare to take the CompTIA A+ Core Series certification examinations (exam numbers 220-1001 and 220-1002), in order to become a CompTIA A+ Certified Professional.

06/22	06/26/20	OLL	3:00 PM - 11:00 PM	FRR
07/06	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
07/13	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
08/31	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
09/28	10/02/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/17/20	OLL	5:00 PM - 1:00 AM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/19/20	OLL	5:00 PM - 1:00 AM	FRR

CompTIA Cloud

CompTIA Cloud Essentials Certification / 1180 / Days: 3

Students will weigh the pros and cons of cloud computing to make effective decisions and meet IT challenges.

07/22	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
10/21	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/16/20	OLL	3:00 PM - 11:00 PM	FRR

CompTIA Cloud+ Certification / 1980 / Days: 5

In this course, you will learn how to implement, maintain, and deliver cloud technologies including network, storage, and virtualization technologies to create cloud solutions.

07/13	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	11/13/20	OLL	3:00 PM - 11:00 PM	FRR

CompTIA IT Fundamentals

CompTIA IT Fundamentals+ / 1180 / Days: 5

This course will prepare participants to take the FC0-U61 exam to obtain the IT Fundamentals+ certification and help participants learn some of the basic principles and techniques of providing PC, mobile, applications, and network support.

06/15	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/21/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

CompTIA Linux+

CompTIA Linux+ / 2290 / Days: 5

Der erste Teil der CompTIA Linux+/LPI-Prüfung bescheinigt Grundkenntnisse und grundlegende Fähigkeiten im Bereich Systemverwaltung von Linux. Das Seminar dient der Prüfungsvorbereitung, kann aber auch als Einstieg in die Linux-Systemadministration genutzt werden.

Date	Flexible	ML	Time	Flexible	FRR
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CompTIA Network+

CompTIA Network+ Certification / 2475 / Days: 5

This course builds on your existing user-level knowledge and experience with personal computer operating systems and networks to present the fundamental skills and concepts that you will need to use on the job in any type of networking career. It also addresses the content described in the exam objectives for the CompTIA Network+ certification. If you are pursuing a CompTIA technical certification path, obtaining the CompTIA® A+® certification is an excellent first step to take before preparing for the CompTIA Network+ N10-007 examination.

06/15	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
07/06	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
07/13	07/18/20	OLL	5:00 PM - 1:00 AM	FRR
08/10	08/14/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/21/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
09/21	09/25/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
10/26	10/30/20	OLL	2:00 PM - 10:00 PM	FRR
11/09	11/14/20	OLL	5:00 PM - 1:00 AM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
11/30	12/04/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

CompTIA Project+

CompTIA Project+ Certification / 2475 / Days: 5

This course is designed to provide you with the skills needed to be a successful project manager in today's rapidly changing world. Additionally, this course can be a significant part of your preparation for the CompTIA® Project+® certification exam.

06/22	06/26/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/21/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

CompTIA Security

CompTIA Advanced Security Practitioner (CASP+) / 1980 / Days: 5

In this course, which prepares you for the CompTIA Advanced Security Practitioner exam (CAS-003), you will expand on your knowledge of information security to apply more advanced principles that will keep your organization safe from the many ways it can be threatened. You'll apply critical thinking and judgment across a broad spectrum of security disciplines to propose and implement sustainable security solutions that map to organizational strategies; translate business needs into security requirements; support IT governance and risk management; architect security for hosts, networks, and software; respond to security incidents; and more.

07/13	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/21/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	11/13/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

CompTIA Cybersecurity Analyst (CySA+) Certification / 1980 / Days: 5

The course introduces tools and tactics to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and handle incidents as they occur.

06/22	06/26/20	OLL	3:00 PM - 11:00 PM	FRR
07/06	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
07/27	07/31/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	08/14/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/28/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

CompTIA Penetration Tester+ (PenTest+) Certification / 2975 / Days: 5

"To ensure your success in this course, you should have:

Intermediate knowledge of information security concepts, including but not limited to identity and access management (IAM), cryptographic concepts and implementations, computer networking concepts and implementations, and common security technologies.

Practical experience in securing various computing environments, including small to medium businesses, as well as enterprise environments.

09/21	09/25/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR

CompTIA Security+ / 2290 / Days: 5

Dieser Kurs vermittelt die Sicherheitskonzepte für Zugangskontrollen, Authentifizierung und die Abwehr externer Angriffe. Zudem werden Grundlagen der Verschlüsselung sowie Sicherheitsaspekte für die Kommunikation und die Infrastruktur behandelt.

Date · Flexible **ML** Time - Flexible FRR

CompTIA Security+ Certification - 2019 Update / 2290 / Days: 5

In this course, students will build on their knowledge of and professional experience with security fundamentals, networks, and organizational security as you acquire the specific skills required to implement basic security services on any type of computer network.

06/08	06/12/20	OLL	3:00 PM - 11:00 PM	FRR
06/22	06/26/20	OLL	3:00 PM - 11:00 PM	FRR
07/06	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
07/13	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
07/27	07/31/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	08/14/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/21/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/22/20	OLL	5:00 PM - 1:00 AM	FRR
08/24	08/28/20	OLL	3:00 PM - 11:00 PM	FRR
08/31	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
09/21	09/25/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/17/20	OLL	5:00 PM - 1:00 AM	FRR
10/26	10/30/20	OLL	2:00 PM - 10:00 PM	FRR
11/02	11/06/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/11/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/19/20	OLL	5:00 PM - 1:00 AM	FRR

CompTIA Server+

CompTIA Server+ Certification / 2475 / Days: 5

This course builds on existing professional experience with personal computer hardware support to present the next tier of skills & concepts students will use on the job when administering any type of network server.

06/08	06/12/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

Crystal Reports

Crystal Reports 2016 - Part 1 / 990 / Days: 2

In this course, students will create a basic report by connecting to a database and modifying the report's presentation.

08/06	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
10/01	10/02/20	OLL	3:00 PM - 11:00 PM	FRR

Crystal Reports 2016 - Part 2 / 990 / Days: 2

In this course, students will create complex reports & data sources using the tools in Crystal Reports 2016. Students will not only create more complex reports including sub-reports and cross-tabs, but will also increase their speed and efficiency.

07/15	07/16/20	OLL	3:00 PM - 11:00 PM	FRR
08/20	08/21/20	OLL	3:00 PM - 11:00 PM	FRR
11/12	11/13/20	OLL	3:00 PM - 11:00 PM	FRR

DevOps

DevOps Continuous Delivery Architect (CDA)[™] / 1495 / Days: 2

This course is designed for participants who are engaged in the design, implementation, and management of DevOps deployment pipelines and toolchains that support Continuous Integration, Continuous Delivery, Continuous Testing and potentially Continuous Deployment. The course highlights underpinning processes, metrics, APIs and cultural considerations with Continuous Delivery. Key benefits of Continuous Delivery will be covered including increased velocity to assist organizations to respond to market changes rapidly, thus being able to outmaneuver competition, reduce risk and lower costs while releasing higher quality solutions. Increased productivity and employee morale by having more activities performed by pipelines instead of humans so teams can focus on vision while pipelines do the execution.

07/01	07/02/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/13/20	OLL	3:00 PM - 11:00 PM	FRR

DevOps Foundation[®] / 1050 / Days: 2

The course provides an introduction to DevOps, the cultural & professional movement that stresses communication, collaboration, integration & automation to improve the flow of work between software developers and IT operations professionals.

06/29	07/01/20	OLL	5:00 PM - 1:00 AM	FRR
07/13	07/14/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/18/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/15/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/06/20	OLL	3:00 PM - 11:00 PM	FRR
10/26	10/27/20	OLL	2:00 PM - 10:00 PM	FRR
11/16	11/17/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

DevOps Foundation® / 1050 / Days: 2

The course provides an introduction to DevOps, the cultural & professional movement that stresses communication, collaboration, integration & automation to improve the flow of work between software developers and IT operations professionals.

12/14 · 12/15/20 **OLL** 3:00 PM - 11:00 PM FRR

DevOps Leader (DOL)® / 1495 / Days: 2

The DevOps Leader course is a unique and practical experience for participants who want to take a transformational leadership approach and make an impact within their organization by implementing DevOps. Leading people through a cultural transformation requires new skills, innovative thinking, and transformational leadership. Leaders up, down and across the IT organization must align and collaborate to break down silos and evolve the organization.

The course highlights the human dynamics of cultural change and equips participants with practices, methods, and tools to engage people across the DevOps spectrum through the use of real-life scenarios and case studies. Upon completion of the course, participants will have tangible takeaways to leverage when back in the office such as understanding Value Stream Mapping.

07/23 · 07/24/20 **OLL** 3:00 PM - 11:00 PM FRR

11/23 · 11/24/20 **OLL** 3:00 PM - 11:00 PM FRR

DevOps Test Engineering (DTE)® / 1495 / Days: 2

This comprehensive course addresses testing in a DevOps environment and covers concepts such as the active use of test automation, testing earlier in the development cycle, and instilling testing skills in developers, quality assurance, security, and operational teams.

The course is relevant for every modern IT professional involved in defining or deploying a DevOps testing strategy for their organization, as test engineering is the backbone of DevOps and the primary key for successful DevOps pipeline to support digital transformation.

07/30 · 07/31/20 **OLL** 3:00 PM - 11:00 PM FRR

11/30 · 12/01/20 **OLL** 3:00 PM - 11:00 PM FRR

DevSecOps Engineering (DSOE)™ / 1495 / Days: 2

In this course, students will gain a solid understanding of the leadership requirements for successful DevOps adoption at both the tactical and strategic levels for those who help design, influence, implement and motivate the cultural transformation.

07/22 · 07/23/20 **OLL** 3:00 PM - 11:00 PM FRR

11/16 · 11/17/20 **OLL** 3:00 PM - 11:00 PM FRR

EXIN Agile Scrum

EXIN Agile Scrum Foundation / 950 / Days: 2

In dieser Schulung werden die Grundlagen von SCRUM vermittelt. Die Themen sind u.a. agile Prinzipien, Artefakte, grundlegende Aktivitäten und Rollen. Die Teilnehmer erwerben ein Verständnis von agilen Managementmethoden und den Abläufen in SCRUM.

Date	Flexible	ML	Time	Flexible	FRR
06/18	06/19/20	OLL	9:00 AM - 5:00 PM	FRR	FRR
07/02	07/03/20	OLL	9:00 AM - 5:00 PM	FRR	FRR
07/16	07/17/20	OLL	9:00 AM - 5:00 PM	FRR	FRR
08/03	08/04/20	OLL	9:00 AM - 5:00 PM	FRR	FRR
08/17	08/18/20	OLL	9:00 AM - 5:00 PM	FRR	FRR
09/03	09/04/20	OLL	9:00 AM - 5:00 PM	FRR	FRR
09/17	09/18/20	OLL	9:00 AM - 5:00 PM	FRR	FRR
10/01	10/02/20	OLL	9:00 AM - 5:00 PM	FRR	FRR
10/19	10/20/20	OLL	9:00 AM - 5:00 PM	FRR	FRR
11/02	11/03/20	OLL	9:00 AM - 5:00 PM	FRR	FRR
11/16	11/17/20	OLL	9:00 AM - 5:00 PM	FRR	FRR
12/03	12/04/20	OLL	9:00 AM - 5:00 PM	FRR	FRR
12/17	12/18/20	OLL	9:00 AM - 5:00 PM	FRR	FRR
06/18	06/19/20	ILT	9:00 AM - 5:00 PM	FRR	FRR
07/02	07/03/20	ILT	9:00 AM - 5:00 PM	FRR	FRR
07/16	07/17/20	ILT	9:00 AM - 5:00 PM	FRR	FRR
08/03	08/04/20	ILT	9:00 AM - 5:00 PM	FRR	FRR
08/17	08/18/20	ILT	9:00 AM - 5:00 PM	FRR	FRR
09/03	09/04/20	ILT	9:00 AM - 5:00 PM	FRR	FRR
09/17	09/18/20	ILT	9:00 AM - 5:00 PM	FRR	FRR
10/01	10/02/20	ILT	9:00 AM - 5:00 PM	FRR	FRR
10/19	10/20/20	ILT	9:00 AM - 5:00 PM	FRR	FRR
11/02	11/03/20	ILT	9:00 AM - 5:00 PM	FRR	FRR
11/16	11/17/20	ILT	9:00 AM - 5:00 PM	FRR	FRR
12/03	12/04/20	ILT	9:00 AM - 5:00 PM	FRR	FRR
12/17	12/18/20	ILT	9:00 AM - 5:00 PM	FRR	FRR

EXIN Agile Scrum Master / 950 / Days: 2

Der Kurs soll Wissen zu und den Umgang mit dem Agilen Framework, wie auch mit der Methode SCRUM vertiefen und festigen. Voraussetzung ist die Teilnahme an dem Kurs EXIN Agile SCRUM Foundation.

06/15 · 06/16/20 **OLL** 9:00 AM - 5:00 PM FRR

06/25 · 06/26/20 **OLL** 9:00 AM - 5:00 PM FRR

EXIN Agile Scrum Master / 950 / Days: 2

Der Kurs soll Wissen zu und den Umgang mit dem Agilen Framework, wie auch mit der Methode SCRUM vertiefen und festigen. Voraussetzung ist die Teilnahme an dem Kurs EXIN Agile SCRUM Foundation.

07/09 · 07/10/20 **OLL** 9:00 AM - 5:00 PM FRR

07/23 · 07/24/20 **OLL** 9:00 AM - 5:00 PM FRR

08/10 · 08/11/20 **OLL** 9:00 AM - 5:00 PM FRR

08/24 · 08/25/20 **OLL** 9:00 AM - 5:00 PM FRR

09/10 · 09/11/20 **OLL** 9:00 AM - 5:00 PM FRR

09/24 · 09/25/20 **OLL** 9:00 AM - 5:00 PM FRR

10/08 · 10/09/20 **OLL** 9:00 AM - 5:00 PM FRR

10/22 · 10/23/20 **OLL** 9:00 AM - 5:00 PM FRR

11/09 · 11/10/20 **OLL** 9:00 AM - 5:00 PM FRR

11/23 · 11/24/20 **OLL** 9:00 AM - 5:00 PM FRR

12/10 · 12/11/20 **OLL** 9:00 AM - 5:00 PM FRR

06/15 · 06/16/20 **ILT** 9:00 AM - 5:00 PM FRR

06/25 · 06/26/20 **ILT** 9:00 AM - 5:00 PM FRR

07/09 · 07/10/20 **ILT** 9:00 AM - 5:00 PM FRR

07/23 · 07/24/20 **ILT** 9:00 AM - 5:00 PM FRR

08/10 · 08/11/20 **ILT** 9:00 AM - 5:00 PM FRR

08/24 · 08/25/20 **ILT** 9:00 AM - 5:00 PM FRR

09/10 · 09/11/20 **ILT** 9:00 AM - 5:00 PM FRR

09/24 · 09/25/20 **ILT** 9:00 AM - 5:00 PM FRR

10/08 · 10/09/20 **ILT** 9:00 AM - 5:00 PM FRR

10/22 · 10/23/20 **ILT** 9:00 AM - 5:00 PM FRR

11/09 · 11/10/20 **ILT** 9:00 AM - 5:00 PM FRR

11/23 · 11/24/20 **ILT** 9:00 AM - 5:00 PM FRR

12/10 · 12/11/20 **ILT** 9:00 AM - 5:00 PM FRR

EXIN Agile SCRUM Product Owner / 950 / Days: 2

Der Product Owner entscheidet über die Produktführung und bewahrt eine klare Vision dessen, was das SCRUM Team erreichen möchte, setzt als "Stimme des Kunden" Prioritäten und trifft tägliche Entscheidungen.

06/08 · 06/09/20 **OLL** 9:00 AM - 5:00 PM FRR

06/22 · 06/23/20 **OLL** 9:00 AM - 5:00 PM FRR

07/06 · 07/07/20 **OLL** 9:00 AM - 5:00 PM FRR

08/06 · 08/07/20 **OLL** 9:00 AM - 5:00 PM FRR

08/17 · 08/18/20 **OLL** 9:00 AM - 5:00 PM FRR

09/07 · 09/08/20 **OLL** 9:00 AM - 5:00 PM FRR

09/21 · 09/22/20 **OLL** 9:00 AM - 5:00 PM FRR

Course Schedule

EXIN Agile SCRUM Product Owner / 950 / Days: 2

Der Product Owner entscheidet über die Produktführung und bewahrt eine klare Vision dessen, was das SCRUM Team erreichen möchte, setzt als "Stimme des Kunden" Prioritäten und trifft tägliche Entscheidungen.

10/19	·	10/20/20	OLL	9:00 AM - 5:00 PM	FRR
10/26	·	10/27/20	OLL	9:00 AM - 5:00 PM	FRR
11/16	·	11/17/20	OLL	9:00 AM - 5:00 PM	FRR
12/14	·	12/15/20	OLL	9:00 AM - 5:00 PM	FRR
06/08	·	06/09/20	ILT	9:00 AM - 5:00 PM	FRR
06/22	·	06/23/20	ILT	9:00 AM - 5:00 PM	FRR
07/06	·	07/07/20	ILT	9:00 AM - 5:00 PM	FRR
08/06	·	08/07/20	ILT	9:00 AM - 5:00 PM	FRR
08/17	·	08/18/20	ILT	9:00 AM - 5:00 PM	FRR
09/07	·	09/08/20	ILT	9:00 AM - 5:00 PM	FRR
09/21	·	09/22/20	ILT	9:00 AM - 5:00 PM	FRR
10/19	·	10/20/20	ILT	9:00 AM - 5:00 PM	FRR
10/26	·	10/27/20	ILT	9:00 AM - 5:00 PM	FRR
11/16	·	11/17/20	ILT	9:00 AM - 5:00 PM	FRR
12/14	·	12/15/20	ILT	9:00 AM - 5:00 PM	FRR

Google

Using Google G Suite / 395 / Days: 1

The office productivity apps that comprise Google G Suite™ support both real-time and asynchronous collaboration. In this course, you will learn about the features and functionalities of the apps included in most G Suite editions—Gmail™, Google Drive™, Google Docs™, Google Slides™, Google Drawings™, Google Sheets™, Google Forms™, Google Hangouts™, Google Calendar™, and Google Sites™—and work within their respective environments.

07/02	·	07/02/20	OLL	3:00 PM - 11:00 PM	FRR
10/23	·	10/23/20	OLL	3:00 PM - 11:00 PM	FRR

Google Analytics

Google Analytics - Foundation / 395 / Days: 1

Although it is easy to start using Google Analytics, its robust and complex suite of tools will take time to master. In this course, you will create a Google Analytics account, create multiple web properties to monitor, and tag website pages with Google Analytics tracking code. You will then create multiple views for collecting and analyzing data, and create filters, goals, and funnels for your views. You will then use Google Analytics real-time reports and dashboards to perform quick analysis of your monitored websites. Finally, you will perform more in-depth analysis of website data by using Google Analytics reports.

06/19	·	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
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Google Analytics - Foundation / 395 / Days: 1

Although it is easy to start using Google Analytics, its robust and complex suite of tools will take time to master. In this course, you will create a Google Analytics account, create multiple web properties to monitor, and tag website pages with Google Analytics tracking code. You will then create multiple views for collecting and analyzing data, and create filters, goals, and funnels for your views. You will then use Google Analytics real-time reports and dashboards to perform quick analysis of your monitored websites. Finally, you will perform more in-depth analysis of website data by using Google Analytics reports.

10/21	·	10/21/20	OLL	3:00 PM - 11:00 PM	FRR
12/18	·	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Google Cloud

Google Cloud Platform Fundamentals - Core Infrastructure / 599 / Days: 1

This course provides an overview of Google Cloud Platform products and services. Through a combination of presentations, demos, and hands-on labs, students learn the value of Google Cloud Platform and how to incorporate cloud-based solutions into business strategies.

06/08	·	06/08/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	·	08/17/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	·	10/19/20	OLL	3:00 PM - 11:00 PM	FRR

Healthcare Information Management

Healthcare Information Security and Privacy Practitioner (HCISPP) / 2037 / Days: 3

This class is based on the six HCISPP domains of the (ISC)² Common Body of Knowledge (CBK), ensuring students successfully prepare for the HCISPP exam and enhance their overall competencies in healthcare security and privacy.

08/03	·	08/05/20	OLL	3:00 PM - 11:00 PM	FRR
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HTML

HTML5 - Content Authoring Fundamentals / 395 / Days: 1

HTML5 is one of the most integral and evolving web technologies that enables a user to structure content and present it on the web. This course lays the foundation for mastering this popular web publishing technology.

06/12	·	06/12/20	OLL	3:00 PM - 11:00 PM	FRR
08/06	·	08/06/20	OLL	3:00 PM - 11:00 PM	FRR
09/08	·	09/08/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	·	10/05/20	OLL	3:00 PM - 11:00 PM	FRR
11/12	·	11/12/20	OLL	3:00 PM - 11:00 PM	FRR
12/17	·	12/17/20	OLL	3:00 PM - 11:00 PM	FRR

HTML5 - Content Authoring with New and Advanced Features / 395 / Days: 1

This course focuses on the new and advanced features of HTML5, covering how to create HTML5 and CSS3 markup that will work well on the widest possible variety of web browsers, mobile devices, and machine readers, such as search engine web crawlers.

06/19	·	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
08/07	·	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
09/09	·	09/09/20	OLL	3:00 PM - 11:00 PM	FRR
10/06	·	10/06/20	OLL	3:00 PM - 11:00 PM	FRR
11/13	·	11/13/20	OLL	3:00 PM - 11:00 PM	FRR
12/18	·	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Information Security

AIBIZ / 350 / Days: 1

<p>AIBIZ provides managers, business leaders, project managers and other decision makers a streamlined course and associated credential to drive informed business decisions for their AI strategy. AIBIZ candidates will learn AI concepts, approaches to machine learning and deep learning, fundamentals of AI implementations, and the impact of AI including business use cases.

</p><p>Course includes an exam voucher for the AIBIZ exam (exam AIZ-110).</p>

07/07	·	07/07/20	OLL	7:00 PM - 11:00 PM	FRR
09/09	·	09/09/20	OLL	7:00 PM - 11:00 PM	FRR
11/09	·	11/09/20	OLL	7:00 PM - 11:00 PM	FRR

Course Schedule

Certified Information Privacy Professional (CIPP/E) / (CALL) / Days: 2

The General Data Protection Regulation (GDPR) took effect in 2018. Are you in compliance? There's a lot to know, there's a lot at stake and there's a lot of opportunity for data protection professionals with the right training and education.

Achieving a CIPP/E credential shows you have the comprehensive GDPR knowledge, perspective and understanding to ensure compliance and data protection success in Europe—and to take advantage of the career opportunity this sweeping legislation represents.

The Certified Information Privacy Manager (CIPM) credential provides the practical day-to-day information to lead an organization's data protection programme. Adding the CIPM to your CIPP/E puts you at the forefront of ensuring you are ready for the GDPR.

07/13	07/14/20	OLL	9:00 AM - 5:00 PM	FRR
09/21	09/22/20	OLL	9:00 AM - 5:00 PM	FRR
11/02	11/03/20	OLL	9:00 AM - 5:00 PM	FRR
12/14	12/15/20	OLL	9:00 AM - 5:00 PM	FRR

Certified Information Privacy Professional (CIPP/EUR) + Certified Information Privacy Manager (CIPM) / (CALL) / Days: 4

07/13	07/16/20	OLL	9:00 AM - 5:00 PM	FRR
09/21	09/24/20	OLL	9:00 AM - 5:00 PM	FRR
11/02	11/05/20	OLL	9:00 AM - 5:00 PM	FRR
12/14	12/17/20	OLL	9:00 AM - 5:00 PM	FRR

Certified Information Privacy Professional (CIPP/US) / 2595 / Days: 2

Principles of Privacy in the U.S. Private Sector covers U.S. privacy laws and regulations at federal and state levels, including breach notification and limits on various private sectors. You'll leave with an understanding of the legal requirements for the responsible handling and transfer of personal data within industry and workplaces, including government access to private-sector data. The training is based on the body of knowledge for the IAPP's ANSI-accredited Certified Information Privacy Professional/ U.S. (CIPP/US) certification program.

09/10	09/11/20	OLL	3:00 PM - 11:00 PM	FRR
12/21	12/22/20	OLL	3:00 PM - 11:00 PM	FRR

Certified Information Security Manager (CISM) / 1995 / Days: 3

In this course, students will establish processes to ensure that information security measures align with established business needs.

07/13	07/15/20	OLL	3:00 PM - 11:00 PM	FRR
10/28	10/30/20	OLL	2:00 PM - 10:00 PM	FRR
12/14	12/16/20	OLL	3:00 PM - 11:00 PM	FRR

Certified Information System Security Professional (CISSP) / 3395 / Days: 5

In this course, students will expand upon their knowledge by addressing the essential elements of the 8 domains that comprise a Common Body of Knowledge (CBK)® for information systems security professionals.

06/15	06/20/20	OLL	5:00 PM - 1:00 AM	FRR
07/06	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
08/03	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/21/20	OLL	9:00 AM - 5:00 PM	FRR
08/31	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
09/21	09/25/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/16/20	OLL	9:00 AM - 5:00 PM	FRR
10/26	10/30/20	OLL	2:00 PM - 10:00 PM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
11/30	12/04/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/11/20	OLL	9:00 AM - 5:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Certified Information Systems Auditor (CISA) / 3475 / Days: 5

This course is designed to help candidates prepare for sitting the ISACA CISA certification examination. By taking this course and obtaining CISA certification, your experience and skills in auditing and securing the organization's information systems will be validated. Securing the organization's information is a critical business objective in today's business environment. The information that an organization depends on to be successful can be at risk from numerous sources. By effectively managing audit processes, controls, and other security aspects of the business, you will greatly contribute to the overall security of the organization.

09/21	09/25/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	11/13/20	OLL	3:00 PM - 11:00 PM	FRR

Certified Internet of Things (IoT) Practitioner / 2085 / Days: 3

In this course, you will learn general strategies for planning, designing, developing, implementing, and maintaining an IoT system through various case studies and by assembling and configuring an IoT device to work in a sensor network. You will create an IoT device based on an ESP8266 microcontroller, implementing various common IoT features, such as analog and digital sensors, a web-based interface, MQTT messaging, and data encryption.

Course includes an exam voucher for the Certified Internet of Things Practitioner (CloTP) exam (exam ITP-110).

09/01	09/03/20	OLL	3:00 PM - 11:00 PM	FRR
12/21	12/23/20	OLL	3:00 PM - 11:00 PM	FRR

Certified Internet of Things (IoT) Security Practitioner / 1390 / Days: 3

This course is designed for network security engineers and analysts who are tasked with designing secure network environments, implementing security policies and protocols related to IoT devices, and analyzing network systems for operational and security considerations, in addition to the security operations center (SOC) analysts who analyze and respond to security incidents, and develop organizational response processes. It is also beneficial to solutions architects, developers, and testers who design, develop, and test software solutions for their organizations. This certification is also relevant to operations engineers who deploy and maintain embedded and mission critical systems and perform organizational gap analysis.

Course includes an exam voucher for the Certified IoT Security Practitioner (CloTSP) exam (exam ITS-110).

12/16	12/18/20	OLL	3:00 PM - 11:00 PM	FRR
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Course Schedule

CertNexus IoT/350 / Days: 1

The Internet of Things (IoT) allows organization to collect an extraordinary volume of data and new analysis tools can enable you to use this data to make well-informed decisions to be made quickly. But before you can successfully plan and implement an IoT solution, you must understand the various factors that will drive your decisions. Putting IoT systems into place can be a complicated proposition with unique considerations distinctly different from traditional IT solutions. This course will familiarize you with IoT components, understand the challenges that you may face, and make design decisions about your IoT projects. Course includes an exam voucher for the IoT/350 exam (exam IOZ-110).

07/07	07/07/20	OLL	3:00 PM - 6:30 PM	FRR
09/09	09/09/20	OLL	3:00 PM - 6:30 PM	FRR
11/09	11/09/20	OLL	3:00 PM - 6:30 PM	FRR

Cyber Secure Coder / 1485 / Days: 3

This course presents an approach for dealing with security and privacy throughout the entire software development lifecycle. You will learn about vulnerabilities that undermine security, and how to identify and remediate them in your own projects. You will learn general strategies for dealing with security defects and misconfiguration, how to design software to deal with the human element in security, and how to incorporate security into all phases of development. Course includes an exam voucher for the Cyber Secure Coder exam (exam CSC-110).

08/24	08/26/20	OLL	3:00 PM - 11:00 PM	FRR
11/23	11/25/20	OLL	3:00 PM - 11:00 PM	FRR

CyberSAFE Extended Edition 2019 / (CALL) / Days: 1

Regardless of your computer experience, this class will help you become more aware of technology-related risks and what you can do to protect yourself and your organization from them. This course will help you to: Understand security compliance needs and requirements; Recognize and avoid phishing and other social engineering; Recognize and avoid viruses, ransomware, and other malware; Help ensure data security on computers, mobile devices, networks, the Internet, and in the cloud. In this course, you will use discussions, case studies, and the experiences of your instructor and fellow students to explore the hazards and pitfalls of technology and learn how to use that technology safely and securely. Course includes an exam voucher for the CyberSAFE exam (exam CBS-310).

07/06	07/06/20	OLL	9:00 AM - 5:00 PM	FRR
08/05	08/05/20	OLL	9:00 AM - 5:00 PM	FRR
09/14	09/14/20	OLL	9:00 AM - 5:00 PM	FRR

CyberSAFE Extended Edition 2019 / (CALL) / Days: 1

Regardless of your computer experience, this class will help you become more aware of technology-related risks and what you can do to protect yourself and your organization from them. This course will help you to: Understand security compliance needs and requirements; Recognize and avoid phishing and other social engineering; Recognize and avoid viruses, ransomware, and other malware; Help ensure data security on computers, mobile devices, networks, the Internet, and in the cloud. In this course, you will use discussions, case studies, and the experiences of your instructor and fellow students to explore the hazards and pitfalls of technology and learn how to use that technology safely and securely. Course includes an exam voucher for the CyberSAFE exam (exam CBS-310).

10/07	10/07/20	OLL	3:00 PM - 11:00 PM	FRR
11/06	11/06/20	OLL	9:00 AM - 5:00 PM	FRR
12/03	12/03/20	OLL	3:00 PM - 11:00 PM	FRR
12/18	12/18/20	OLL	9:00 AM - 5:00 PM	FRR

CyberSec First Responder™ / 3495 / Days: 5

This course covers the duties of those who are responsible for monitoring and detecting security incidents in information systems and networks, and for executing a proper response to such incidents. Depending on the size of the organization, this individual may act alone or may be a member of a cybersecurity incident response team (CSIRT). The course introduces tools and tactics to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and handle incidents as they occur. Ultimately, the course promotes a comprehensive approach to security aimed toward those on the front lines of defense. Course includes an exam voucher for the CyberSec First Responder (CFR) exam (exam CFR-310).

06/08	06/12/20	OLL	3:00 PM - 11:00 PM	FRR
08/31	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
11/30	12/04/20	OLL	3:00 PM - 11:00 PM	FRR

EC-Council Certified Chief Information Security Officer (C/CISSO) / 2796 / Days: 4

In this course, students will learn in-depth content in each of the 5 CCISO Domains

07/27	07/30/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	11/12/20	OLL	3:00 PM - 11:00 PM	FRR

EC-Council Certified Ethical Hacker (CEH) v10.0 / 3395 / Days: 5

Students will learn how to scan, test, hack and secure target systems. The course covers the Five Phases of Ethical Hacking, diving into Reconnaissance, Gaining Access, Enumeration, Maintaining Access, and covering your tracks.

06/08	06/12/20	OLL	3:00 PM - 11:00 PM	FRR
06/29	07/03/20	OLL	9:00 AM - 5:00 PM	FRR
07/13	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	08/14/20	OLL	9:00 AM - 5:00 PM	FRR
08/31	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
09/07	09/11/20	OLL	9:00 AM - 5:00 PM	FRR
09/14	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/09/20	OLL	9:00 AM - 5:00 PM	FRR
10/12	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	11/14/20	OLL	5:00 PM - 1:00 AM	FRR
11/30	12/04/20	OLL	9:00 AM - 5:00 PM	FRR
12/07	12/11/20	OLL	3:00 PM - 11:00 PM	FRR
01/11	01/15/21	OLL	3:00 PM - 11:00 PM	FRR

EC-Council Certified Security Analyst (ECSA) v10.0 / (CALL) / Days: 5

The ECSA pentest program takes the tools and techniques you learned in the Certified Ethical Hacker course (CEH) and enhances your ability into full exploitation by teaching you how to apply the skills learned in the CEH by utilizing EC-Council's published penetration testing methodology. It focuses on pentesting methodology with an emphasis on hands-on learning.

07/20	07/24/20	OLL	9:00 AM - 5:00 PM	FRR
10/19	10/23/20	OLL	9:00 AM - 5:00 PM	FRR

EC-Council Computer Hacking Forensics Investigator (CHFI) v9.0 / 3495 / Days: 5

This course will provide participants the necessary skills to identify an intruders footprints and to properly gather the necessary evidence to prosecute in the court of law.

07/20	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/28/20	OLL	9:00 AM - 5:00 PM	FRR
09/14	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	11/13/20	OLL	9:00 AM - 5:00 PM	FRR
12/07	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

IT Management

CRISC Certified in Risk and Information Systems Control / 2037 / Days: 3

The CRISC course is designed for those who have experience with risk identification, assessment, and evaluation; risk response; risk monitoring; information systems control design and implementation; and information systems control monitoring and maintenance.

07/13 · 07/15/20 **OLL** 3:00 PM - 11:00 PM FRR

10/12 · 10/14/20 **OLL** 3:00 PM - 11:00 PM FRR

IT Management and Leadership Executive (ITMLE®) Certification / 1995 / Days: 3

The IT Management & Leadership Executive (ITMLE®) Certification Bootcamp is designed for current managers of 4+ years or previously certified ITMLP® individuals. Topics are critical for IT managers/executives for career growth

07/14 · 07/16/20 **OLL** 3:00 PM - 11:00 PM FRR

11/10 · 11/12/20 **OLL** 3:00 PM - 11:00 PM FRR

IT Management and Leadership Professional (ITMLP®) Certification / 1995 / Days: 3

The IT Management & Leadership Professional Bootcamp (ITMLP®) is the first step for full IT Executive Certification (ITMLE®). This Bootcamp covers IT topics vital to success for new/would-be IT managers.

08/11 · 08/13/20 **OLL** 3:00 PM - 11:00 PM FRR

10/20 · 10/22/20 **OLL** 3:00 PM - 11:00 PM FRR

12/08 · 12/10/20 **OLL** 3:00 PM - 11:00 PM FRR

ITIL

ITIL® 4 Foundation / 750 / Days: 2

<p>ITIL® is the world's leading best practice framework for implementing IT Service Management. ITIL version 4 introduces IT Service Management through the lens of a Service Value System (SVS), which provides a holistic end-to-end view of how to successfully contribute to business value, and also how to leverage concepts from models such as Lean IT, Agile, DevOps and Organizational Change Management. This foundational course immerses you in the guiding principles, dimensions, and practices of ITIL®; 4.</p>

<p>New Horizons is committed to your success beyond the classroom. Your enrollment in this class includes an ITIL 4 certification exam voucher and the official AXELOS ITIL Foundation Guidance e-book. The e-book reinforces what you learned in class and can serve as a reference guide for you and your organization as you begin your ITIL 4 adoption. The ITIL 4 Foundation certification is required before you can get any of the Managing Professional or Strategic Leader certifications.</p>

07/06 · 07/07/20 **OLL** 9:00 AM - 5:00 PM FRR

08/05 · 08/06/20 **OLL** 9:00 AM - 5:00 PM FRR

ITIL® 4 Foundation / 750 / Days: 2

<p>ITIL® is the world's leading best practice framework for implementing IT Service Management. ITIL version 4 introduces IT Service Management through the lens of a Service Value System (SVS), which provides a holistic end-to-end view of how to successfully contribute to business value, and also how to leverage concepts from models such as Lean IT, Agile, DevOps and Organizational Change Management. This foundational course immerses you in the guiding principles, dimensions, and practices of ITIL®; 4.</p>

<p>New Horizons is committed to your success beyond the classroom. Your enrollment in this class includes an ITIL 4 certification exam voucher and the official AXELOS ITIL Foundation Guidance e-book. The e-book reinforces what you learned in class and can serve as a reference guide for you and your organization as you begin your ITIL 4 adoption. The ITIL 4 Foundation certification is required before you can get any of the Managing Professional or Strategic Leader certifications.</p>

09/07 · 09/08/20 **OLL** 9:00 AM - 5:00 PM FRR

10/05 · 10/06/20 **OLL** 9:00 AM - 5:00 PM FRR

11/05 · 11/06/20 **OLL** 9:00 AM - 5:00 PM FRR

12/21 · 12/22/20 **OLL** 9:00 AM - 5:00 PM FRR

07/06 · 07/07/20 **ILT** 9:00 AM - 5:00 PM FRR

08/05 · 08/06/20 **ILT** 9:00 AM - 5:00 PM FRR

09/07 · 09/08/20 **ILT** 9:00 AM - 5:00 PM FRR

10/05 · 10/06/20 **ILT** 9:00 AM - 5:00 PM FRR

11/05 · 11/06/20 **ILT** 9:00 AM - 5:00 PM FRR

12/21 · 12/22/20 **ILT** 9:00 AM - 5:00 PM FRR

ITIL® 4 High Velocity IT (HVIT) / 1450 / Days: 3

ITIL 4 is a framework for quality IT service management (ITSM) through proven best practice, providing practical and flexible guidance to support your organization on its journey to digital transformation while empowering your IT teams to continue to play a crucial role in the wider business strategy. This course highlights the ways in which digital organizations and digital operating models function in high-velocity environments, including the use of working practices such as Agile and Lean, and technical practices and technologies such as Cloud, Automation, and Automatic Testing.

If you are interested in this next step on the ITIL journey, please note that you must hold the ITIL 4 Foundation certification. The associated certification exam voucher is included with this course.

11/09 · 11/13/20 **ILT** 9:00 AM - 5:00 PM FRR

ITIL® 4 Specialist - Create, Deliver and Support (CDS) / 1450 / Days: 3

This course begins your journey toward the ITIL Managing Professional designation. You will acquire insight that will allow you to integrate different value streams and activities to create, deliver and support IT-enabled products and services. Armed with this knowledge and skill set, you will be confident in running those IT-enabled services, teams and workflows successfully. The associated certification exam voucher is included with this course.

10/12 · 10/14/20 **ILT** 9:00 AM - 5:00 PM FRR

ITIL® 4 Specialist - Drive Stakeholder Value (DSV) / 1450 / Days: 3

This course covers key topics such as SLA design, multi-supplier management, communication, relationship management, CX and UX design, customer journey mapping, and more. It will provide candidates with the tools to increase stakeholder satisfaction which is integral to business success in the current competitive landscape. The associated certification exam voucher is included with this course.

10/28 · 10/30/20 **ILT** 9:00 AM - 5:00 PM FRR

ITIL® 4 Specialist - Managing Professional Transition (MPT) / 2890 / Days: 5

The ITIL 4 Managing Professional Transition module is designed to allow ITIL Experts or ITIL v3 candidates who have already invested to easily transition across to ITIL 4. They can gain the designation of ITIL 4 Managing Professional via one course and one exam. The associated certification exam voucher is included with this course.

07/13 · 07/17/20 **OLL** 3:00 PM - 11:00 PM FRR

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM FRR

09/21 · 09/25/20 **OLL** 3:00 PM - 11:00 PM FRR

11/30 · 12/04/20 **OLL** 9:00 AM - 5:00 PM FRR

12/07 · 12/11/20 **OLL** 3:00 PM - 11:00 PM FRR

08/31 · 09/04/20 **ILT** 9:00 AM - 5:00 PM FRR

12/07 · 12/11/20 **ILT** 9:00 AM - 5:00 PM FRR

ITIL® 4 Strategist - Direct, Plan and Improve (DPI) / 1450 / Days: 3

This unique and central course covers requirements in both the ITIL Managing Professional and ITIL Strategic Leader designations. As such, this course is a must-have in any ITIL 4 professional development plan. You will gain the practical skills needed to establish a “learning and improving” IT organization that possess a strong and targeted strategic direction. The associated certification exam voucher is included with this course.

11/25 · 11/27/20 **ILT** 9:00 AM - 5:00 PM FRR

Course Schedule

ITIL® Foundation (2011 Edition) / 690 / Days: 3

Mit dem ITIL® Foundation Zertifikat Version 2011 in IT Service Management wird ausgewiesen, dass Sie das Wissen bezüglich der ITIL® Terminologie, der Strukturen, der Grundkonzepte und damit die Kernprinzipien des Service Managements besitzen.

Date · Flexible **ML** Time - Flexible FRR

ITIL® Lifecycle Stream - Continual Service Improvement (2011 Edition) / 1450 / Days: 3

Der CSI richtet sich an Personen und IT-Mitarbeiter, die überwiegend mit Technologien umgehen und die sich in ihrer persönlichen Servicedienstleistung verbessern möchten.

08/19 · 08/21/20 **OLL** 9:00 AM - 5:00 PM FRR

08/19 · 08/21/20 **ILT** 9:00 AM - 5:00 PM FRR

ITIL® Lifecycle Stream - Service Design (2011 Edition) / 1450 / Days: 3

Dieser Intermediate Kurs vermittelt den Teilnehmern einen vertieften Einblick in die ITIL® Version 2011 Service Design Phase. Im Fokus stehen die Kenntnisse des Gesamtkonzepts, der Prozesse, Policies & Methoden im Zusammenhang mit der Design Phase.

06/29 · 07/01/20 **OLL** 9:00 AM - 5:00 PM FRR

06/29 · 07/01/20 **ILT** 9:00 AM - 5:00 PM FRR

ITIL® Lifecycle Stream - Service Operation (2011 Edition) / 1450 / Days: 3

Dieser Intermediate Kurs vermittelt den Teilnehmern einen vertieften Einblick in die Service Operation Phase. Die Teilnehmer erarbeiten die Kenntnisse des Gesamtkonzepts, der Prozesse, Policies und Methoden im Zusammenhang mit der Operation Phase.

07/27 · 07/29/20 **OLL** 9:00 AM - 5:00 PM FRR

07/27 · 07/29/20 **ILT** 9:00 AM - 5:00 PM FRR

ITIL® Lifecycle Stream - Service Strategy (2011 Edition) / 1450 / Days: 3

Dieser Intermediate Kurs vermittelt den Teilnehmern einen vertieften Einblick in die ITIL® Service Strategy Phase. Die Teilnehmer erarbeiten die Kenntnisse des Gesamtkonzepts, der Prozesse, Policies & Methoden im Zusammenhang mit der Strategy Phase.

06/08 · 06/10/20 **OLL** 9:00 AM - 5:00 PM FRR

06/08 · 06/10/20 **ILT** 9:00 AM - 5:00 PM FRR

ITIL® Lifecycle Stream - Service Transition (2011 Edition) / 1450 / Days: 3

Dieser Intermediate Kurs vermittelt einen vertieften Einblick in die ITIL® Service Transition Phase. Die Teilnehmer erarbeiten die Kenntnisse des Gesamtkonzepts, der Prozesse, Policies und Methoden im Zusammenhang mit der Transition Phase.

07/13 · 07/15/20 **OLL** 9:00 AM - 5:00 PM FRR

ITIL® Lifecycle Stream - Service Transition (2011 Edition) / 1450 / Days: 3

Dieser Intermediate Kurs vermittelt einen vertieften Einblick in die ITIL® Service Transition Phase. Die Teilnehmer erarbeiten die Kenntnisse des Gesamtkonzepts, der Prozesse, Policies und Methoden im Zusammenhang mit der Transition Phase.

07/13 · 07/15/20 **ILT** 9:00 AM - 5:00 PM FRR

ITIL® Practitioner / 990 / Days: 3

Die ITIL-Trainings von New Horizons vermittelt Ihnen, wie Sie Ihre Geschäftsziele an Ihren IT-Diensten ausrichten können, und wie Sie Best Practices implementieren, um Ihr einzigartiges Unternehmen oder Organisation zu verbessern.

Date · Flexible **ML** Time - Flexible FRR

Java

Advanced Java 9 / 2796 / Days: 4

This course provides an in-depth treatment of the many, significant Java 9 features and updates with the goal of demonstrating how these features can be used to improve the performance and functionality of Java applications.

09/21 · 09/24/20 **OLL** 3:00 PM - 11:00 PM FRR

Introduction to Java 9 / 3495 / Days: 5

A comprehensive hands-on Java training course geared for developers who have little or no prior working knowledge of object-oriented programming languages (such as those working on (C, COBOL, 4GL, etc.).

07/27 · 07/31/20 **OLL** 3:00 PM - 11:00 PM FRR

JavaScript Essentials with jQuery / 3495 / Days: 5

Mastering JavaScript and jQuery provides an introduction to and experience working with the JavaScript programming language in the environment it's used in the most: the browser.

09/21 · 09/25/20 **OLL** 3:00 PM - 11:00 PM FRR

Leadership and Professional Development

Accomplishing the Results You Want / 2250 / Days: 3

In this course, students will learn how to strengthen your leadership voice and foster employee buy-in to exceed expectations and achieve the most positive outcome.

08/19 · 08/21/20 **OLL** 3:00 PM - 11:00 PM FRR

11/18 · 11/20/20 **OLL** 3:00 PM - 11:00 PM FRR

Becoming a Transformational Leader / 1500 / Days: 2

This course will help students develop authentic leadership qualities that motivate and drive others to reach their full potential, and become the transformational leaders of the future.

08/06 · 08/07/20 **OLL** 3:00 PM - 11:00 PM FRR

10/08 · 10/09/20 **OLL** 3:00 PM - 11:00 PM FRR

12/10 · 12/11/20 **OLL** 3:00 PM - 11:00 PM FRR

Building Successful Work Relationships / 2250 / Days: 3

In this course, students will learn how to build cooperative trust-based relationships that enable them to work productively with other professionals, clearly communicating and respectfully harnessing their distinctive contributions.

08/03 · 08/05/20 **OLL** 3:00 PM - 11:00 PM FRR

10/05 · 10/07/20 **OLL** 3:00 PM - 11:00 PM FRR

12/02 · 12/04/20 **OLL** 3:00 PM - 11:00 PM FRR

Business Acumen For Leaders / 1500 / Days: 2

Students will learn to understand the mechanics of the organization – reading and interpreting financials, making sound business decisions, and setting a course – while also developing the skills to guide and direct your workforce.

06/29 · 06/30/20 **OLL** 3:00 PM - 11:00 PM FRR

08/24 · 08/25/20 **OLL** 3:00 PM - 11:00 PM FRR

10/19 · 10/20/20 **OLL** 3:00 PM - 11:00 PM FRR

12/14 · 12/15/20 **OLL** 3:00 PM - 11:00 PM FRR

Communicating Across Your Organization / 2250 / Days: 3

In this course, students will learn to build trust and commitment, motivating others through respectful and authentic interactions.

08/12 · 08/14/20 **OLL** 3:00 PM - 11:00 PM FRR

10/07 · 10/09/20 **OLL** 3:00 PM - 11:00 PM FRR

12/09 · 12/11/20 **OLL** 3:00 PM - 11:00 PM FRR

Constructive Conflict Management / 1500 / Days: 2

In this course, students will learn to recognize the warning signs that precede quarrels and how to mitigate their impact, as well as constructive ways to harness the differences between team members and shift them toward productive, positive outcomes.

08/12 · 08/13/20 **OLL** 3:00 PM - 11:00 PM FRR

10/12 · 10/13/20 **OLL** 3:00 PM - 11:00 PM FRR

12/14 · 12/15/20 **OLL** 3:00 PM - 11:00 PM FRR

Course Schedule

Critical Facilitation Skills for Leaders / 1500 / Days: 2

Students will learn how to develop and apply facilitation techniques to support their team at every stage of the team life cycle. Students will enhance their interpersonal competencies and observational abilities to deal with disruptions and more.

07/13 · 07/14/20	OLL	3:00 PM - 11:00 PM	FRR
09/14 · 09/15/20	OLL	3:00 PM - 11:00 PM	FRR
11/30 · 12/01/20	OLL	3:00 PM - 11:00 PM	FRR

Developing Successful Interpersonal Skills / 2250 / Days: 3

This course will prepare students for the collaborative situations inherent in every facet of business, whether working with colleagues, partners, vendors, or clients.

07/13 · 07/15/20	OLL	3:00 PM - 11:00 PM	FRR
09/28 · 09/30/20	OLL	3:00 PM - 11:00 PM	FRR
11/18 · 11/20/20	OLL	3:00 PM - 11:00 PM	FRR

Discovering Your Leadership Voice / 1500 / Days: 2

Leaders inspire followership in others. Whether speaking conversationally or presenting before a group, a powerful leadership message delivered with impact and focused on the needs of the audience, can motivate and energize others.

07/15 · 07/16/20	OLL	3:00 PM - 11:00 PM	FRR
09/16 · 09/17/20	OLL	3:00 PM - 11:00 PM	FRR
11/09 · 11/10/20	OLL	3:00 PM - 11:00 PM	FRR

Effective Leadership through Coaching / 2250 / Days: 3

The most successful leaders recognize that their success depends upon the success of those they lead. Enabling others to grow and fulfil their potential by coaching them to discover and apply their talents and strengths is a core competency of leadership

06/08 · 06/10/20	OLL	3:00 PM - 11:00 PM	FRR
10/07 · 10/09/20	OLL	3:00 PM - 11:00 PM	FRR

Evolving into the Manager Role / 2250 / Days: 3

In this course, students will learn how to confidently acquire and build these skills through relevant discussions, team and individual activities.

09/08 · 09/10/20	OLL	3:00 PM - 11:00 PM	FRR
01/18 · 01/20/21	OLL	3:00 PM - 11:00 PM	FRR

Expanding Your Emotional Intelligence / 2250 / Days: 3

Incorporating powerful tools and classroom activities, students will practice and hone their skills, mastering the strategies learned to effectively communicate, connect with, and support others through healthy and productive interactions.

06/22 · 06/24/20	OLL	3:00 PM - 11:00 PM	FRR
08/19 · 08/21/20	OLL	3:00 PM - 11:00 PM	FRR

Expanding Your Emotional Intelligence / 2250 / Days: 3

Incorporating powerful tools and classroom activities, students will practice and hone their skills, mastering the strategies learned to effectively communicate, connect with, and support others through healthy and productive interactions.

10/12 · 10/14/20	OLL	3:00 PM - 11:00 PM	FRR
12/16 · 12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Extending Your Sphere of Influence / 1500 / Days: 2

In this course, you will learn to become proficient in the art of persuasion, selecting and utilizing appropriate styles and strategies to have the most influential effect, as well as understanding how to protect yourself from being manipulated by others.

09/09 · 09/10/20	OLL	3:00 PM - 11:00 PM	FRR
10/20 · 10/21/20	OLL	3:00 PM - 11:00 PM	FRR
12/09 · 12/10/20	OLL	3:00 PM - 11:00 PM	FRR

Leadership Excellence for Senior Management / 2250 / Days: 3

To maximize performance and foster a healthy environment, senior managers must also motivate others, nurturing and utilizing the distinctive skills of each team member.

06/29 · 07/01/20	OLL	3:00 PM - 11:00 PM	FRR
08/12 · 08/14/20	OLL	3:00 PM - 11:00 PM	FRR
11/18 · 11/20/20	OLL	3:00 PM - 11:00 PM	FRR

Leading Change in a Complex World / 1500 / Days: 2

Change is both inevitable and necessary, yet potentially disruptive. Leading change efforts requires building credibility, communicating effectively, developing trust, making decisions, and demonstrating confidence. This course will help you to cultivate the leadership skills that you need to influence others and guide them through times of change.

09/21 · 09/22/20	OLL	3:00 PM - 11:00 PM	FRR
12/10 · 12/11/20	OLL	3:00 PM - 11:00 PM	FRR

Making the Right Decisions Under Pressure / 1500 / Days: 2

In this course, students will learn to evaluate options, generate possible solutions, and decide on logical strategies.

11/05 · 11/06/20	OLL	3:00 PM - 11:00 PM	FRR
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Managing Remote and Virtual Teams / 1500 / Days: 2

Managing remote teams is now a common occurrence. Working virtually offers unique advantages and challenges. But how do you best leverage these benefits while overcoming impediments? This course will teach you to adjust your management style to successfully improve communication, foster connections, increase productivity, and develop highly successful remote and virtual teams.

07/16 · 07/17/20	OLL	3:00 PM - 11:00 PM	FRR
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Managing Remote and Virtual Teams / 1500 / Days: 2

Managing remote teams is now a common occurrence. Working virtually offers unique advantages and challenges. But how do you best leverage these benefits while overcoming impediments? This course will teach you to adjust your management style to successfully improve communication, foster connections, increase productivity, and develop highly successful remote and virtual teams.

09/17 · 09/18/20	OLL	3:00 PM - 11:00 PM	FRR
11/19 · 11/20/20	OLL	3:00 PM - 11:00 PM	FRR

Mastering Positive Assertiveness / 1500 / Days: 2

In this course, students will discover the best techniques to be properly assertive, and what are the ideal approaches in differing situations.

06/25 · 06/26/20	OLL	3:00 PM - 11:00 PM	FRR
08/24 · 08/25/20	OLL	3:00 PM - 11:00 PM	FRR
10/22 · 10/23/20	OLL	3:00 PM - 11:00 PM	FRR
12/17 · 12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Navigating The Modern Workforce - Diversity, Culture, Generations / 1500 / Days: 2

In this course, students will learn how to capitalize on the strengths of your diverse team while directing and guiding them to even greater achievements.

09/07 · 09/08/20	OLL	3:00 PM - 11:00 PM	FRR
12/10 · 12/11/20	OLL	3:00 PM - 11:00 PM	FRR

Prioritizing Your Time Effectively / 1500 / Days: 2

In this course, students will learn to improve their focus, prioritize tasks, identify and avoid obstacles to staying on track, and develop strategies to get the most out of their time.

07/08 · 07/09/20	OLL	3:00 PM - 11:00 PM	FRR
08/05 · 08/06/20	OLL	3:00 PM - 11:00 PM	FRR
09/09 · 09/10/20	OLL	3:00 PM - 11:00 PM	FRR
10/08 · 10/09/20	OLL	3:00 PM - 11:00 PM	FRR
11/10 · 11/11/20	OLL	3:00 PM - 11:00 PM	FRR
12/10 · 12/11/20	OLL	3:00 PM - 11:00 PM	FRR

Providing Outstanding Customer Service / 1500 / Days: 2

This course offers practical tools and techniques to win clients, create loyal advocates for your business, and deliver excellent customer service.

08/10 · 08/11/20	OLL	3:00 PM - 11:00 PM	FRR
11/10 · 11/11/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

Strategic Negotiation Skills / 1500 / Days: 2

Students will learn the essential strategies and techniques needed to guide negotiations from opening discussions through to a positive result. Students will leave with practical solutions to negotiating effectively.

09/15 · 09/16/20 **OLL** 3:00 PM - 11:00 PM FRR

11/19 · 11/20/20 **OLL** 3:00 PM - 11:00 PM FRR

The Art of Effective Presentations / 2250 / Days: 3

In this course, students will learn strategies to master your speaking skills, confidently standing before a group and delivering their message.

07/06 · 07/08/20 **OLL** 3:00 PM - 11:00 PM FRR

09/02 · 09/04/20 **OLL** 3:00 PM - 11:00 PM FRR

11/02 · 11/04/20 **OLL** 3:00 PM - 11:00 PM FRR

Thinking with Critical Insight / 1500 / Days: 2

Students will learn to explore challenges, defy incorrect assumptions, and look at things with new and differing perspectives, incorporating these insights into your thought processes, and enabling them to find solutions to even the most difficult tasks.

07/22 · 07/23/20 **OLL** 3:00 PM - 11:00 PM FRR

09/23 · 09/24/20 **OLL** 3:00 PM - 11:00 PM FRR

11/17 · 11/18/20 **OLL** 3:00 PM - 11:00 PM FRR

Transitioning into Leadership for an IT Manager / 2250 / Days: 3

From developing an inspiring vision and empowering members to reach it. To meeting deadlines and evaluating results. This course you will teach students the skills and behaviors needed to successfully transition into an IT manager role.

07/22 · 07/24/20 **OLL** 3:00 PM - 11:00 PM FRR

10/21 · 10/23/20 **OLL** 3:00 PM - 11:00 PM FRR

Writing for the Business Professional / 1500 / Days: 2

In this course, you will learn the essential skills needed to organize your thoughts and select the best words and phrases to clearly convey them in writing.

09/16 · 09/17/20 **OLL** 3:00 PM - 11:00 PM FRR

12/16 · 12/17/20 **OLL** 3:00 PM - 11:00 PM FRR

Linux

55187 Linux System Administration / 2380 / Days: 4

This hands-on 4-day Linux System Administration course teaches attendees how to administer, configure

and upgrade Linux systems running one of the three major Linux distribution families (Red Hat, SUSE,

Debian/Ubuntu). Focused on enterprise environments, it provides Linux system administrators with all the

tools and concepts needed to efficiently build and manage a production Linux infrastructure. This course

presents state-of-the-art techniques used in the industry and applies them in the context of practical labs.

07/20 · 07/23/20 **OLL** 3:00 PM - 11:00 PM FRR

11/17 · 11/20/20 **OLL** 3:00 PM - 11:00 PM FRR

Microsoft 365

MS-030T00 Office 365 Administrator / 2290 / Days: 5

This course covers three central elements of Microsoft 365 enterprise administration – Microsoft 365 tenant and service management, Office 365 management, and Microsoft 365 identity management. In Microsoft 365 tenant and service management, you will examine all the key components that must be planned for when designing your Microsoft 365 tenant. Once this planning phase is complete, you will learn how to configure your Microsoft 365 tenant, including your organizational profile, tenant subscription options, component services, user accounts and licenses, and security groups.

07/06 · 07/10/20 **OLL** 3:00 PM - 11:00 PM FRR

08/03 · 08/07/20 **OLL** 3:00 PM - 11:00 PM FRR

08/10 · 08/14/20 **OLL** 10:30 AM - 6:00 PM FRR

10/19 · 10/23/20 **OLL** 3:00 PM - 11:00 PM FRR

11/09 · 11/13/20 **OLL** 3:00 PM - 11:00 PM FRR

12/07 · 12/11/20 **OLL** 3:00 PM - 11:00 PM FRR

MS-100T00 Microsoft 365 Identity and Services / 2450 / Days: 5

Students will learn key elements of Microsoft 365 Identity job role.

10/05 · 10/09/20 **ILT** 9:00 AM - 5:00 PM FRR

11/23 · 11/27/20 **ILT** 9:00 AM - 5:00 PM FRR

06/29 · 07/03/20 **OLL** 9:00 AM - 5:00 PM FRR

07/06 · 07/10/20 **OLL** 3:00 PM - 11:00 PM FRR

08/10 · 08/14/20 **OLL** 3:00 PM - 11:00 PM FRR

09/14 · 09/18/20 **OLL** 3:00 PM - 11:00 PM FRR

09/21 · 09/25/20 **OLL** 9:00 AM - 5:00 PM FRR

09/28 · 10/02/20 **OLL** 3:00 PM - 11:00 PM FRR

MS-100T00 Microsoft 365 Identity and Services / 2450 / Days: 5

Students will learn key elements of Microsoft 365 Identity job role.

10/05 · 10/09/20 **OLL** 9:00 AM - 5:00 PM FRR

10/12 · 10/16/20 **OLL** 3:00 PM - 11:00 PM FRR

10/26 · 10/30/20 **OLL** 2:00 PM - 10:00 PM FRR

11/09 · 11/13/20 **OLL** 3:00 PM - 11:00 PM FRR

11/16 · 11/20/20 **OLL** 3:00 PM - 11:00 PM FRR

11/23 · 11/27/20 **OLL** 9:00 AM - 5:00 PM FRR

12/07 · 12/11/20 **OLL** 3:00 PM - 11:00 PM FRR

12/14 · 12/18/20 **OLL** 3:00 PM - 11:00 PM FRR

06/29 · 07/03/20 **ILT** 9:00 AM - 5:00 PM FRR

09/21 · 09/25/20 **ILT** 9:00 AM - 5:00 PM FRR

MS-101T00 Microsoft 365 Mobility and Security / 1980 / Days: 5

This course covers three central elements of Microsoft 365 enterprise administration – Microsoft 365 security management, Microsoft 365 compliance management, and Microsoft 365 device management. In Microsoft 365 security management, you will examine all the common types of threat vectors and data breaches facing organizations today, and you will learn how Microsoft 365's security solutions address these security threats.

10/19 · 10/22/20 **ILT** 9:00 AM - 5:00 PM FRR

12/07 · 12/10/20 **ILT** 9:00 AM - 5:00 PM FRR

06/22 · 06/26/20 **OLL** 3:00 PM - 11:00 PM FRR

07/06 · 07/10/20 **OLL** 3:00 PM - 11:00 PM FRR

07/13 · 07/16/20 **OLL** 9:00 AM - 5:00 PM FRR

07/27 · 07/31/20 **OLL** 3:00 PM - 11:00 PM FRR

08/03 · 08/07/20 **OLL** 3:00 PM - 11:00 PM FRR

08/31 · 09/04/20 **OLL** 3:00 PM - 11:00 PM FRR

09/21 · 09/25/20 **OLL** 3:00 PM - 11:00 PM FRR

10/05 · 10/09/20 **OLL** 9:00 AM - 5:00 PM FRR

10/05 · 10/09/20 **OLL** 3:00 PM - 11:00 PM FRR

10/19 · 10/22/20 **OLL** 9:00 AM - 5:00 PM FRR

10/26 · 10/30/20 **OLL** 2:00 PM - 10:00 PM FRR

11/02 · 11/06/20 **OLL** 3:00 PM - 11:00 PM FRR

11/16 · 11/20/20 **OLL** 3:00 PM - 11:00 PM FRR

11/30 · 12/04/20 **OLL** 3:00 PM - 11:00 PM FRR

12/07 · 12/10/20 **OLL** 9:00 AM - 5:00 PM FRR

12/14 · 12/18/20 **OLL** 3:00 PM - 11:00 PM FRR

07/13 · 07/16/20 **ILT** 9:00 AM - 5:00 PM FRR

10/05 · 10/09/20 **ILT** 9:00 AM - 5:00 PM FRR

Course Schedule

MS-200 Planning and Configuring a Messaging Platform / 2450 / Days: 5

This three-MOC packaged set aligned to Microsoft 365 Exam: Messaging Administrator, Part 1 contains courseware that helps prepare students for Exams MS-200. Passing this exam is required to earn the Microsoft 365 certification.

08/03	08/07/20	ILT	9:00 AM - 5:00 PM	FRR
07/06	07/11/20	OLL	3:00 PM - 12:00 AM	FRR
07/27	07/31/20	OLL	9:00 AM - 5:00 PM	FRR
08/03	08/07/20	OLL	9:00 AM - 5:00 PM	FRR
09/28	10/02/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/16/20	OLL	9:00 AM - 5:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR
07/27	07/31/20	ILT	9:00 AM - 5:00 PM	FRR
10/12	10/16/20	ILT	9:00 AM - 5:00 PM	FRR

MS-201 Implementing a Hybrid and Secure Messaging Platform / 1980 / Days: 4

This two-MOC packaged set aligned to Microsoft 365 Exam: Messaging Administrator, Part 2 contains courseware that helps prepare students for Exams MS-201. Passing this exam is required to earn the Microsoft 365 certification.

07/06	07/09/20	ILT	9:00 AM - 5:00 PM	FRR
08/17	08/20/20	ILT	9:00 AM - 5:00 PM	FRR
06/08	06/11/20	OLL	3:00 PM - 11:00 PM	FRR
07/06	07/09/20	OLL	9:00 AM - 5:00 PM	FRR
07/20	07/23/20	OLL	9:00 AM - 5:00 PM	FRR
08/03	08/06/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/20/20	OLL	9:00 AM - 5:00 PM	FRR
10/05	10/08/20	OLL	3:00 PM - 11:00 PM	FRR
12/01	12/04/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	07/23/20	ILT	9:00 AM - 5:00 PM	FRR

MS-500 Microsoft 365 Security Administrator / 1980 / Days: 4

This four-MOC packaged set aligned to Microsoft 365 Exam: Microsoft 365 Security Administrator contains courseware that helps prepare students for Exams MS-500. Passing this exam is required to earn the Microsoft 365 Security Administrator certification.

06/15	06/18/20	OLL	3:00 PM - 11:00 PM	FRR
07/06	07/09/20	OLL	9:00 AM - 5:00 PM	FRR
07/13	07/16/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/27/20	OLL	3:00 PM - 11:00 PM	FRR
09/08	09/11/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/17/20	OLL	9:00 AM - 5:00 PM	FRR
10/06	10/09/20	OLL	3:00 PM - 11:00 PM	FRR

MS-500 Microsoft 365 Security Administrator / 1980 / Days: 4

This four-MOC packaged set aligned to Microsoft 365 Exam: Microsoft 365 Security Administrator contains courseware that helps prepare students for Exams MS-500. Passing this exam is required to earn the Microsoft 365 Security Administrator certification.

10/20	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/02	11/05/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/19/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/10/20	OLL	9:00 AM - 5:00 PM	FRR
12/15	12/18/20	OLL	3:00 PM - 11:00 PM	FRR
07/06	07/09/20	ILT	9:00 AM - 5:00 PM	FRR
12/07	12/10/20	ILT	9:00 AM - 5:00 PM	FRR
09/14	09/17/20	ILT	9:00 AM - 5:00 PM	FRR

MS-600T00 Building Applications and Solutions with Microsoft 365 Core Services / 2975 / Days: 5

This course covers five central elements of Microsoft 365 platform – implementing Microsoft Identity, working with Microsoft Graph, extending and customizing SharePoint, extending Teams, and extending Office. In this course, students will learn how to implement Microsoft Identity and work with Microsoft Graph. Students will also gain the knowledge on UI elements (including Adaptive Cards and UI Fabric), Integration Points (including Microsoft Teams, Office Add-ins, SharePoint Framework, Actionable Messages), and determining workload platform targets.

07/13	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

MS-700T00 Managing Microsoft Teams / 2450 / Days: 5

The Managing Microsoft Teams course is designed for persons who are aspiring to the Microsoft 365 Teams Admin role. Microsoft Teams admins configure, deploy, and manage Office 365 workloads for Microsoft Teams that focus on efficient and effective collaboration and communication in an enterprise environment. This course covers six central elements - Microsoft Teams overview, implementing governance, security and compliance for Microsoft Teams, preparing the environment for a Microsoft Teams deployment, deploying and managing teams, managing collaboration and managing communication in Microsoft Teams.

06/22	06/25/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	07/24/20	OLL	10:30 AM - 6:00 PM	FRR
07/20	07/23/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/27/20	OLL	3:00 PM - 11:00 PM	FRR
09/21	09/24/20	OLL	3:00 PM - 11:00 PM	FRR
10/26	10/29/20	OLL	2:00 PM - 10:00 PM	FRR
11/16	11/19/20	OLL	3:00 PM - 11:00 PM	FRR

MS-700T00 Managing Microsoft Teams / 2450 / Days: 5

The Managing Microsoft Teams course is designed for persons who are aspiring to the Microsoft 365 Teams Admin role. Microsoft Teams admins configure, deploy, and manage Office 365 workloads for Microsoft Teams that focus on efficient and effective collaboration and communication in an enterprise environment. This course covers six central elements - Microsoft Teams overview, implementing governance, security and compliance for Microsoft Teams, preparing the environment for a Microsoft Teams deployment, deploying and managing teams, managing collaboration and managing communication in Microsoft Teams.

12/14	12/17/20	OLL	3:00 PM - 11:00 PM	FRR
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MS-900T01 Microsoft 365 Fundamentals / 590 / Days: 1

This course provides foundational knowledge on the considerations and benefits of adopting cloud services and the Software as a Service (SaaS) cloud model, with a specific focus on Microsoft 365 cloud service offerings. You will begin by learning about cloud fundamentals, including an overview of cloud computing and specifically Microsoft cloud services. You will be introduced to Microsoft Azure, and you will examine the differences between Microsoft 365 and Office 365. You will then perform an in-depth review of Microsoft 365, including a comparison of Microsoft on-premises services versus Microsoft 365 cloud services, a review of enterprise mobility in Microsoft 365, and an analysis of how Microsoft 365 services provide collaboration. The course then analyzes how security, compliance, privacy, and trust are handled in Microsoft 365, and it concludes with a review of Microsoft 365 subscriptions, licenses, billing, and support.

06/24	06/24/20	OLL	9:00 AM - 5:00 PM	FRR
07/13	07/13/20	OLL	3:00 PM - 11:00 PM	FRR
09/11	09/11/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/16/20	OLL	3:00 PM - 11:00 PM	FRR
01/15	01/15/21	OLL	3:00 PM - 11:00 PM	FRR
06/24	06/24/20	ILT	9:00 AM - 5:00 PM	FRR

Microsoft Access

Access 2010, Level 1 / 640 / Days: 2

In diesem Training lernen die Teilnehmer Microsoft Access von Grund auf kennen.

08/03	08/03/20	ILT	9:00 AM - 5:00 PM	FRR
11/02	11/02/20	ILT	9:00 AM - 5:00 PM	FRR
Date	Flexible	ML	Time - Flexible	FRR

Access 2010, Level 2 / 320 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von Access 2010 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen.

08/12	08/12/20	ILT	9:00 AM - 5:00 PM	FRR
11/11	11/11/20	ILT	9:00 AM - 5:00 PM	FRR

Course Schedule

Access 2010, Level 3 / 320 / Days: 1

In diesem Training lernen die Teilnehmer viele weiterführende Funktionen von Access 2010 kennen. Damit können Sie für die Erledigung ihrer täglichen Arbeiten den maximalen Funktionsumfang von Access 2010 ausnutzen und noch effizienter arbeiten.

08/27	08/27/20	ILT	9:00 AM - 5:00 PM	FRR
11/26	11/26/20	ILT	9:00 AM - 5:00 PM	FRR
Date	Flexible	ML	Time - Flexible	FRR

Access 2013, Level 1 / 628 / Days: 2

In diesem Training lernen die Teilnehmer Microsoft Access von Grund auf kennen. Sie lernen die Oberfläche von Access kennen sowie den Aufbau von Tabellen, Abfragen, Formularen und Berichten.

Date	Flexible	ML	Time - Flexible	FRR
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Access 2013, Level 2 / 314 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von Access 2013 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen.

Date	Flexible	ML	Time - Flexible	FRR
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Access 2013, Level 3 / 314 / Days: 1

In diesem Training lernen die Teilnehmer viele weiterführende Funktionen von Access 2013 kennen. Damit können Sie für die Erledigung ihrer täglichen Arbeiten den maximalen Funktionsumfang von Access 2013 ausnutzen und noch effizienter arbeiten.

Date	Flexible	ML	Time - Flexible	FRR
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Access 2013, Workshop (Kompaktausbildung) / 1256 / Days: 4

Dieser Kurs beinhaltet alle MS Access 2013 Lerninhalte aus dem Level 1 (Grundlagen), Level 2 (Fortgeschrittene) und Level 3 (Experten). Die Teilnehmer können sich ihren Lernplan individuell nach Bedarf zusammenstellen.

Date	Flexible	ML	Time - Flexible	FRR
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Access 2016, Level 1 / 314 / Days: 1

In diesem Training lernen die Teilnehmer Microsoft Access von Grund auf kennen. Sie lernen die Oberfläche von Access kennen sowie den Aufbau von Tabellen, Abfragen, Formularen und Berichten.

Date	Flexible	ML	Time - Flexible	FRR
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Access 2016, Level 2 / 314 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von Access 2016 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen.

Date	Flexible	ML	Time - Flexible	FRR
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Microsoft Azure

20487 Developing Windows Azure and Web Services / 2975 / Days: 5

In this course, students will learn how to design and develop services that access local and remote data from various data sources and how to develop and deploy services to hybrid environments, including on-premises servers and Windows Azure.

06/22	06/26/20	OLL	3:00 PM - 11:00 PM	FRR
07/27	07/31/20	OLL	3:00 PM - 11:00 PM	FRR
10/26	10/30/20	OLL	2:00 PM - 10:00 PM	FRR
11/30	12/04/20	OLL	3:00 PM - 11:00 PM	FRR

AZ-104T00 - Microsoft Azure Administrator / 1980 / Days: 4

This course teaches IT Professionals how to manage their Azure subscriptions, create and scale virtual machines, implement storage solutions, configure virtual networking, back up and share data, connect Azure and on-premises sites, manage network traffic, implement Azure Active Directory, secure identities, and monitor your solution.

07/20	07/24/20	ILT	9:00 AM - 5:00 PM	FRR
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AZ-300 Azure Architect Technologies / 2450 / Days: 5

In this course, students will learn the different technologies used in the Azure Architect job role.

06/15	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
06/15	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
07/06	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
08/03	08/07/20	OLL	9:00 AM - 5:00 PM	FRR
08/03	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/28/20	OLL	10:30 AM - 6:00 PM	FRR
09/28	10/02/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/02	11/06/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
11/30	12/04/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR
08/03	08/07/20	ILT	9:00 AM - 5:00 PM	FRR

AZ-301 Azure Solutions Architect - Design / 1980 / Days: 4

In this course students will learn the design function of the Azure Solutions Architect job role.

06/22	06/25/20	OLL	3:00 PM - 11:00 PM	FRR
07/13	07/16/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	08/13/20	OLL	3:00 PM - 11:00 PM	FRR

AZ-301 Azure Solutions Architect - Design / 1980 / Days: 4

In this course students will learn the design function of the Azure Solutions Architect job role.

08/31	09/03/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/08/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/15/20	OLL	3:00 PM - 11:00 PM	FRR
10/26	10/29/20	OLL	2:00 PM - 10:00 PM	FRR
11/09	11/12/20	OLL	3:00 PM - 11:00 PM	FRR
11/30	12/03/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/17/20	OLL	3:00 PM - 11:00 PM	FRR

AZ-400 Azure DevOps Engineer / 2450 / Days: 5

This seven-MOC packaged set aligned to Azure Exam: Azure DevOps Engineer contains courseware that helps prepare students for Exams AZ-400. Passing this exam is required to earn the Azure DevOps Engineer certification.

06/15	06/20/20	OLL	5:00 PM - 3:00 AM	FRR
09/14	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	11/13/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

AZ-500T00 Microsoft Azure Security Technologies / 2450 / Days: 4

In this course students will gain the knowledge and skills needed to implement security controls, maintain the security posture, and identify and remediate vulnerabilities by using a variety of security tools. The course covers scripting and automation, virtualization, and cloud N-tier architecture.

06/22	06/25/20	OLL	10:30 AM - 6:00 PM	FRR
06/22	06/26/20	OLL	10:30 AM - 6:00 PM	FRR
06/22	06/25/20	OLL	3:00 PM - 11:00 PM	FRR
08/31	09/03/20	OLL	3:00 PM - 11:00 PM	FRR
09/28	10/01/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/22/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/19/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/10/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

AZ-900T00 Microsoft Azure Fundamentals / 1290 / Days: 2

This course will provide foundational level knowledge on cloud concepts; core Azure services; security, privacy, compliance, and trust; and Azure pricing and support.

Note: This course provides an Azure pass and time for you to participate in hands-on labs. If you do not need hands-on experience, consider the AZ-900T01: Microsoft Azure Fundamentals (1 day) course. The content for both courses align to the AZ-900 exam objective domain.

06/08	06/09/20	OLL	3:00 PM - 11:00 PM	FRR
08/06	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
09/21	09/22/20	OLL	3:00 PM - 11:00 PM	FRR
10/22	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/02	11/03/20	OLL	3:00 PM - 11:00 PM	FRR
11/19	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/03	12/04/20	OLL	3:00 PM - 11:00 PM	FRR

AZ-900T01 Microsoft Azure Fundamentals / 590 / Days: 2

This course will provide foundational level knowledge of cloud services and how those services are provided with Microsoft Azure. The course can be taken as an optional first step in learning about cloud services and Microsoft Azure, before taking further Microsoft Azure or Microsoft cloud services courses.

06/19	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
07/17	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
08/07	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/14/20	OLL	3:00 PM - 11:00 PM	FRR
09/25	09/25/20	OLL	3:00 PM - 11:00 PM	FRR
10/09	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
10/23	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/06	11/06/20	OLL	3:00 PM - 11:00 PM	FRR
11/20	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
11/24	11/24/20	OLL	3:00 PM - 11:00 PM	FRR
12/11	12/11/20	OLL	3:00 PM - 11:00 PM	FRR
12/18	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

DP-100T01 Designing and Implementing a Data Science Solution on Azure / 1788 / Days: 3

Gain the necessary knowledge about how to use Azure services to develop, train, and deploy, machine learning solutions. The course starts with an overview of Azure services that support data science. From there, it focuses on using Azure's premier data science service, Azure Machine Learning service, to automate the data science pipeline. This course is focused on Azure and does not teach the student how to do data science. It is assumed students already know that.

06/08	06/10/20	OLL	3:00 PM - 11:00 PM	FRR
08/05	08/07/20	OLL	3:00 PM - 11:00 PM	FRR

DP-100T01 Designing and Implementing a Data Science Solution on Azure / 1788 / Days: 3

Gain the necessary knowledge about how to use Azure services to develop, train, and deploy, machine learning solutions. The course starts with an overview of Azure services that support data science. From there, it focuses on using Azure's premier data science service, Azure Machine Learning service, to automate the data science pipeline. This course is focused on Azure and does not teach the student how to do data science. It is assumed students already know that.

10/07	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
12/16	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

DP-200T01 Implementing an Azure Data Solution / 1788 / Days: 3

In this course, students will implement various data platform technologies into solutions that are in line with business and technical requirements including on-premises, cloud, and hybrid data scenarios incorporating both relational and No-SQL data. They will also learn how to process data using a range of technologies and languages for both streaming and batch data.

Students will also explore how to implement data security including authentication, authorization, data policies and standards. They will also define and implement data solution monitoring for both the data storage and data processing activities. Finally, they will manage and troubleshoot Azure data solutions which includes the optimization and disaster recovery of big data, batch processing and streaming data solutions.

07/06	07/08/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	08/12/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/16/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/14/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	11/11/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/09/20	OLL	3:00 PM - 11:00 PM	FRR

DP-201T01 - Designing an Azure Data Solution / 1060 / Days: 2

In this course, students will design various data platform technologies into solutions that are in line with business and technical requirements. This can include on-premises, cloud, and hybrid data scenarios which incorporate relational, No-SQL or Data Warehouse data. Students will also learn how to design process architectures using a range of technologies for both streaming and batch data.

Students will also explore how to design data security including data access, data policies and standards. They will also design Azure data solutions which includes the optimization, availability and disaster recovery of big data, batch processing and streaming data solutions.

07/09	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
08/13	08/14/20	OLL	3:00 PM - 11:00 PM	FRR
09/17	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
10/15	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
11/12	11/13/20	OLL	3:00 PM - 11:00 PM	FRR

DP-201T01 - Designing an Azure Data Solution / 1060 / Days: 2

In this course, students will design various data platform technologies into solutions that are in line with business and technical requirements. This can include on-premises, cloud, and hybrid data scenarios which incorporate relational, No-SQL or Data Warehouse data. Students will also learn how to design process architectures using a range of technologies for both streaming and batch data.

Students will also explore how to design data security including data access, data policies and standards. They will also design Azure data solutions which includes the optimization, availability and disaster recovery of big data, batch processing and streaming data solutions.

12/10	12/11/20	OLL	3:00 PM - 11:00 PM	FRR
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Microsoft Cloud and Big Data

Microsoft Power BI - Data Analysis Practitioner / 800 / Days: 2

As technology progresses and becomes more interwoven with our businesses and lives, more data is collected about business and personal activities. This era of "big data" has exploded due to the rise of cloud computing, which provides an abundance of computational power and storage, allowing organizations of all sorts to capture and store data. Leveraging that data effectively can provide timely insights and a competitive advantage.

06/22	06/23/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	07/21/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/25/20	OLL	3:00 PM - 11:00 PM	FRR
09/21	09/22/20	OLL	3:00 PM - 11:00 PM	FRR
10/22	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/23	11/24/20	OLL	3:00 PM - 11:00 PM	FRR
12/21	12/22/20	OLL	3:00 PM - 11:00 PM	FRR

Microsoft Dynamics

MB-200 Microsoft Power Platform + Dynamics 365 Core / 2995 / Days: 5

This four-MOC packaged set aligned to Microsoft 365 Exam: Dynamics 365 Customer Engagement Core contains courseware that helps prepare students for Exams MB-200. Passing this exam is required to earn the Microsoft 365 certification.

06/08	06/12/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/21/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

MB-210T01 Dynamics 365 for customer engagement for Sales / 595 / Days: 1

Microsoft Dynamics 365 for Sales is an end-to-end application to manage the handling of customers and potential customers; tracking data against sales goals, automating your best practices, learning from your data and more.

06/22 · 06/22/20 **OLL** 3:00 PM - 11:00 PM FRR

09/08 · 09/08/20 **OLL** 3:00 PM - 11:00 PM FRR

12/10 · 12/10/20 **OLL** 3:00 PM - 11:00 PM FRR

MB-230T01 Dynamics 365 for customer engagement for Customer Service / 595 / Days: 1

Microsoft Dynamics 365 for Customer Service offers any organization an opportunity for customer success. Using tools such as automatic case creation and queue management frees up your time to dedicate it where you can have a greater impact, directly with your customers.

06/23 · 06/23/20 **OLL** 3:00 PM - 11:00 PM FRR

09/09 · 09/09/20 **OLL** 3:00 PM - 11:00 PM FRR

12/11 · 12/11/20 **OLL** 3:00 PM - 11:00 PM FRR

MB-901T00 Microsoft Dynamics 365 Fundamentals / 1590 / Days: 2

This course gives you a broad overview of Dynamics 365 applications. You will be able, by the end of the course, to identify each of the applications, articulate their business value, and discuss their core functionality. You will be introduced to the concepts behind Dynamics 365 security and reporting, and familiarize yourself with the latest data and product integrations available.

07/09 · 07/10/20 **OLL** 3:00 PM - 11:00 PM FRR

09/10 · 09/11/20 **OLL** 3:00 PM - 11:00 PM FRR

11/30 · 12/01/20 **OLL** 3:00 PM - 11:00 PM FRR

Microsoft Excel

Excel 2010, Level 1 / 320 / Days: 1

In diesem Training lernen die Teilnehmer Microsoft Excel von Grund auf kennen.

07/06 · 07/06/20 **ILT** 9:00 AM - 5:00 PM FRR

08/03 · 08/03/20 **ILT** 9:00 AM - 5:00 PM FRR

09/07 · 09/07/20 **ILT** 9:00 AM - 5:00 PM FRR

10/05 · 10/05/20 **ILT** 9:00 AM - 5:00 PM FRR

11/02 · 11/02/20 **ILT** 9:00 AM - 5:00 PM FRR

12/07 · 12/07/20 **ILT** 9:00 AM - 5:00 PM FRR

Date · Flexible **ML** Time - Flexible FRR

Excel 2010, Level 2 / 320 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von Excel 2010 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen.

06/16 · 06/16/20 **ILT** 9:00 AM - 5:00 PM FRR

07/14 · 07/14/20 **ILT** 9:00 AM - 5:00 PM FRR

08/11 · 08/11/20 **ILT** 9:00 AM - 5:00 PM FRR

09/15 · 09/15/20 **ILT** 9:00 AM - 5:00 PM FRR

10/13 · 10/13/20 **ILT** 9:00 AM - 5:00 PM FRR

11/17 · 11/17/20 **ILT** 9:00 AM - 5:00 PM FRR

12/15 · 12/15/20 **ILT** 9:00 AM - 5:00 PM FRR

Date · Flexible **ML** Time - Flexible FRR

Excel 2010, Level 3 / 320 / Days: 1

In diesem Training lernen die Teilnehmer viele weiterführende Funktionen von Excel 2010 kennen. Damit können Sie für die Erledigung ihrer täglichen Arbeiten den maximalen Funktionsumfang von Excel 2010 ausnutzen und noch effizienter arbeiten.

07/29 · 07/29/20 **ILT** 9:00 AM - 5:00 PM FRR

09/30 · 09/30/20 **ILT** 9:00 AM - 5:00 PM FRR

11/25 · 11/25/20 **ILT** 9:00 AM - 5:00 PM FRR

Date · Flexible **ML** Time - Flexible FRR

Excel 2013, Level 1 / 320 / Days: 1

Dieses Training vermittelt den Teilnehmern die grundlegenden Funktionen von Tabellen, Formatierungen, Diagrammen und unter anderem Formeln.

07/06 · 07/06/20 **ILT** 9:00 AM - 5:00 PM FRR

08/03 · 08/03/20 **ILT** 9:00 AM - 5:00 PM FRR

09/07 · 09/07/20 **ILT** 9:00 AM - 5:00 PM FRR

10/05 · 10/05/20 **ILT** 9:00 AM - 5:00 PM FRR

11/02 · 11/02/20 **ILT** 9:00 AM - 5:00 PM FRR

12/07 · 12/07/20 **ILT** 9:00 AM - 5:00 PM FRR

Date · Flexible **ML** Time - Flexible FRR

Excel 2013, Level 2 / 320 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen und Methoden von Excel 2013 kennen, die Ihnen im täglichen Umgang mit Excel helfen ihre Arbeiten schneller und professioneller durchzuführen.

06/16 · 06/16/20 **ILT** 9:00 AM - 5:00 PM FRR

07/14 · 07/14/20 **ILT** 9:00 AM - 5:00 PM FRR

08/11 · 08/11/20 **ILT** 9:00 AM - 5:00 PM FRR

09/15 · 09/15/20 **ILT** 9:00 AM - 5:00 PM FRR

10/13 · 10/13/20 **ILT** 9:00 AM - 5:00 PM FRR

11/17 · 11/17/20 **ILT** 9:00 AM - 5:00 PM FRR

Excel 2013, Level 2 / 320 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen und Methoden von Excel 2013 kennen, die Ihnen im täglichen Umgang mit Excel helfen ihre Arbeiten schneller und professioneller durchzuführen.

12/15 · 12/15/20 **ILT** 9:00 AM - 5:00 PM FRR

Date · Flexible **ML** Time - Flexible FRR

Excel 2013, Level 3 / 320 / Days: 1

In diesem Training lernen die Teilnehmer viele weiterführende Funktionen von Excel 2013 kennen. Damit können sie für die Erledigung ihrer täglichen Arbeiten den maximalen Funktionsumfang von Excel 2013 ausnutzen um noch effizienter und ergebnisorientierte

07/29 · 07/29/20 **ILT** 9:00 AM - 5:00 PM FRR

09/30 · 09/30/20 **ILT** 9:00 AM - 5:00 PM FRR

11/25 · 11/25/20 **ILT** 9:00 AM - 5:00 PM FRR

Date · Flexible **ML** Time - Flexible FRR

Excel 2013, Workshop (Kompaktausbildung) / 942 / Days: 3

Dieser Kurs beinhaltet alle MS Excel 2013 Lerninhalte aus dem Level 1 (Grundlagen), Level 2 (Fortgeschrittene) und Level 3 (Experten). Die Teilnehmer können sich ihren Lernplan individuell nach Bedarf zusammenstellen.

Date · Flexible **ML** Time - Flexible FRR

Excel 2016, Level 1 / 320 / Days: 1

Dieses Training vermittelt den Teilnehmern die grundlegenden Funktionen von Tabellen, Formatierungen, Diagrammen und unter anderem Formeln.

10/05 · 10/05/20 **ILT** 9:00 AM - 5:00 PM FRR

11/02 · 11/02/20 **ILT** 9:00 AM - 5:00 PM FRR

12/07 · 12/07/20 **ILT** 9:00 AM - 5:00 PM FRR

Date · Flexible **ML** Time - Flexible FRR

Excel 2016, Level 2 / 320 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen und Methoden von Excel 2016 kennen, die Ihnen im täglichen Umgang mit Excel helfen ihre Arbeiten schneller und professioneller durchzuführen.

06/16 · 06/16/20 **ILT** 9:00 AM - 5:00 PM FRR

07/14 · 07/14/20 **ILT** 9:00 AM - 5:00 PM FRR

08/11 · 08/11/20 **ILT** 9:00 AM - 5:00 PM FRR

08/11 · 08/11/20 **ILT** 9:00 AM - 5:00 PM FRR

09/15 · 09/15/20 **ILT** 9:00 AM - 5:00 PM FRR

09/15 · 09/15/20 **ILT** 9:00 AM - 5:00 PM FRR

10/13 · 10/13/20 **ILT** 9:00 AM - 5:00 PM FRR

12/15 · 12/15/20 **ILT** 9:00 AM - 5:00 PM FRR

Date · Flexible **ML** Time - Flexible FRR

Course Schedule

Excel 2016, Level 3 / 320 / Days: 1

In diesem Training lernen die Teilnehmer, viele weiterführende Funktionen von Excel 2016 zu beherrschen und können den großen Funktionsumfang von Excel 2016 für ein effizienteres und ergebnisorientiertes Erledigen ihrer täglichen Aufgaben nutzen.

07/29	07/29/20	ILT	9:00 AM - 5:00 PM	FRR
09/30	09/30/20	ILT	9:00 AM - 5:00 PM	FRR
11/25	11/25/20	ILT	9:00 AM - 5:00 PM	FRR
Date	Flexible	ML	Time - Flexible	FRR

Excel 2016, Level 4 / 314 / Days: 1

Lernen die Teilnehmer den sicheren Umgang mit Makros, PowerPivot, sowie erweiterte Diagrammfunktionen zu beherrschen und diese wertvollen Arbeitserleichterungen im kaufmännischen Bereich, Controlling, Statistik oder Verwaltung einzusetzen.

Date	Flexible	ML	Time - Flexible	FRR
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Excel 2016, Workshop (Kompaktausbildung) / 1256 / Days: 4

Dieser Kurs beinhaltet alle MS Excel 2016 Lerninhalte aus dem Level 1 (Grundlagen), Level 2 (Fortgeschrittene), Level 3 und Level 4 (Experten). Die Teilnehmer können sich ihren Lernplan individuell nach Bedarf zusammenstellen.

Date	Flexible	ML	Time - Flexible	FRR
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VBA für MS Excel 2013 / 1374 / Days: 3

In diesem Training lernen die Teilnehmer Visual Basic (VBA) für Microsoft Excel 2013 von Grund auf kennen.

06/22	06/24/20	OLL	9:00 AM - 5:00 PM	FRR
06/22	06/24/20	ILT	9:00 AM - 5:00 PM	FRR

Microsoft Exchange

20345-2 Designing and Deploying Microsoft Exchange Server 2016/2019 / 2290 / Days: 5

This course provides experienced Exchange Server administrators with the knowledge to design and implement an Exchange Server messaging environment. The course covers how to design and configure advanced components in an Exchange Server deployment such as site resiliency, advanced security, compliance, archiving and discovery solutions, coexistence with other Exchange organizations or Exchange Online, and migration from previous versions of Exchange server. The course also provides guidelines, best practices, and considerations that will help optimize Exchange Server deployments.

Date	Flexible	ML	Time - Flexible	FRR
08/10	08/14/20	OLL	9:00 AM - 5:00 PM	FRR
11/09	11/13/20	OLL	9:00 AM - 5:00 PM	FRR

Microsoft Modern Desktop Administration

MD-100T00 Windows 10 / 2450 / Days: 5

In this course, students will learn how to support and configure Windows 10 desktops in an organizational environment. Students will develop skills that include learning how to install, customize, and update Windows 10 operating systems. Students will learn how to managing storage, files, and devices as well as how to configure network connectivity for Windows 10. Students will also learn how to secure the Windows 10 OS and protect the data on the device. Finally, students will learn how to manage and troubleshoot Windows 10.

07/13	07/17/20	ILT	9:00 AM - 5:00 PM	FRR
09/07	09/11/20	ILT	9:00 AM - 5:00 PM	FRR
11/02	11/06/20	ILT	9:00 AM - 5:00 PM	FRR
06/08	06/12/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	08/14/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/28/20	OLL	9:00 AM - 5:00 PM	FRR
08/31	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR
01/11	01/15/21	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/28/20	ILT	9:00 AM - 5:00 PM	FRR

MD-101 Managing Modern Desktops / 2450 / Days: 5

This three-MOC packaged set aligned to Modern Desktop Exam: Modern Desktop Administrator Part 2 contains courseware that helps prepare students for Exams MD-101. Passing this exam is required to earn the Modern Desktop Administrator certification.

08/10	08/14/20	ILT	9:00 AM - 5:00 PM	FRR
09/28	10/02/20	ILT	9:00 AM - 5:00 PM	FRR
11/16	11/20/20	ILT	9:00 AM - 5:00 PM	FRR
06/08	06/12/20	OLL	9:00 AM - 5:00 PM	FRR
06/15	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
07/13	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
08/03	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
08/31	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/18/20	OLL	9:00 AM - 5:00 PM	FRR
09/14	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	11/13/20	OLL	3:00 PM - 11:00 PM	FRR

MD-101 Managing Modern Desktops / 2450 / Days: 5

This three-MOC packaged set aligned to Modern Desktop Exam: Modern Desktop Administrator Part 2 contains courseware that helps prepare students for Exams MD-101. Passing this exam is required to earn the Modern Desktop Administrator certification.

12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR
06/08	06/12/20	ILT	9:00 AM - 5:00 PM	FRR
09/14	09/18/20	ILT	9:00 AM - 5:00 PM	FRR

Microsoft Office

10997 Office 365 Administration / 1785 / Days: 3

This course teaches you the skills you need to in administer, configure, troubleshoot, and operate Office 365 services, including its identities, dependencies, requirements, and supporting technologies. You will develop the skills required to administer and troubleshoot Office 365 tenant and key services of Office 365, such as Exchange Online, SharePoint Online and Skype for Business and Teams. You will also be introduced to security and compliance features of Office 365.

06/10	06/12/20	OLL	3:00 PM - 11:00 PM	FRR
07/13	07/15/20	OLL	3:00 PM - 11:00 PM	FRR
07/27	07/30/20	OLL	5:00 PM - 1:00 AM	FRR
08/10	08/12/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/26/20	OLL	3:00 PM - 11:00 PM	FRR
09/02	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/16/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/07/20	OLL	3:00 PM - 11:00 PM	FRR
10/13	10/15/20	OLL	3:00 PM - 11:00 PM	FRR
11/02	11/04/20	OLL	3:00 PM - 11:00 PM	FRR
11/18	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/02	12/04/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/16/20	OLL	3:00 PM - 11:00 PM	FRR

55268 Microsoft Flow / 595 / Days: 1

This course delivers an instructor-led product showcase for Microsoft Flow from start to finish in an engaging and practical way. Flow is a diverse product, turning business processes into automated, consistent and visual workflows. Flow is designed to interweave the various products in Office 365 as well as connect to other on-premises and web-based solutions. This course will give you the confidence to select the right actions and workflow logic for your business workflows.

06/09	06/09/20	OLL	3:00 PM - 11:00 PM	FRR
07/24	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
08/20	08/20/20	OLL	3:00 PM - 11:00 PM	FRR
10/23	10/23/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

55268 Microsoft Flow / 595 / Days: 1

This course delivers an instructor-led product showcase for Microsoft Flow from start to finish in an engaging and practical way. Flow is a diverse product, turning business processes into automated, consistent and visual workflows. Flow is designed to interweave the various products in Office 365 as well as connect to other on-premises and web-based solutions. This course will give you the confidence to select the right actions and workflow logic for your business workflows.

11/18	11/18/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/14/20	OLL	3:00 PM - 11:00 PM	FRR

Microsoft Office 365 Cloudtechnologien für Endanwender / 274 / Days: 1

In diesem Training lernen die Teilnehmer die wichtigsten Funktionen von Outlook Online, Skype for Business, Sway, OneNote, OneDrive und Yammer kennen, die neben den etablierten Programmen, wie Word oder Excel, in Office 365 verwendet werden können.

Date	Flexible	ML	Time	Flexible	FRR
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Microsoft Office 365 Online (with Teams for the Desktop) / 295 / Days: 1

This course introduces working with shared documents in the familiar Office 365 online apps—Word, PowerPoint®, and Excel®—as an alternative to installing the Microsoft® Office desktop applications. This course also introduces several productivity apps including Yammer™, Planner, and Delve® that can be used in combination by teams for communication and collaboration.

06/23	06/23/20	OLL	3:00 PM - 11:00 PM	FRR
08/20	08/20/20	OLL	3:00 PM - 11:00 PM	FRR
09/16	09/16/20	OLL	3:00 PM - 11:00 PM	FRR
10/16	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
11/12	11/12/20	OLL	3:00 PM - 11:00 PM	FRR
12/21	12/21/20	OLL	3:00 PM - 11:00 PM	FRR

Microsoft Teams / 295 / Days: 1

Microsoft Teams includes meetings, group conversations, video chat, file-sharing, co-authoring, SharePoint connection, and it can also be used to link to many other Office 365 apps.

06/05	06/05/20	OLL	3:00 PM - 6:30 PM	FRR
06/05	06/05/20	OLL	7:30 PM - 11:00 PM	FRR
06/23	06/23/20	OLL	10:30 AM - 1:45 PM	FRR
06/23	06/23/20	OLL	2:45 PM - 6:00 PM	FRR
07/06	07/06/20	OLL	3:00 PM - 6:30 PM	FRR
07/16	07/16/20	OLL	10:30 AM - 1:45 PM	FRR
07/16	07/16/20	OLL	2:45 PM - 6:00 PM	FRR
08/05	08/05/20	OLL	3:00 PM - 6:30 PM	FRR
08/05	08/05/20	OLL	7:30 PM - 11:00 PM	FRR

Microsoft Teams / 295 / Days: 1

Microsoft Teams includes meetings, group conversations, video chat, file-sharing, co-authoring, SharePoint connection, and it can also be used to link to many other Office 365 apps.

08/12	08/12/20	OLL	10:30 AM - 1:45 PM	FRR
08/12	08/12/20	OLL	2:45 PM - 6:00 PM	FRR
09/16	09/16/20	OLL	10:30 AM - 1:45 PM	FRR
09/16	09/16/20	OLL	2:45 PM - 6:00 PM	FRR
10/02	10/02/20	OLL	3:00 PM - 6:30 PM	FRR
10/02	10/02/20	OLL	7:30 PM - 11:00 PM	FRR
10/15	10/15/20	OLL	10:30 AM - 1:45 PM	FRR
10/15	10/15/20	OLL	2:45 PM - 6:00 PM	FRR
12/04	12/04/20	OLL	3:00 PM - 6:30 PM	FRR
12/04	12/04/20	OLL	7:30 PM - 11:00 PM	FRR

Office 365 effektiv nutzen / 314 / Days: 1

Office 365 ist ohne Training in seinem Funktionsumfang nicht zu verstehen. Nutzen Sie Office 365 in seiner vollen Funktionsvielfalt und lernen Sie die Integration der Anwendungen untereinander zu ihrem Vorteil zu nutzen.

Date	Flexible	ML	Time	Flexible	FRR
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Was ist neu in Office 2016 / 314 / Days: 1

Es werden aus den Bereichen Office allgemein, Word, Excel, PowerPoint und Outlook in einzelnen Videos die Neuerungen gezeigt. Mit Übungen und Aufgabenstellungen wird das erlernte Wissen vertieft und in Können umgewandelt.

Date	Flexible	ML	Time	Flexible	FRR
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Microsoft Outlook

Outlook 2010, Level 1 / 320 / Days: 1

In diesem Training lernen die Teilnehmer Microsoft Outlook von Grund auf kennen.

07/06	07/06/20	ILT	9:00 AM - 5:00 PM	FRR	
08/03	08/03/20	ILT	9:00 AM - 5:00 PM	FRR	
09/07	09/07/20	ILT	9:00 AM - 5:00 PM	FRR	
10/05	10/05/20	ILT	9:00 AM - 5:00 PM	FRR	
11/02	11/02/20	ILT	9:00 AM - 5:00 PM	FRR	
12/07	12/07/20	ILT	9:00 AM - 5:00 PM	FRR	
Date	Flexible	ML	Time	Flexible	FRR

Outlook 2010, Level 2 / 320 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von Outlook 2010 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen.

06/18	06/18/20	ILT	9:00 AM - 5:00 PM	FRR
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Outlook 2010, Level 2 / 320 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von Outlook 2010 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen.

07/16	07/16/20	ILT	9:00 AM - 5:00 PM	FRR	
08/20	08/20/20	ILT	9:00 AM - 5:00 PM	FRR	
09/17	09/17/20	ILT	9:00 AM - 5:00 PM	FRR	
10/15	10/15/20	ILT	9:00 AM - 5:00 PM	FRR	
11/12	11/12/20	ILT	9:00 AM - 5:00 PM	FRR	
12/17	12/17/20	ILT	9:00 AM - 5:00 PM	FRR	
Date	Flexible	ML	Time	Flexible	FRR

Outlook 2013, Level 1 / 314 / Days: 1

In diesem Training lernen die Teilnehmer Microsoft Outlook von Grund auf kennen.

Date	Flexible	ML	Time	Flexible	FRR
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Outlook 2013, Level 2 / 314 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von Outlook 2013 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen.

Date	Flexible	ML	Time	Flexible	FRR
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Outlook 2013, Workshop (Kompaktausbildung) / 628 / Days: 2

Dieser Kurs beinhaltet alle MS Outlook 2013 Lerninhalte aus dem Level 1 (Grundlagen) und Level 2 (Fortgeschrittene/Experten). Die Teilnehmer können sich ihren Lernplan individuell nach Bedarf zusammenstellen.

Date	Flexible	ML	Time	Flexible	FRR
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Outlook 2016, Level 1 / 314 / Days: 1

In diesem Training lernen die Teilnehmer Microsoft Outlook von Grund auf kennen.

Date	Flexible	ML	Time	Flexible	FRR
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Outlook 2016, Level 2 / 314 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von Outlook 2016 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen.

Date	Flexible	ML	Time	Flexible	FRR
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Outlook 2016, Workshop (Kompaktausbildung) / 628 / Days: 2

Dieser Kurs beinhaltet alle MS Outlook 2016 Lerninhalte aus dem Level 1 (Grundlagen) und Level 2 (Fortgeschrittene/Experten). Die Teilnehmer können sich ihren Lernplan individuell nach Bedarf zusammenstellen.

Date	Flexible	ML	Time	Flexible	FRR
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Course Schedule

Microsoft PowerPoint

PowerPoint 2010, Level 1 / 320 / Days: 1

In diesem Training lernen die Teilnehmer Microsoft PowerPoint von Grund auf kennen.

07/02 · 07/02/20 **ILT** 9:00 AM - 5:00 PM FRR

09/03 · 09/03/20 **ILT** 9:00 AM - 5:00 PM FRR

11/05 · 11/05/20 **ILT** 9:00 AM - 5:00 PM FRR

Date · Flexible **ML** Time - Flexible FRR

PowerPoint 2010, Level 2 / 320 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von PowerPoint 2010 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen.

08/14 · 08/14/20 **ILT** 9:00 AM - 5:00 PM FRR

10/16 · 10/16/20 **ILT** 9:00 AM - 5:00 PM FRR

12/11 · 12/11/20 **ILT** 9:00 AM - 5:00 PM FRR

Date · Flexible **ML** Time - Flexible FRR

PowerPoint 2013, Level 1 / 314 / Days: 1

In diesem Training lernen die Teilnehmer Microsoft PowerPoint 2013 von Grund auf kennen.

Date · Flexible **ML** Time - Flexible FRR

PowerPoint 2013, Level 2 / 314 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von PowerPoint 2013 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen.

Date · Flexible **ML** Time - Flexible FRR

PowerPoint 2013, Workshop (Kompaktausbildung) / 628 / Days: 2

Dieser Kurs beinhaltet alle MS PowerPoint 2013 Lerninhalte aus dem Level 1 (Grundlagen) und Level 2 (Fortgeschrittene/Experten). Die Teilnehmer können sich ihren Lernplan individuell nach Bedarf zusammenstellen.

Date · Flexible **ML** Time - Flexible FRR

PowerPoint 2016, Level 1 / 314 / Days: 1

In diesem Training lernen die Teilnehmer Microsoft PowerPoint 2016 von Grund auf kennen.

Date · Flexible **ML** Time - Flexible FRR

PowerPoint 2016, Level 2 / 314 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von PowerPoint 2016 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen.

Date · Flexible **ML** Time - Flexible FRR

PowerPoint 2016, Workshop (Kompaktausbildung) / 628 / Days: 2

Dieser Kurs beinhaltet alle MS PowerPoint 2016 Lerninhalte aus dem Level 1 (Grundlagen) und Level 2 (Fortgeschrittene/Experten). Die Teilnehmer können sich ihren Lernplan individuell nach Bedarf zusammenstellen.

Date · Flexible **ML** Time - Flexible FRR

Microsoft PowerShell

10961 Automating Administration with Windows PowerShell / 2290 / Days: 5

This course provides students with the fundamental knowledge and skills to use Windows PowerShell for administering and automating administration of Windows based servers.

06/08 · 06/12/20 **OLL** 3:00 PM - 11:00 PM FRR

06/22 · 06/26/20 **OLL** 3:00 PM - 11:00 PM FRR

06/29 · 07/03/20 **OLL** 9:00 AM - 5:00 PM FRR

07/06 · 07/10/20 **OLL** 3:00 PM - 11:00 PM FRR

07/13 · 07/17/20 **OLL** 3:00 PM - 11:00 PM FRR

07/20 · 07/25/20 **OLL** 5:00 PM - 1:00 AM FRR

07/27 · 07/31/20 **OLL** 3:00 PM - 11:00 PM FRR

08/03 · 08/07/20 **OLL** 3:00 PM - 11:00 PM FRR

08/17 · 08/21/20 **OLL** 3:00 PM - 11:00 PM FRR

08/24 · 08/28/20 **OLL** 3:00 PM - 11:00 PM FRR

08/31 · 09/04/20 **OLL** 3:00 PM - 11:00 PM FRR

09/14 · 09/18/20 **OLL** 3:00 PM - 11:00 PM FRR

09/28 · 10/02/20 **OLL** 3:00 PM - 11:00 PM FRR

10/05 · 10/09/20 **OLL** 3:00 PM - 11:00 PM FRR

10/19 · 10/23/20 **OLL** 3:00 PM - 11:00 PM FRR

11/02 · 11/06/20 **OLL** 3:00 PM - 11:00 PM FRR

11/16 · 11/20/20 **OLL** 3:00 PM - 11:00 PM FRR

11/30 · 12/04/20 **OLL** 3:00 PM - 11:00 PM FRR

12/14 · 12/18/20 **OLL** 3:00 PM - 11:00 PM FRR

06/29 · 07/03/20 **ILT** 9:00 AM - 5:00 PM FRR

10962 Advanced Automated Administration with Windows PowerShell® / 1785 / Days: 3

This course that will teach students how to automate administrative tasks using Windows PowerShell 5.1. Students will learn core scripting skills such as creating advanced functions, writing controller scripts, and handling script errors. Students will learn how to work with Windows PowerShell Workflow, the REST API and XML and JSON formatted data files, Students will also learn how to use new administration tools such Desired State Configuration (DSC) and Just Enough Administration (JEA) to configure and secure servers.

06/08 · 06/10/20 **OLL** 3:00 PM - 11:00 PM FRR

10962 Advanced Automated Administration with Windows PowerShell® / 1785 / Days: 3

This course that will teach students how to automate administrative tasks using Windows PowerShell 5.1. Students will learn core scripting skills such as creating advanced functions, writing controller scripts, and handling script errors. Students will learn how to work with Windows PowerShell Workflow, the REST API and XML and JSON formatted data files, Students will also learn how to use new administration tools such Desired State Configuration (DSC) and Just Enough Administration (JEA) to configure and secure servers.

06/22 · 06/25/20 **OLL** 5:00 PM - 1:00 AM FRR

07/08 · 07/10/20 **OLL** 3:00 PM - 11:00 PM FRR

08/10 · 08/12/20 **OLL** 9:00 AM - 5:00 PM FRR

08/17 · 08/19/20 **OLL** 3:00 PM - 11:00 PM FRR

10/26 · 10/28/20 **OLL** 2:00 PM - 10:00 PM FRR

11/11 · 11/13/20 **OLL** 3:00 PM - 11:00 PM FRR

12/09 · 12/11/20 **OLL** 3:00 PM - 11:00 PM FRR

08/10 · 08/12/20 **ILT** 9:00 AM - 5:00 PM FRR

55069 PowerShell for SQL Server Administrators / 920 / Days: 2

This course provides candidates with the knowledge and skills needed to use PowerShell for SQL Server administration. Students will learn how to manage day-to-day and scheduled maintenance tasks.

06/10 · 06/11/20 **OLL** 3:00 PM - 11:00 PM FRR

10/01 · 10/02/20 **OLL** 3:00 PM - 11:00 PM FRR

55133 PowerShell for System Center Configuration Manager Administrators / 1785 / Days: 3

This course provides you with the knowledge and skills needed to use PowerShell for System Center Configuration Manager (SCCM) administration. In this course, you will learn how to access the PowerShell cmdlets included with SCCM 1802 and use them to perform configuration tasks for a primary site. Individual cmdlets will be used in working with objects such as Boundaries, Boundary Groups, Collections, Software Deployment, Patching, Compliance Settings, OSD Task Sequences, and many others. Basic scripting will also be covered so you can learn how to put PowerShell to use when working with large sets of objects.

09/01 · 09/03/20 **OLL** 3:00 PM - 11:00 PM FRR

12/02 · 12/04/20 **OLL** 3:00 PM - 11:00 PM FRR

03/03 · 03/05/21 **OLL** 3:00 PM - 11:00 PM FRR

Course Schedule

Microsoft Project

55205 Mastering Microsoft Project 2016 / 1785 / Days: 3

The course begins with the basic concepts and leads students through all the functions they'll need to plan and manage a small to medium-size project, including how to level resources and capture both cost and schedule progress.

06/22	06/24/20	OLL	3:00 PM - 11:00 PM	FRR
09/08	09/10/20	OLL	3:00 PM - 11:00 PM	FRR
12/16	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Project 2010, Level 1 / 640 / Days: 2

In diesem Training lernen die Teilnehmer Microsoft Project 2010 von Grund auf kennen

07/01	07/01/20	ILT	9:00 AM - 5:00 PM	FRR
07/02	07/02/20	ILT	9:00 AM - 5:00 PM	FRR
10/07	10/07/20	ILT	9:00 AM - 5:00 PM	FRR
10/08	10/08/20	ILT	9:00 AM - 5:00 PM	FRR
Date	Flexible	ML	Time - Flexible	FRR

Project 2010, Level 2 / 320 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von Project 2010 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen

07/17	07/17/20	ILT	9:00 AM - 5:00 PM	FRR
10/16	10/16/20	ILT	9:00 AM - 5:00 PM	FRR
Date	Flexible	ML	Time - Flexible	FRR

Project 2016, Level 1 / 628 / Days: 2

In diesem Kurs lernen Teilnehmer die Grundlagen von Microsoft Project 2016 kennen. Sie lernen den Aufbau und die grundlegendsten Funktionen dieser Anwendung Schritt für Schritt kennen.

Date	Flexible	ML	Time - Flexible	FRR
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Project 2016, Level 2 / 314 / Days: 1

In diesem Training lernen die Teilnehmer wichtige und tiefere Funktionen von Project 2016 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen.

Date	Flexible	ML	Time - Flexible	FRR
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Microsoft Publisher

Publisher 2016/2019 / 395 / Days: 1

Microsoft® Office Publisher ist eine Desktop-Publishing-Software-Anwendung, die es ermöglicht, Grußkarten, Zertifikate, Newsletter und andere gedruckte Publikationen zu erstellen. Publisher enthält eine große Sammlung von Vorlagen, die eine großartige Möglichkeit bieten, eine neue Publikation zu erstellen. Publisher bietet eine große Auswahl an Bausteinen, die in Ihre Dokumente eingefügt werden können, um Ihnen bei der Erstellung von Elementen wie Kalendern, Newsletter-Seitenleisten und -Rändern zu helfen. Publisher integriert Online-Sharing und Mails-Merge-Funktionen, die Ihnen bei der Erstellung von Publikationen für eine Liste von Kunden helfen und es Ihnen ermöglichen, Publikationen als HTML-Webseiten oder PDF-Dokumente zu exportieren. Mit einer benutzerfreundlichen Oberfläche macht Publisher das Erstellen und Bearbeiten von Publikationen einfach.

07/15	07/15/20	OLL	3:00 PM - 11:00 PM	FRR
08/14	08/14/20	OLL	3:00 PM - 11:00 PM	FRR
09/15	09/15/20	OLL	3:00 PM - 11:00 PM	FRR
10/06	10/06/20	OLL	3:00 PM - 11:00 PM	FRR
11/10	11/10/20	OLL	3:00 PM - 11:00 PM	FRR
12/08	12/08/20	OLL	3:00 PM - 11:00 PM	FRR

Microsoft SharePoint

20339-1 Planning and Administering SharePoint 2016 / 2290 / Days: 5

Dieser Kurs vermittelt den Studierenden das Wissen und die Fähigkeiten, um ein Microsoft SharePoint 2016-Umfeld zu planen und zu verwalten. Der Kurs lehrt die Studierenden, wie sie ein SharePoint 2016-Umfeld bereitstellen, verwalten und beheben können.

07/06	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
09/28	10/02/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

20339-2 Advanced Technologies of SharePoint 2016 / 2290 / Days: 5

Dieser Kurs vermittelt den Studierenden, wie sie planen, konfigurieren und verwalten können, um die erweiterten Funktionen in einem SharePoint 2016-Umfeld zu implementieren. Die Schwerpunkte dieses Kurses sind die Implementierung von Hochverfügbarkeit, Disaster Recovery und Service-Architektur.

07/06	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	07/24/20	OLL	9:00 AM - 5:00 PM	FRR
08/24	08/28/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR

55035 Microsoft SharePoint Server 2013 for the Site Owner/Power User / 920 / Days: 2

Dieser Kurs ist für Information Worker oder Power User, die als SharePoint Site Owner oder Site Collection Administrator fungieren. Die Teilnehmer lernen, wie sie die Team-Kollaboration, Dokumentenverwaltung und soziale Funktionen von SharePoint 2013 nutzen können.

07/13	07/14/20	OLL	3:00 PM - 11:00 PM	FRR
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55197 Microsoft SharePoint Server 2016 for the Site Owner/Power User / 920 / Days: 2

Die Teilnehmer sollten diesen Kurs nehmen, wenn sie wissen möchten, wie sie die Team-Kollaboration, Dokumentenverwaltung und soziale Funktionen von Microsoft SharePoint 2016 nutzen können.

06/08	06/09/20	OLL	3:00 PM - 11:00 PM	FRR
10/01	10/02/20	OLL	3:00 PM - 11:00 PM	FRR

55215 SharePoint Online Power User / 1840 / Days: 4

Dieser Kurs vermittelt die vollständige Site-Owner-Geschichte von Anfang bis Ende in einer ansprechenden und praktischen Weise, um sicherzustellen, dass Sie das Vertrauen haben, um neue Sites zu planen und zu erstellen oder Ihre bestehenden Sites in SharePoint Online zu verwalten.

07/06	07/09/20	OLL	3:00 PM - 11:00 PM	FRR
09/08	09/11/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/08/20	OLL	3:00 PM - 11:00 PM	FRR
11/17	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/17/20	OLL	3:00 PM - 11:00 PM	FRR

55234 SharePoint 2016 Site Collections and Site Owner Administration / 2290 / Days: 5

Dieser Kurs ist für Power User und IT-Professionals, die mit der Arbeit in einem SharePoint 2016-Umfeld beauftragt sind, um die Site-Sammlung und Site-Administration zu verwalten.

07/27	07/31/20	OLL	3:00 PM - 11:00 PM	FRR
08/31	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
10/26	10/30/20	OLL	2:00 PM - 10:00 PM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

55238 SharePoint Online for Administrators / 1648 / Days: 3

Dieser Kurs wird die Teilnehmer mit der SharePoint Online-Administration in Office 365 vertraut machen und die Konfigurationsoptionen für SharePoint Online demonstrieren.

07/13	07/15/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	08/12/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/07/20	OLL	3:00 PM - 11:00 PM	FRR
11/02	11/04/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

55238 SharePoint Online for Administrators / 1648 / Days: 3

This course will introduce the audience to SharePoint Online Administration in Office 365 and explain and demonstrate the configuration options for SharePoint Online.

12/07 · 12/09/20 **OLL** 3:00 PM - 11:00 PM FRR

Microsoft SharePoint 2013 - Site Owner / 495 / Days: 1

Students will learn how to create, configure, and manage a SharePoint Team Site so that their organization can share information and collaborate effectively.

06/05 · 06/05/20 **OLL** 3:00 PM - 11:00 PM FRR

Microsoft SharePoint 2016 - Advanced Site Owner with Workflow Administration / 495 / Days: 1

In this course, students will learn how to create, configure, and manage a SharePoint site so that your team or organization can collaborate effectively, manage the flow of digital information, automate business processes, & meet records management needs.

07/15 · 07/15/20 **OLL** 3:00 PM - 11:00 PM FRR

09/16 · 09/16/20 **OLL** 3:00 PM - 11:00 PM FRR

10/16 · 10/16/20 **OLL** 3:00 PM - 11:00 PM FRR

11/19 · 11/19/20 **OLL** 3:00 PM - 11:00 PM FRR

Microsoft SharePoint 2016 - Site Owner / 495 / Days: 1

In this course, students will learn how to create, configure, and manage a SharePoint team site so that your team or organization can share information and collaborate effectively.

06/08 · 06/08/20 **OLL** 3:00 PM - 11:00 PM FRR

07/10 · 07/10/20 **OLL** 3:00 PM - 11:00 PM FRR

07/29 · 07/29/20 **OLL** 3:00 PM - 11:00 PM FRR

09/09 · 09/09/20 **OLL** 3:00 PM - 11:00 PM FRR

10/12 · 10/12/20 **OLL** 3:00 PM - 11:00 PM FRR

11/17 · 11/17/20 **OLL** 3:00 PM - 11:00 PM FRR

12/17 · 12/17/20 **OLL** 3:00 PM - 11:00 PM FRR

Microsoft SharePoint 2016 - Site User / 495 / Days: 1

SharePoint is a complex platform. A strong understanding of the platform will allow students to work more efficiently & effectively. In this course, students will learn how to use a SharePoint Team Site to access, store, and share information & documents.

07/09 · 07/09/20 **OLL** 3:00 PM - 11:00 PM FRR

07/27 · 07/27/20 **OLL** 3:00 PM - 11:00 PM FRR

08/25 · 08/25/20 **OLL** 3:00 PM - 11:00 PM FRR

09/08 · 09/08/20 **OLL** 3:00 PM - 11:00 PM FRR

09/24 · 09/24/20 **OLL** 10:30 AM - 6:00 PM FRR

Microsoft SharePoint 2016 - Site User / 495 / Days: 1

SharePoint is a complex platform. A strong understanding of the platform will allow students to work more efficiently & effectively. In this course, students will learn how to use a SharePoint Team Site to access, store, and share information & documents.

10/08 · 10/08/20 **OLL** 3:00 PM - 11:00 PM FRR

11/16 · 11/16/20 **OLL** 3:00 PM - 11:00 PM FRR

12/15 · 12/15/20 **OLL** 3:00 PM - 11:00 PM FRR

Microsoft SharePoint Designer 2013 / 495 / Days: 1

In this course, students will learn to create and publish custom SharePoint workflows without code using SharePoint Designer 2013.

06/24 · 06/24/20 **OLL** 3:00 PM - 11:00 PM FRR

MS SharePoint Überblick für Office 2013 Endanwender / 157 / Days: 1

Die Teilnehmer bekommen die grundlegendsten Features und Informationen zu MS SharePoint 2013 in Zusammenarbeit mit Office Dokumenten gezeigt.

Date · Flexible **ML** Time - Flexible FRR

MS-300 Deploying Microsoft 365 Teamwork / 2450 / Days: 5

This four-MOC packaged set aligned to Microsoft 365 Exam: Teamwork Administrator, Part 1 contains courseware that helps prepare students for Exams MS-300. Passing this exam is required to earn the Microsoft 365 certification.

07/06 · 07/11/20 **OLL** 3:00 PM - 12:00 AM FRR

07/27 · 08/01/20 **OLL** 3:00 PM - 12:00 AM FRR

08/24 · 08/29/20 **OLL** 3:00 PM - 12:00 AM FRR

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM FRR

10/19 · 10/24/20 **OLL** 3:00 PM - 12:00 AM FRR

11/30 · 12/05/20 **OLL** 3:00 PM - 12:00 AM FRR

08/31 · 09/04/20 **ILT** 9:00 AM - 5:00 PM FRR

MS-301 Deploying SharePoint Server Hybrid / 2450 / Days: 5

This four-MOC packaged set aligned to Microsoft 365 Exam: Teamwork Administrator, Part 2 contains courseware that helps prepare students for Exams MS-301. Passing this exam is required to earn the Microsoft 365 certification.

07/06 · 07/10/20 **OLL** 3:00 PM - 11:00 PM FRR

08/24 · 08/29/20 **OLL** 3:00 PM - 12:00 AM FRR

09/07 · 09/11/20 **OLL** 9:00 AM - 5:00 PM FRR

09/21 · 09/26/20 **OLL** 3:00 PM - 12:00 AM FRR

10/19 · 10/23/20 **OLL** 3:00 PM - 11:00 PM FRR

11/16 · 11/20/20 **OLL** 3:00 PM - 11:00 PM FRR

11/30 · 12/04/20 **OLL** 9:00 AM - 5:00 PM FRR

MS-301 Deploying SharePoint Server Hybrid / 2450 / Days: 5

This four-MOC packaged set aligned to Microsoft 365 Exam: Teamwork Administrator, Part 2 contains courseware that helps prepare students for Exams MS-301. Passing this exam is required to earn the Microsoft 365 certification.

12/14 · 12/18/20 **OLL** 3:00 PM - 11:00 PM FRR

09/07 · 09/11/20 **ILT** 9:00 AM - 5:00 PM FRR

11/30 · 12/04/20 **ILT** 9:00 AM - 5:00 PM FRR

SharePoint - Advanced Site Owner (Modern Experience) / 495 / Days: 1

Microsoft®; SharePoint®; online is a platform designed to facilitate collaboration, allowing you to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. As such, SharePoint has many distinct features and content structures that can be selected, added, and configured. In this course, you will learn how to create, configure, and manage SharePoint sites so that your team or organization can share information and collaborate effectively.

06/29 · 06/29/20 **OLL** 3:00 PM - 11:00 PM FRR

09/29 · 09/29/20 **OLL** 3:00 PM - 11:00 PM FRR

10/27 · 10/27/20 **OLL** 2:00 PM - 10:00 PM FRR

11/23 · 11/23/20 **OLL** 3:00 PM - 11:00 PM FRR

12/17 · 12/17/20 **OLL** 3:00 PM - 11:00 PM FRR

SharePoint - Site Owner with Microsoft Forms and Flow (Modern Experience) / 495 / Days: 1

This course will empower you to use Microsoft®; SharePoint®; online to facilitate collaboration and allow you to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. Enable and configure SharePoint's many distinct features and discover the many content structures that can be selected, added, and configured. Learn how to create, configure, and manage SharePoint sites so that your team or organization can share information and collaborate effectively.

SharePoint content structures and configuration options are complex. As a site owner, it is critical that you understand what features, options, and content structures are available in SharePoint online, and how to properly configure them. With SharePoint sites, features, and content structures properly implemented, you will be able to securely share files, collaborate on documents, and access the information you need to work with your colleagues more effectively.

06/26 · 06/26/20 **OLL** 3:00 PM - 11:00 PM FRR

07/23 · 07/23/20 **OLL** 3:00 PM - 11:00 PM FRR

09/24 · 09/24/20 **OLL** 3:00 PM - 11:00 PM FRR

10/21 · 10/21/20 **OLL** 3:00 PM - 11:00 PM FRR

11/17 · 11/17/20 **OLL** 3:00 PM - 11:00 PM FRR

12/08 · 12/08/20 **OLL** 3:00 PM - 11:00 PM FRR

12/15 · 12/15/20 **OLL** 3:00 PM - 11:00 PM FRR

Course Schedule

SharePoint - Site User (Modern Experience) / 495 / Days: 1

Microsoft®; SharePoint®; online is a platform specifically designed to facilitate collaboration, allowing you and your team to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. Through this course, you will discover the many features of SharePoint online and improve your ability to work collaboratively by easily sharing, accessing, editing, and saving information.

SharePoint is a complex platform with many features and capabilities. A strong understanding of those features and capabilities will allow you to work more efficiently and effectively with SharePoint online, and with the documents and data stored in SharePoint. Furthermore, effective use of the Modern UI and Office 365®; integrations will streamline tasks and facilitate collaboration with colleagues in other Office 365 and third-party apps.

07/20	07/20/20	OLL	3:00 PM - 11:00 PM	FRR
08/19	08/19/20	OLL	3:00 PM - 11:00 PM	FRR
09/21	09/21/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/12/20	OLL	3:00 PM - 11:00 PM	FRR
11/11	11/11/20	OLL	3:00 PM - 11:00 PM	FRR
12/03	12/03/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/14/20	OLL	3:00 PM - 11:00 PM	FRR

Microsoft SQL Server

10985 Introduction to SQL Databases / 1648 / Days: 3

Course is aimed at people looking to move into a database professional role or whose job role is expanding to encompass database elements. The course describes fundamental database concepts including database types, database languages, and database design

06/29	07/01/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/26/20	OLL	3:00 PM - 11:00 PM	FRR
10/21	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	11/11/20	OLL	3:00 PM - 11:00 PM	FRR
11/23	11/25/20	OLL	3:00 PM - 11:00 PM	FRR
12/16	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

10987 Performance Tuning and Optimizing SQL Databases / 1840 / Days: 4

This four-day instructor-led course provides students who manage and maintain SQL Server databases with the knowledge and skills to performance tune and optimize their databases.

06/16	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
07/14	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/20/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/19/20	OLL	3:00 PM - 11:00 PM	FRR

10988 Managing SQL Business Intelligence Operations / 1785 / Days: 3

This course looks at various options that provide the ability of business users to analyze data and share their findings, starting with managed BI data sources and expanding to personal and external/public data sources.

06/15	06/17/20	OLL	3:00 PM - 11:00 PM	FRR
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10990 Analyzing Data with SQL Server Reporting Services / 2290 / Days: 5

This course teaches students how to implement a SQL Server 2016 Reporting Services solution for data analysis in an organization. The course discusses how to use the Reporting Services development tools to create and manage reports and implement self-service BI solutions.

08/03	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
10/26	10/30/20	OLL	2:00 PM - 10:00 PM	FRR

10998 Updating Your Skills to SQL Server 2017 / 1190 / Days: 2

This two-day instructor led training course is aimed at database professionals looking to update their skills to cover SQL Server 2017.

06/11	06/12/20	OLL	3:00 PM - 11:00 PM	FRR
12/10	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

20461 Querying Microsoft SQL Server® / 2450 / Days: 5

Students learn the technical skills to write basic Transact-SQL queries for Microsoft SQL Server 2014. This course is the foundation for all SQL Server-related disciplines; namely, Database Administration, Database Development and Business Intelligence.

07/27	07/31/20	ILT	9:00 AM - 5:00 PM	FRR
07/27	07/31/20	OLL	9:00 AM - 5:00 PM	FRR
08/31	09/04/20	OLL	3:00 PM - 11:00 PM	FRR

20462 Administering Microsoft® SQL Server® 2014 Databases / 2450 / Days: 5

This five-day course provides students with the knowledge and skills to maintain a Microsoft SQL Server 2014 database. The course focuses on teaching individuals how to use SQL Server 2014 product features and tools related to maintaining a database.

08/24	08/28/20	ILT	9:00 AM - 5:00 PM	FRR
08/24	08/28/20	OLL	9:00 AM - 5:00 PM	FRR

20463 Implementing a Data Warehouse with Microsoft® SQL Server® 2014 / 2290 / Days: 5

Students will learn how to create a data warehouse with Microsoft SQL Server 2014, implement ETL with SQL Server Integration Services, and validate and cleanse data with SQL Server Data Quality Services and SQL Server Master Data Services.

06/15	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
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20761 Querying Data with Transact SQL / 2290 / Days: 5

<p>Are you ready to learn how to navigate relational databases like a pro? Transact SQL training from New Horizons will prepare you to take the next step in your data career.</p>

<p>In this course, you will gain a comprehensive understanding of the Transact SQL language, which is used by all SQL Server-related disciplines including database administration, database development and business intelligence.</p>

06/22	06/26/20	OLL	3:00 PM - 11:00 PM	FRR
08/03	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
09/21	09/25/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/02	11/06/20	OLL	3:00 PM - 11:00 PM	FRR
11/30	12/04/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

20762 Developing SQL Databases / 2290 / Days: 5

<p>Are you looking for hands-on experience developing a Microsoft SQL Server database? Complete this course from New Horizons to confidently take the next step in your database career.</p>

<p>In the Developing SQL Databases course, you will learn how to use SQL Server 2016 features and tools and gain the knowledge and skills to develop a SQL Server database.</p>

06/15	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	08/14/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

20764 Administering a SQL Database Infrastructure / 2290 / Days: 5

<p>Are you ready to learn how to administer a SQL Server database? This course from New Horizons will equip you with the skills you need to manage databases with confidence.</p>

<p>In this course, you'll learn the ins and outs of database administration and gain hands-on experience automating, backing up, restoring and troubleshooting SQL Server. With expert guidance from New Horizons' certified instructors, you'll master the modern database techniques companies are desperately seeking out.</p>

07/06	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	08/14/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/28/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/23/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

20764 Administering a SQL Database Infrastructure / 2290 / Days: 5

<p>Are you ready to learn how to administer a SQL Server database? This course from New Horizons will equip you with the skills you need to manage databases with confidence.</p>

<p>In this course, you'll learn the ins and outs of database administration and gain hands-on experience automating, backing up, restoring and troubleshooting SQL Server. With expert guidance from New Horizons' certified instructors, you'll master the modern database techniques companies are desperately seeking out.</p>

11/02 · 11/06/20 **OLL** 3:00 PM - 11:00 PM FRR

11/30 · 12/04/20 **OLL** 3:00 PM - 11:00 PM FRR

12/14 · 12/18/20 **OLL** 3:00 PM - 11:00 PM FRR

20765 Provisioning SQL Databases / 2290 / Days: 5

<p>Are you looking for hands-on experience provisioning a SQL Server database? This course from New Horizons will equip you with the skills you need to level up in your data career.</p>

<p>In the Provisioning SQL Databases course, you will learn how to configure and manage SQL Server databases both on-premises and in SQL Azure.</p>

06/22 · 06/26/20 **OLL** 3:00 PM - 11:00 PM FRR

09/14 · 09/18/20 **OLL** 3:00 PM - 11:00 PM FRR

10/12 · 10/16/20 **OLL** 3:00 PM - 11:00 PM FRR

11/30 · 12/04/20 **OLL** 3:00 PM - 11:00 PM FRR

20767 Implementing a SQL Data Warehouse / 2290 / Days: 5

<p>Ready to learn how to implement a SQL data warehouse with confidence? This course from New Horizons will prepare you to create advanced BI solutions and advance your career.</p>

<p>In the "Implementing a SQL Data Warehouse course", you'll learn how to provision a Microsoft SQL Server database both on-premises and in Azure.</p>

06/29 · 07/03/20 **OLL** 9:00 AM - 5:00 PM FRR

07/06 · 07/10/20 **OLL** 3:00 PM - 11:00 PM FRR

08/03 · 08/07/20 **OLL** 3:00 PM - 11:00 PM FRR

08/31 · 09/04/20 **OLL** 3:00 PM - 11:00 PM FRR

10/05 · 10/09/20 **OLL** 3:00 PM - 11:00 PM FRR

11/02 · 11/06/20 **OLL** 3:00 PM - 11:00 PM FRR

12/07 · 12/11/20 **OLL** 3:00 PM - 11:00 PM FRR

06/29 · 07/03/20 **ILT** 9:00 AM - 5:00 PM FRR

20768 Developing SQL Data Models / 1785 / Days: 3

<p>Are you looking for hands-on experience developing SQL data models? This course from New Horizons will equip you with the skills you need to level up in your Business Intelligence career.</p>

<p>In the Developing SQL Data Models course, you will learn how to implement multidimensional databases and create tabular semantic data models for analysis using SQL Server Analysis Services (SSAS).</p>

06/09 · 06/11/20 **OLL** 3:00 PM - 11:00 PM FRR

06/29 · 07/01/20 **OLL** 3:00 PM - 11:00 PM FRR

07/06 · 07/08/20 **OLL** 9:00 AM - 5:00 PM FRR

09/14 · 09/16/20 **OLL** 3:00 PM - 11:00 PM FRR

11/02 · 11/04/20 **OLL** 3:00 PM - 11:00 PM FRR

12/14 · 12/16/20 **OLL** 3:00 PM - 11:00 PM FRR

07/06 · 07/08/20 **ILT** 9:00 AM - 5:00 PM FRR

20778 Analyzing Data with Power BI / 1648 / Days: 3

The main purpose of the course is to give students a good understanding of data analysis with Power BI. The course includes creating visualizations, the Power BI Service, and the Power BI Mobile App.

06/08 · 06/10/20 **OLL** 3:00 PM - 11:00 PM FRR

06/24 · 06/26/20 **OLL** 3:00 PM - 11:00 PM FRR

07/20 · 07/22/20 **OLL** 3:00 PM - 11:00 PM FRR

07/22 · 07/24/20 **OLL** 9:00 AM - 5:00 PM FRR

08/10 · 08/12/20 **OLL** 3:00 PM - 11:00 PM FRR

08/24 · 08/26/20 **OLL** 3:00 PM - 11:00 PM FRR

09/09 · 09/11/20 **OLL** 3:00 PM - 11:00 PM FRR

09/21 · 09/23/20 **OLL** 3:00 PM - 11:00 PM FRR

10/05 · 10/07/20 **OLL** 3:00 PM - 11:00 PM FRR

10/19 · 10/21/20 **OLL** 3:00 PM - 11:00 PM FRR

11/02 · 11/04/20 **OLL** 3:00 PM - 11:00 PM FRR

11/16 · 11/18/20 **OLL** 3:00 PM - 11:00 PM FRR

11/23 · 11/25/20 **OLL** 3:00 PM - 11:00 PM FRR

12/14 · 12/16/20 **OLL** 3:00 PM - 11:00 PM FRR

12/21 · 12/23/20 **OLL** 3:00 PM - 11:00 PM FRR

07/22 · 07/24/20 **ILT** 9:00 AM - 5:00 PM FRR

55123 Writing Reports with Report Builder and SSRS Level 1 / 920 / Days: 2

In this course, students will continue their learning on the foundations of report writing with Microsoft® SQL Server® Report Builder and SSRS.

08/06 · 08/07/20 **OLL** 3:00 PM - 11:00 PM FRR

10/12 · 10/13/20 **OLL** 3:00 PM - 11:00 PM FRR

55123 Writing Reports with Report Builder and SSRS Level 1 / 920 / Days: 2

In this course, students will continue their learning on the foundations of report writing with Microsoft® SQL Server® Report Builder and SSRS.

12/07 · 12/08/20 **OLL** 3:00 PM - 11:00 PM FRR

55128 Writing Reports with Report Builder and SSRS Level 2 / 920 / Days: 2

In this course, students will continue their learning on the foundations of report writing with Microsoft® SQL Server® Report Builder and SSRS. The focus will be on report creation by connecting to a database and manipulating the data.

09/10 · 09/11/20 **OLL** 3:00 PM - 11:00 PM FRR

12/17 · 12/18/20 **OLL** 3:00 PM - 11:00 PM FRR

55232 Writing Analytical Queries for Business Intelligence / 1648 / Days: 3

This course is about writing TSQL queries for the purpose of database reporting, analysis, and business intelligence.

06/10 · 06/12/20 **OLL** 3:00 PM - 11:00 PM FRR

SQL Querying Fundamentals - Part 1 / 495 / Days: 1

This course, SQL Querying: Fundamentals, will teach you to use SQL as a tool to retrieve the information you need from databases.

07/06 · 07/06/20 **OLL** 3:00 PM - 11:00 PM FRR

07/20 · 07/20/20 **OLL** 3:00 PM - 11:00 PM FRR

08/03 · 08/03/20 **OLL** 3:00 PM - 11:00 PM FRR

08/17 · 08/17/20 **OLL** 3:00 PM - 11:00 PM FRR

09/02 · 09/02/20 **OLL** 3:00 PM - 11:00 PM FRR

09/17 · 09/17/20 **OLL** 3:00 PM - 11:00 PM FRR

10/01 · 10/01/20 **OLL** 3:00 PM - 11:00 PM FRR

10/21 · 10/21/20 **OLL** 3:00 PM - 11:00 PM FRR

11/02 · 11/02/20 **OLL** 3:00 PM - 11:00 PM FRR

11/16 · 11/16/20 **OLL** 3:00 PM - 11:00 PM FRR

12/02 · 12/02/20 **OLL** 3:00 PM - 11:00 PM FRR

12/16 · 12/16/20 **OLL** 3:00 PM - 11:00 PM FRR

01/08 · 01/08/21 **OLL** 3:00 PM - 11:00 PM FRR

SQL Querying Fundamentals - Part 2 / 495 / Days: 1

In this course you will learn how to identify and use advanced querying techniques. You might find that you need to modifying the structure of a table; inserting, updating, deleting data and indexing tables to optimize query performance.

06/10 · 06/10/20 **OLL** 3:00 PM - 11:00 PM FRR

07/07 · 07/08/20 **OLL** 5:00 PM - 1:00 AM FRR

Course Schedule

SQL Querying Fundamentals - Part 2 / 495 / Days: 1

In this course you will learn how to identify and use advanced querying techniques. You might find that you need to modifying the structure of a table; inserting, updating, deleting data and indexing tables to optimize query performance.

07/16	·	07/16/20	OLL	3:00 PM - 11:00 PM	FRR
07/21	·	07/21/20	OLL	3:00 PM - 11:00 PM	FRR
08/12	·	08/12/20	OLL	3:00 PM - 11:00 PM	FRR
08/20	·	08/20/20	OLL	3:00 PM - 11:00 PM	FRR
09/04	·	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
09/23	·	09/23/20	OLL	3:00 PM - 11:00 PM	FRR
10/07	·	10/07/20	OLL	3:00 PM - 11:00 PM	FRR
10/23	·	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/03	·	11/03/20	OLL	3:00 PM - 11:00 PM	FRR
11/17	·	11/17/20	OLL	3:00 PM - 11:00 PM	FRR
12/09	·	12/09/20	OLL	3:00 PM - 11:00 PM	FRR
12/18	·	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Microsoft System Center

10964 Cloud & Datacenter Monitoring with System Center Operations Manager / 2290 / Days: 5

This course equips students with the skills they require to deploy and configure System Center 2012 R2 Operations Manager.

06/15	·	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	·	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

10965 IT Service Management with System Center Service Manager / 2290 / Days: 5

This five-day course will provide students with the key knowledge required to deploy and configure System Center 2016 Service Manager.

07/06	·	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	·	10/09/20	OLL	3:00 PM - 11:00 PM	FRR

20703-1 Administering System Center Configuration Manager / 2290 / Days: 5

In this course, students will learn day-to-day management tasks, including how to manage applications, client health, hardware and software inventory, operating system deployment, and software updates by using Configuration Manager. You also will learn how to optimize System Center Endpoint Protection, manage compliance, and create management queries and reports.

06/22	·	06/26/20	OLL	9:00 AM - 5:00 PM	FRR
06/22	·	06/26/20	OLL	3:00 PM - 11:00 PM	FRR
07/13	·	07/17/20	OLL	3:00 PM - 11:00 PM	FRR

20703-1 Administering System Center Configuration Manager / 2290 / Days: 5

In this course, students will learn day-to-day management tasks, including how to manage applications, client health, hardware and software inventory, operating system deployment, and software updates by using Configuration Manager. You also will learn how to optimize System Center Endpoint Protection, manage compliance, and create management queries and reports.

08/17	·	08/21/20	OLL	3:00 PM - 11:00 PM	FRR
09/28	·	10/02/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	·	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	·	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/02	·	11/06/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	·	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	·	12/11/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	·	12/19/20	OLL	5:00 PM - 1:00 AM	FRR
06/22	·	06/26/20	ILT	9:00 AM - 5:00 PM	FRR

Microsoft Visio

Visio 2016, Level 1 / 314 / Days: 1

In diesem Kurs erstellen Sie visuell ansprechende Diagramme, Karten und Zeichnungen, indem Sie grafische Elemente verwenden, um Informationen leichter verständlich zu machen.

Date	·	Flexible	ML	Time	·	Flexible	FRR
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Microsoft Visual Studio

10266 Programming in C# with Microsoft Visual Studio 2010 / 2290 / Days: 5

The course focuses on C# program structure, language syntax, and implementation details with .NET Framework 4.0. This course describes the new enhancements in the C# 4.0 language by using Visual Studio 2010.

06/08	·	06/12/20	OLL	3:00 PM - 11:00 PM	FRR
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10975 Introduction to Programming / 2290 / Days: 5

In this 5-day course, students will learn the basics of computer programming through the use of Microsoft Visual Studio 2013 and either the Visual C# or Visual Basic programming languages.

06/22	·	06/26/20	OLL	3:00 PM - 11:00 PM	FRR
08/03	·	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
10/26	·	10/30/20	OLL	2:00 PM - 10:00 PM	FRR
12/07	·	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

20480 Programming in HTML5 with JavaScript and CSS3 / 2975 / Days: 5

This course provides an introduction to HTML5, CSS3, and JavaScript and helps students gain basic HTML5/CSS3/JavaScript programming skills. This course is an entry point into both the Web application and Windows Store apps training paths.

07/20	·	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	·	08/21/20	OLL	3:00 PM - 11:00 PM	FRR
09/28	·	10/02/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	·	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
11/30	·	12/04/20	OLL	3:00 PM - 11:00 PM	FRR

20483 Programming in C# / 2290 / Days: 5

This training course teaches developers the programming skills that are required for developers to create Windows applications using the C# language.

07/06	·	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
08/31	·	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	·	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
11/02	·	11/06/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	·	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

20486 Developing ASP.NET Core MVC Web Applications / 2290 / Days: 5

In this course, the professional web developers will learn to develop advanced ASP.NET Core MVC applications using .NET Core tools and technologies. The focus will be on coding activities that enhance the performance and scalability of the Web site application. This course will also prepare the student for exam 70-486.

06/15	·	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
07/06	·	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	·	07/25/20	OLL	5:00 PM - 1:00 AM	FRR
08/10	·	08/14/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	·	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
10/26	·	10/30/20	OLL	2:00 PM - 10:00 PM	FRR
11/16	·	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	·	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Application Lifecycle Management Using Visual Studio 2019 / 1785 / Days: 3

Students will use the Application Lifecycle Management (ALM) tools found in Visual Studio and Team Foundation Server (or Visual Studio Team Services) to plan, track, design, develop, test, and deliver business value in the form of working software.

06/29	·	07/01/20	OLL	3:00 PM - 11:00 PM	FRR
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Course Schedule

Microsoft Windows

10982 Supporting and Troubleshooting Windows 10 / 2290 / Days: 5

This course is designed to provide students with the knowledge and skills required to support and troubleshoot Windows 10 PCs and devices in a Windows Server domain environment. These skills include understanding of Windows 10 features, how they can be used in an Active Directory environment and how to troubleshoot them.

Date	Flexible	ML	Time	Flexible	FRR
07/06	·	07/10/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	·	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
08/03	·	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
08/31	·	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	·	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	·	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	·	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/02	·	11/06/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	·	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
11/30	·	12/04/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	·	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

PowerWorkshop - Windows 10 at a glance – Implementierung von Windows 10 in eine vorhandenen AD-Struktur / 999 / Days: 2

Dieses Training vermittelt dem Administrator Kenntnisse darüber, wie er das neue Windows 10 Client-Betriebssystem in einer IT-Infrastruktur einbinden kann und welche Möglichkeiten und Features ihm Windows 10 in einer vorhandenen Active Directory bietet.

Date	Flexible	ML	Time	Flexible	FRR
06/29	·	06/30/20	ILT	9:00 AM - 5:00 PM	FRR
09/23	·	09/24/20	ILT	9:00 AM - 5:00 PM	FRR
11/09	·	11/10/20	ILT	9:00 AM - 5:00 PM	FRR
06/29	·	06/30/20	OLL	9:00 AM - 5:00 PM	FRR
09/23	·	09/24/20	OLL	9:00 AM - 5:00 PM	FRR
11/09	·	11/10/20	OLL	9:00 AM - 5:00 PM	FRR

Using Microsoft Windows 10 / 295 / Days: 1

In this course, students will learn the features and functionality of the Windows 10 operating system for professional and personal use.

Date	Flexible	ML	Time	Flexible	FRR
07/14	·	07/14/20	OLL	3:00 PM - 11:00 PM	FRR
08/12	·	08/12/20	OLL	3:00 PM - 11:00 PM	FRR
09/16	·	09/16/20	OLL	3:00 PM - 11:00 PM	FRR
10/13	·	10/13/20	OLL	3:00 PM - 11:00 PM	FRR
11/19	·	11/19/20	OLL	3:00 PM - 11:00 PM	FRR
12/16	·	12/16/20	OLL	3:00 PM - 11:00 PM	FRR

Windows 10 für Endanwender / 314 / Days: 1

Das Training vermittelt den Teilnehmern den Aufbau des Windows 10 Startbildschirms, die Installationen und Nutzung von Apps. Die Teilnehmer erlernen den Umgang mit den PC Einstellungen sowie weitere interessante Funktionen.

Date	Flexible	ML	Time	Flexible	FRR
07/06	·	07/10/20	OLL	3:00 PM - 11:00 PM	FRR

Microsoft Windows Server

10967 Fundamentals of a Windows Server® Infrastructure / 2290 / Days: 5

Students will learn basic skills and knowledge required to build a Windows Server Infrastructure, as well as networking architecture and topologies, security considerations and best practices and Windows Server administration skills and technologies.

Date	Flexible	ML	Time	Flexible	FRR
06/08	·	06/12/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	·	11/13/20	OLL	3:00 PM - 11:00 PM	FRR

10969 Active Directory® Services with Windows Server® / 2290 / Days: 5

Students will learn the skills you need to better manage and protect data access and information, simplify deployment and management of your identity infrastructure, and provide more secure access to data from virtually anywhere.

Date	Flexible	ML	Time	Flexible	FRR
08/03	·	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
10/26	·	10/30/20	OLL	2:00 PM - 10:00 PM	FRR
12/07	·	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

20410/21410 Installing and Configuring Windows Server 2012 / 2290 / Days: 5

In diesem Kurs werden die erforderlichen Fähigkeiten und Kenntnisse zum Implementieren einer Kerninfrastruktur von Windows Server 2012 in einer vorhandenen Unternehmensumgebung vermittelt.

Date	Flexible	ML	Time	Flexible	FRR
07/06	·	07/10/20	ILT	9:00 AM - 5:00 PM	FRR

20411/21411 Administering Windows Server 2012 / 2290 / Days: 5

In diesem Kurs erfahren Sie, wie Sie Windows Server 2012 verwalten. Vermittelt werden die erforderlichen Fähigkeiten und Kenntnisse, die zum Implementieren einer Kerninfrastruktur in einer vorhandenen Unternehmensumgebung benötigt werden.

Date	Flexible	ML	Time	Flexible	FRR
07/06	·	07/10/20	ILT	9:00 AM - 5:00 PM	FRR

20412/21412 Configuring Advanced Windows Server 2012 Services / 2290 / Days: 5

In diesem Kurs erfahren Sie die Advanced Services mit Windows Server 2012 bereitzustellen und zu konfigurieren. Sie erlernen die erforderlichen Kenntnisse zum Implementieren einer Kerninfrastruktur in einer vorhandenen Unternehmensumgebung.

Date	Flexible	ML	Time	Flexible	FRR
07/06	·	07/10/20	ILT	9:00 AM - 5:00 PM	FRR

20413/21413 Entwerfen und Implementieren einer Server-Infrastruktur / 2450 / Days: 5

Dieser Kurs vermittelt die Fähigkeiten und Kenntnisse, die erforderlich sind, um eine physische und logische Windows-Server 2012-Infrastruktur mit Active Directory Domänendienste (AD DS) zu planen, zu entwerfen und bereitzustellen.

Date	Flexible	ML	Time	Flexible	FRR
08/31	·	09/04/20	ILT	9:00 AM - 5:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
08/31	·	09/04/20	OLL	9:00 AM - 5:00 PM	FRR

20414/21414 Implementieren einer Advanced Server-Infrastruktur / 2450 / Days: 5

In diesem Kurs erlernen die Teilnehmer, wie sie einige der komplexeren Funktionen von Windows Server 2012 planen und implementieren. Kurs 21413 ist Voraussetzung für Kurs 21414.

Date	Flexible	ML	Time	Flexible	FRR
08/10	·	08/14/20	ILT	9:00 AM - 5:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
08/10	·	08/14/20	OLL	9:00 AM - 5:00 PM	FRR

20417 Upgrading Your Skills to MCSA Windows Server 2012 / 2450 / Days: 5

This course explains new features and functionality in Windows Server 2012 around management, networking infrastructure, storage, access control, Hyper-V, high availability, and identity federation.

Date	Flexible	ML	Time	Flexible	FRR
08/03	·	08/07/20	ILT	9:00 AM - 5:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
11/16	·	11/20/20	ILT	9:00 AM - 5:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
08/03	·	08/07/20	OLL	9:00 AM - 5:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
11/16	·	11/20/20	OLL	9:00 AM - 5:00 PM	FRR

20740 Installation, Storage, and Compute with Windows Server 2016 / 2450 / Days: 5

This course is designed for students who are responsible for managing storage by using Windows Server 2016, and who need to understand the scenarios, requirements, and storage and compute options that are available in Windows Server 2016.

Date	Flexible	ML	Time	Flexible	FRR
07/06	·	07/10/20	ILT	9:00 AM - 5:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
10/05	·	10/09/20	ILT	9:00 AM - 5:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
06/22	·	06/26/20	OLL	3:00 PM - 11:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
07/06	·	07/10/20	OLL	9:00 AM - 5:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
07/06	·	07/10/20	OLL	3:00 PM - 11:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
07/20	·	07/24/20	OLL	3:00 PM - 11:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
07/27	·	07/31/20	OLL	3:00 PM - 11:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
08/10	·	08/14/20	OLL	3:00 PM - 11:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
09/14	·	09/18/20	OLL	3:00 PM - 11:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
10/05	·	10/09/20	OLL	9:00 AM - 5:00 PM	FRR

Date	Flexible	ML	Time	Flexible	FRR
10/12	·	10/16/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

20740 Installation, Storage, and Compute with Windows Server 2016 / 2450 / Days: 5

This course is designed for students who are responsible for managing storage by using Windows Server 2016, and who need to understand the scenarios, requirements, and storage and compute options that are available in Windows Server 2016.

11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

20740/21740 Installation, Speicher und Compute mit Windows Server 2016 / 2290 / Days: 5

Der Kurs richtet sich an folgende Personengruppen: Administratoren für Windows Server, die im Bereich der Administration von Windows Server und den dazugehörigen Technologien relativ neu sind und mehr über die Speicher- und Compute-Funktionen von Windows Server 2016 erfahren möchten. IT-Experten mit allgemeinen IT-Kenntnissen, die sich Informationen über Windows Server verschaffen möchten – besonders hinsichtlich der Speicher- und Computetechnologien in Windows Server 2016. Die zweite Zielgruppe für diesen Kurs besteht aus IT-Experten, die die Microsoft 70-740-Zertifizierungsprüfung „Installation, Speicher und Compute mit Windows Server 2016“ ablegen möchten.

Date	Flexible	ML	Time	Flexible	FRR
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20741 Networking with Windows Server 2016 / 2450 / Days: 5

This course provides the fundamental networking skills required to deploy & support Windows Server 2016 in most organizations. It covers IP fundamentals, remote access technologies, & more advanced content including software defined networking.

07/27	07/31/20	ILT	9:00 AM - 5:00 PM	FRR	
11/02	11/06/20	ILT	9:00 AM - 5:00 PM	FRR	
Date	Flexible	ML	Time	Flexible	FRR
07/27	07/31/20	OLL	9:00 AM - 5:00 PM	FRR	
11/02	11/06/20	OLL	9:00 AM - 5:00 PM	FRR	

20741 Networking with Windows Server 2016 / 2290 / Days: 5

This course provides the fundamental networking skills required to deploy & support Windows Server 2016 in most organizations. It covers IP fundamentals, remote access technologies, & more advanced content including software defined networking.

06/15	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
07/20	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/28/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

20742 Identity with Windows Server 2016 / 2450 / Days: 5

This course teaches IT Pros how to deploy and configure Active Directory Domain Services in a distributed environment, how to implement Group Policy, how to perform backup & restore, & how to troubleshoot Active Directory-related issues.

08/17	08/21/20	ILT	9:00 AM - 5:00 PM	FRR
11/16	11/20/20	ILT	9:00 AM - 5:00 PM	FRR
06/08	06/13/20	OLL	5:00 PM - 1:00 AM	FRR
06/22	06/26/20	OLL	3:00 PM - 11:00 PM	FRR
07/13	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/21/20	OLL	9:00 AM - 5:00 PM	FRR
10/19	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	11/13/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/20/20	OLL	9:00 AM - 5:00 PM	FRR
11/30	12/04/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

20742 Identity with Windows Server 2016 / 2290 / Days: 5

This course teaches IT Pros how to deploy and configure Active Directory Domain Services in a distributed environment, how to implement Group Policy, how to perform backup & restore, & how to troubleshoot Active Directory-related issues.

Date	Flexible	ML	Time	Flexible	FRR
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20743 Upgrading Your Skills to Windows Server 2016 MCSA / 2290 / Days: 5

This course explains how to implement & configure new Windows Server 2016 features. This course is for IT professionals who want to upgrade their technical skills from Windows Server 2008 or Windows Server 2012 to Windows Server 2016.

06/15	06/19/20	OLL	3:00 PM - 11:00 PM	FRR
07/13	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	08/21/20	OLL	3:00 PM - 11:00 PM	FRR
10/12	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	11/13/20	OLL	3:00 PM - 11:00 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

20744 Securing Windows Server 2016 / 2290 / Days: 5

This course teaches IT professionals how they can enhance the security of the IT infrastructure that they administer. This course begins by emphasizing the importance of assuming that network breaches have occurred already, and then teaches you how to protect administrative credentials and rights to help ensure that administrators can perform only the tasks that they need to, when they need to.

This course explains how you can use auditing and the Advanced Threat Analysis feature in Windows Server 2016 to identify security issues. You will also learn how to mitigate malware threats, secure your virtualization platform, and use deployment options such as Nano server and containers to enhance security. The course also explains how you can help protect access to files by using encryption and dynamic access control, and how you can enhance your network's security.

06/22	06/26/20	OLL	3:00 PM - 11:00 PM	FRR
08/03	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
08/31	09/04/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/30	12/04/20	OLL	3:00 PM - 11:00 PM	FRR
01/18	01/22/21	OLL	3:00 PM - 11:00 PM	FRR

21741 B Konfigurieren von Netzwerken mit Windows Server 2016 / 2290 / Days: 5

In diesem fünftägigen von einem Dozenten geleiteten Kurs wird die Implementierung und Konfiguration der neuen Features und Funktionalität von Windows Server 2016 erläutert.

Date	Flexible	ML	Time	Flexible	FRR
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21742 Identitätsverwaltung mit Windows Server 2016 / 2290 / Days: 5

In diesem Kurs lernen IT-Experten, wie Active Directory-Domänendienste (AD DS) in einer verteilten Umgebung bereitgestellt und konfiguriert werden.

Date	Flexible	ML	Time	Flexible	FRR
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21743 Erweitern der Kenntnisse auf MCSA - Windows Server 2016 / 2290 / Days: 5

In diesem fünftägigen von einem Dozenten geleiteten Kurs wird die Implementierung und Konfiguration der neuen Features und Funktionalität von Windows Server 2016 erläutert.

Date	Flexible	ML	Time	Flexible	FRR
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50255 Managing Windows Environments with Group Policy / 2290 / Days: 5

In this course you will learn how to reduce costs & increase efficiencies in your network. You will discover how to consolidate the administration of an enterprise IT infrastructure with Group Policy, & you will learn to control & manage computer systems.

08/10	08/14/20	OLL	3:00 PM - 11:00 PM	FRR
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Course Schedule

Microsoft Word

Word 2010, Level 1 / 320 / Days: 1

In diesem Training lernen die Teilnehmer Microsoft Word von Grund auf kennen.

08/04	·	08/04/20	ILT	9:00 AM - 5:00 PM	FRR
10/06	·	10/06/20	ILT	9:00 AM - 5:00 PM	FRR
12/01	·	12/01/20	ILT	9:00 AM - 5:00 PM	FRR
Date	·	Flexible	ML	Time - Flexible	FRR

Word 2010, Level 2 / 314 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von Word 2010 kennen, die Ihnen im täglichen Umgang helfen Arbeiten schneller und professioneller durchzuführen.

Date	·	Flexible	ML	Time - Flexible	FRR
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Word 2010, Level 3 / 320 / Days: 1

In diesem Training lernen die Teilnehmer viele weiterführende Funktionen von Word 2010 kennen. Damit können Sie für die Erledigung ihrer täglichen Arbeiten den maximalen Funktionsumfang von Word 2010 ausnutzen und noch effizienter arbeiten.

06/25	·	06/25/20	ILT	9:00 AM - 5:00 PM	FRR
08/27	·	08/27/20	ILT	9:00 AM - 5:00 PM	FRR
10/29	·	10/29/20	ILT	9:00 AM - 5:00 PM	FRR
12/17	·	12/17/20	ILT	9:00 AM - 5:00 PM	FRR
Date	·	Flexible	ML	Time - Flexible	FRR

Word 2013, Level 1 / 320 / Days: 1

In diesem Training lernen die Teilnehmer Microsoft Word 2013 von Grund auf kennen.

08/04	·	08/04/20	ILT	9:00 AM - 5:00 PM	FRR
10/06	·	10/06/20	ILT	9:00 AM - 5:00 PM	FRR
12/01	·	12/01/20	ILT	9:00 AM - 5:00 PM	FRR
Date	·	Flexible	ML	Time - Flexible	FRR

Word 2013, Level 2 / 320 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von Word 2013 kennen, die Ihnen im täglichen Umgang mit Word helfen ihre Arbeiten schneller und professioneller durchzuführen.

07/15	·	07/15/20	ILT	9:00 AM - 5:00 PM	FRR
09/16	·	09/16/20	ILT	9:00 AM - 5:00 PM	FRR
11/18	·	11/18/20	ILT	9:00 AM - 5:00 PM	FRR
Date	·	Flexible	ML	Time - Flexible	FRR

Word 2013, Level 3 / 320 / Days: 1

In diesem Training lernen die Teilnehmer viele weiterführende Funktionen von Word 2013 kennen. Damit können Sie für die Erledigung ihrer täglichen Arbeiten den maximalen Funktionsumfang von Word 2013 ausnutzen und noch effizienter arbeiten.

06/25	·	06/25/20	ILT	9:00 AM - 5:00 PM	FRR
08/27	·	08/27/20	ILT	9:00 AM - 5:00 PM	FRR
10/29	·	10/29/20	ILT	9:00 AM - 5:00 PM	FRR
12/17	·	12/17/20	ILT	9:00 AM - 5:00 PM	FRR
Date	·	Flexible	ML	Time - Flexible	FRR

Word 2013, Workshop (Kompaktausbildung) / 942 / Days: 3

Dieser Kurs beinhaltet alle MS Word 2013 Lerninhalte aus dem Level 1 (Grundlagen), Level 2 (Fortgeschrittene) und Level 3 (Experten). Die Teilnehmer können sich ihren Lernplan individuell nach Bedarf zusammenstellen.

Date	·	Flexible	ML	Time - Flexible	FRR
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Word 2016, Level 1 / 320 / Days: 1

In diesem Training lernen die Teilnehmer Microsoft Word 2016 von Grund auf kennen.

08/04	·	08/04/20	ILT	9:00 AM - 5:00 PM	FRR
10/06	·	10/06/20	ILT	9:00 AM - 5:00 PM	FRR
12/01	·	12/01/20	ILT	9:00 AM - 5:00 PM	FRR
Date	·	Flexible	ML	Time - Flexible	FRR

Word 2016, Level 2 / 320 / Days: 1

In diesem Training lernen die Teilnehmer wichtige Funktionen von Word 2016 kennen, die Ihnen im täglichen Umgang mit Word helfen ihre Arbeiten schneller und professioneller durchzuführen.

07/15	·	07/15/20	ILT	9:00 AM - 5:00 PM	FRR
09/16	·	09/16/20	ILT	9:00 AM - 5:00 PM	FRR
11/18	·	11/18/20	ILT	9:00 AM - 5:00 PM	FRR
Date	·	Flexible	ML	Time - Flexible	FRR

Word 2016, Level 3 / 314 / Days: 1

In diesem Training lernen die Teilnehmer viele weiterführende Funktionen von Word 2016 kennen. Damit können Sie für die Erledigung ihrer täglichen Arbeiten den maximalen Funktionsumfang von Word 2016 ausnutzen und noch effizienter arbeiten.

Date	·	Flexible	ML	Time - Flexible	FRR
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Word 2016, Workshop (Kompaktausbildung) / 942 / Days: 3

Dieser Kurs beinhaltet alle MS Word 2016 Lerninhalte aus dem Level 1 (Grundlagen), Level 2 (Fortgeschrittene) und Level 3 (Experten). Die Teilnehmer können sich ihren Lernplan individuell nach Bedarf zusammenstellen.

Date	·	Flexible	ML	Time - Flexible	FRR
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Miscellaneous

AI-100T01 Designing and Implementing an Azure AI Solution / 1788 / Days: 3

This course teaches the concepts of Azure AI engineering by presenting, and developing, a scenario that creates a customer support Bot that utilizes various tools and services in the Azure AI landscape like language understanding, QnA Maker, and various Azure Cognitive Services to implement language detection, text analytics, and computer vision.

07/13	·	07/15/20	OLL	3:00 PM - 11:00 PM	FRR
10/14	·	10/16/20	OLL	3:00 PM - 11:00 PM	FRR

AZ-220T00 Microsoft Azure IoT Developer / 2380 / Days: 4

This course empowers you with the knowledge and skills required to successfully create and maintain the cloud and edge portions of an Azure IoT solution. You will learn the core Azure IoT services, such as IoT Hub, Device Provisioning Services, Azure Stream Analytics, Time Series Insights, and much more. With a focus on Azure PaaS services, this course expands into IoT Edge, device management, monitoring and troubleshooting, security concerns, and Azure IoT Central.

09/08	·	09/11/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	·	11/12/20	OLL	3:00 PM - 11:00 PM	FRR

Certified Information Privacy Technologist (CIPT) / (CALL) / Days: 2

The Principles of Privacy in Technology training is the how to course on privacy and data protection practices in the development, engineering, deployment and auditing of IT products and services. Those taking the course will develop an understanding of privacy-related issues and practices in the context of the design and implementation of information and communication technologies and systems. The training is based on the body of knowledge for the IAPP's ANSI accredited Certified Information Privacy Technologist (CIPT) certification program.

08/03	·	08/04/20	OLL	9:00 AM - 5:00 PM	FRR
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Database Design - A Modern Approach / 395 / Days: 1

This course introduces you to a process for effectively planning and designing a functional, efficient database. Knowing how to plan a relational database is important to the success of the databases you create. Without planning, you cannot possibly know what the database needs to do, or even what information to include in the database. Planning a database is essential, and prevents the extra work of fixing data maintenance problems later on.

The concepts are not specific to a particular software application and can be applied to any relational database management system.

07/06	·	07/06/20	OLL	3:00 PM - 11:00 PM	FRR
10/07	·	10/07/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

DevOps Foundation® - Deutsch / 1050 / Days: 2

Der DevOps Foundation® - Kurs vermittelt ein grundlegendes Verständnis der wichtigsten DevOps - Terminologie, um sicherzustellen, dass alle dieselbe Sprache sprechen und zeigt die Vorteile von DevOps für den Unternehmenserfolg auf.

06/29 · 06/30/20	OLL	9:00 AM - 5:00 PM	FRR
07/30 · 07/31/20	OLL	9:00 AM - 5:00 PM	FRR
09/07 · 09/08/20	OLL	9:00 AM - 5:00 PM	FRR
10/05 · 10/06/20	OLL	9:00 AM - 5:00 PM	FRR
11/30 · 12/01/20	OLL	9:00 AM - 5:00 PM	FRR

Introduction to R Programming / 1190 / Days: 2

Over the past few years, R has been steadily gaining popularity with business analysts, statisticians and data scientists as a tool of choice for conducting statistical analysis of data as well as supervised and unsupervised machine learning.

08/03 · 08/04/20	OLL	3:00 PM - 11:00 PM	FRR
11/16 · 11/17/20	OLL	3:00 PM - 11:00 PM	FRR

Netzwerk Grundlagen Kurs / 2290 / Days: 5

Nach Abschluss dieses Seminars haben die Teilnehmer ein solides Verständnis über Computernetzwerken und kennen Aufbau, Funktion und Begrifflichkeiten um als Administrator arbeiten zu können.

Date · Flexible	ML	Time - Flexible	FRR
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Oracle

Oracle 12c Administration II / 3250 / Days: 5

In this course, students will learn about day-to-day administration tasks. It will also address administration sub-specialties.

10/12 · 10/16/20	OLL	3:00 PM - 11:00 PM	FRR
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Oracle 12c PL/SQL Fundamentals / 3250 / Days: 5

In this course, students will learn the foundation for the programming series and the use of database-resident stored program units for Oracle 12c.

07/13 · 07/17/20	OLL	3:00 PM - 11:00 PM	FRR
09/14 · 09/18/20	OLL	3:00 PM - 11:00 PM	FRR

Oracle 12c SQL Fundamentals / 3250 / Days: 5

This textbook takes a unique approach to SQL training in that it incorporates data modeling theory, relational database theory, graphical depictions of theoretical concepts and numerous examples of actual SQL syntax into one learning vehicle.

07/06 · 07/10/20	OLL	3:00 PM - 11:00 PM	FRR
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Oracle Database 12c - PL/SQL III - Advanced Programming & Tuning / 2695 / Days: 5

The PL/SQL programming language is at the core of most Oracle database applications. This training textbook will give attention to three fundamental pillars of effective implementation of PL/SQL applications. First, we will explore the advanced features of the language that allow powerful and adaptable database applications to be built. Next, we will discuss performance tuning techniques that allow these applications to run efficiently. Finally, we will consider critical security measures which should be implemented to counter hacker attacks and other security threats.

08/10 · 08/14/20	OLL	3:00 PM - 11:00 PM	FRR
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PRINCE2

PRINCE2 Agile® / 850 / Days: 2

In diesem 2 tägigen Seminar erlernen Sie die zentralen Ansätze von PRINCE2 in Verbindung mit agilen Methoden. Sie lernen alle Aspekte eines agilen PRINCE2 Projekts und den prozessgesteuerten Ablauf eines solchen Projekts in der Praxis kennen.

06/24 · 06/25/20	OLL	9:00 AM - 5:00 PM	FRR
07/02 · 07/03/20	OLL	9:00 AM - 5:00 PM	FRR
08/06 · 08/07/20	OLL	9:00 AM - 5:00 PM	FRR
08/10 · 08/11/20	OLL	9:00 AM - 5:00 PM	FRR
08/24 · 08/25/20	OLL	9:00 AM - 5:00 PM	FRR
09/10 · 09/11/20	OLL	9:00 AM - 5:00 PM	FRR
10/08 · 10/09/20	OLL	9:00 AM - 5:00 PM	FRR
11/05 · 11/06/20	OLL	9:00 AM - 5:00 PM	FRR
12/07 · 12/08/20	OLL	9:00 AM - 5:00 PM	FRR
12/15 · 12/16/20	OLL	9:00 AM - 5:00 PM	FRR
07/02 · 07/03/20	ILT	9:00 AM - 5:00 PM	FRR
08/10 · 08/11/20	ILT	9:00 AM - 5:00 PM	FRR
10/08 · 10/09/20	ILT	9:00 AM - 5:00 PM	FRR
11/05 · 11/06/20	ILT	9:00 AM - 5:00 PM	FRR
12/07 · 12/08/20	ILT	9:00 AM - 5:00 PM	FRR

PRINCE2 Foundation, Projektmanagement (Deutsch) / 950 / Days: 3

Der Kurs vermittelt einen guten Überblick über die Methode PRINCE2®. Mit Beispielen & Übungen lernen die Teilnehmer das Vokabular sowie alle wichtigen Elemente von PRINCE2® und deren Zusammenhang innerhalb der Methode kennen.

Date · Flexible	ML	Time - Flexible	FRR
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PRINCE2® Foundation, Projektmanagement (Deutsch) / 950 / Days: 3

Der Kurs vermittelt einen guten Überblick über die Methode PRINCE2®. Mit Beispielen & Übungen lernen die Teilnehmer das Vokabular sowie alle wichtigen Elemente von PRINCE2® und deren Zusammenhang innerhalb der Methode kennen.

07/08 · 07/10/20	OLL	9:00 AM - 5:00 PM	FRR
07/13 · 07/15/20	OLL	9:00 AM - 5:00 PM	FRR
08/03 · 08/05/20	OLL	9:00 AM - 5:00 PM	FRR
08/12 · 08/14/20	OLL	9:00 AM - 5:00 PM	FRR
09/14 · 09/16/20	OLL	9:00 AM - 5:00 PM	FRR
09/14 · 09/16/20	OLL	9:00 AM - 5:00 PM	FRR
10/07 · 10/09/20	OLL	9:00 AM - 5:00 PM	FRR
10/12 · 10/14/20	OLL	9:00 AM - 5:00 PM	FRR
11/11 · 11/13/20	OLL	9:00 AM - 5:00 PM	FRR
11/18 · 11/20/20	OLL	9:00 AM - 5:00 PM	FRR
11/30 · 12/02/20	OLL	9:00 AM - 5:00 PM	FRR
07/13 · 07/15/20	ILT	9:00 AM - 5:00 PM	FRR
08/12 · 08/14/20	ILT	9:00 AM - 5:00 PM	FRR
09/14 · 09/16/20	ILT	9:00 AM - 5:00 PM	FRR
10/12 · 10/14/20	ILT	9:00 AM - 5:00 PM	FRR
11/11 · 11/13/20	ILT	9:00 AM - 5:00 PM	FRR
11/30 · 12/02/20	ILT	9:00 AM - 5:00 PM	FRR

PRINCE2® Practitioner, Projektmanagement (Deutsch) / 850 / Days: 2

Der Kurs vermittelt vertieftes Wissen über die Methode PRINCE2®. Die Teilnehmer lernen, die Methode in Projektscenarien anzuwenden. Der Kurs hat einen starken praktischen Charakter und bereitet die Teilnehmer systematisch auf die Prüfung vor.

06/17 · 06/18/20	OLL	9:00 AM - 5:00 PM	FRR
07/30 · 07/31/20	OLL	9:00 AM - 5:00 PM	FRR
08/27 · 08/28/20	OLL	9:00 AM - 5:00 PM	FRR
11/26 · 11/27/20	OLL	9:00 AM - 5:00 PM	FRR
12/17 · 12/18/20	OLL	9:00 AM - 5:00 PM	FRR
06/17 · 06/18/20	ILT	9:00 AM - 5:00 PM	FRR
07/30 · 07/31/20	ILT	9:00 AM - 5:00 PM	FRR
08/27 · 08/28/20	ILT	9:00 AM - 5:00 PM	FRR
11/26 · 11/27/20	ILT	9:00 AM - 5:00 PM	FRR
12/17 · 12/18/20	ILT	9:00 AM - 5:00 PM	FRR

Course Schedule

Programming

Python Programming - Advanced / 1785 / Days: 3

Students will build upon basic Python skills, learning more advanced topics such as object-oriented programming patterns, development of graphical user interfaces, data management, threading, unit testing, and creating and installing packages.

08/12	08/14/20	OLL	3:00 PM - 11:00 PM	FRR
10/21	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
12/09	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

Python Programming - Introduction / 1100 / Days: 2

In this course, you'll learn the fundamentals of programming in Python, and you'll develop applications to demonstrate your grasp of the language.

06/08	06/09/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	08/11/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/08/20	OLL	3:00 PM - 11:00 PM	FRR

Python With Data Science / 1190 / Days: 2

Covers theoretical and technical aspects of using Python in Applied Data Science projects and Data Logistics use cases.

07/16	07/17/20	OLL	3:00 PM - 11:00 PM	FRR
09/10	09/11/20	OLL	3:00 PM - 11:00 PM	FRR
11/12	11/13/20	OLL	3:00 PM - 11:00 PM	FRR

Project Management

Certified Associate in Project Management (CAPM)® Course - Sixth Edition / 2380 / Days: 4

Students will learn to apply project management processes acknowledged by the Project Management Institute, Inc. (PMI)® to successfully plan and execute projects.

07/20	07/23/20	OLL	3:00 PM - 11:00 PM	FRR
08/24	08/27/20	OLL	3:00 PM - 11:00 PM	FRR
09/22	09/25/20	OLL	3:00 PM - 11:00 PM	FRR
10/19	10/22/20	OLL	3:00 PM - 11:00 PM	FRR
11/16	11/19/20	OLL	3:00 PM - 11:00 PM	FRR
12/07	12/10/20	OLL	3:00 PM - 11:00 PM	FRR

Project Management - A Guide to the Project Management Body of Knowledge (PMBOK® Guide) — Sixth Edition / 599 / Days: 1

This course introduces participants to the best practices of project management, as found in the PMBOK® Guide Sixth Edition.

12/18	12/18/20	OLL	3:00 PM - 11:00 PM	FRR
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Project Management Professional (PMP)® Certification Preparation / (CALL) / Days: 5

If you are taking this course, you probably have some professional exposure to the duties of a project manager, or you may be considering embarking on a career in professional project management. Your ability as a project manager to demonstrate best practices in project management—both on the job and through professional certification—is becoming the standard to compete in today's fast-paced and highly technical workplace. In this course, you will apply the generally recognized practices of project management acknowledged by the Project Management Institute (PMI)® to successfully manage projects. Project managers who have proven skills and experience can find exciting, high-visibility opportunities in a wide range of fields. This course is specifically designed to provide you with the proven, practical body of project management knowledge and skills that you need to demonstrate project management mastery on the job. Additionally, this course can be a significant part of your preparation for the Project Management Professional (PMP)® Certification Exam. The skills and knowledge you gain in this course will help you avoid making costly mistakes and increase your competitive edge in the project management profession.

06/22	07/02/20	OLL	8:30 AM - 4:30 PM	FRR
06/22	06/26/20	OLL	3:00 PM - 11:30 PM	FRR
07/06	07/10/20	OLL	3:00 PM - 11:30 PM	FRR
08/03	08/07/20	OLL	3:00 PM - 11:30 PM	FRR
08/17	08/21/20	OLL	3:00 PM - 11:30 PM	FRR
08/31	09/04/20	OLL	3:00 PM - 11:30 PM	FRR
09/14	09/18/20	OLL	3:00 PM - 11:30 PM	FRR
09/21	09/25/20	OLL	3:00 PM - 11:30 PM	FRR
09/28	10/02/20	OLL	3:00 PM - 11:30 PM	FRR
10/05	10/09/20	OLL	3:00 PM - 11:30 PM	FRR
10/12	10/16/20	OLL	3:00 PM - 11:30 PM	FRR
10/19	10/23/20	OLL	3:00 PM - 11:30 PM	FRR
10/26	10/30/20	OLL	2:00 PM - 10:30 PM	FRR
11/02	11/06/20	OLL	3:00 PM - 11:30 PM	FRR
11/09	11/13/20	OLL	3:00 PM - 11:30 PM	FRR
11/16	11/20/20	OLL	3:00 PM - 11:30 PM	FRR
11/30	12/04/20	OLL	3:00 PM - 11:30 PM	FRR
12/07	12/11/20	OLL	3:00 PM - 11:30 PM	FRR
12/14	12/18/20	OLL	3:00 PM - 11:30 PM	FRR

Python

Data Wrangling with Python / 1785 / Days: 3

In this course you will start with the absolute basics of Python, focusing mainly on data structures. Then you will delve into the fundamental tools of data wrangling like NumPy and Pandas libraries. You'll explore useful insights into why you should stay away from traditional ways of data cleaning, as done in other languages, and take advantage of the specialized pre-built routines in Python.

This combination of Python tips and tricks will also demonstrate how to use the same Python backend and extract/transform data from an array of sources including the Internet, large database vaults, and Excel financial tables. To help you prepare for more challenging scenarios, you'll cover how to handle missing or wrong data, and reformat it based on the requirements from the downstream analytics tool. The course will further help you grasp concepts through real-world examples and datasets.

10/14	10/16/20	OLL	3:00 PM - 11:00 PM	FRR
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QuickBooks

Get Going With QuickBooks 2018 for Windows / 790 / Days: 1

In this course, students will learn the basic features of QuickBooks 2018.

08/05	08/06/20	OLL	3:00 PM - 11:00 PM	FRR
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Keep Going With QuickBooks 2018 for Windows / 790 / Days: 1

In this course, students will learn the basic features of QuickBooks 2018.

07/13	07/14/20	OLL	3:00 PM - 11:00 PM	FRR
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08/17	08/18/20	OLL	3:00 PM - 11:00 PM	FRR
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Salesforce

Salesforce.com - Sales Cloud Administration Essentials / 3250 / Days: 5

In this course, students will identify information about the five native business processes every company can manage using Salesforce, regardless of the License Edition. Students will also gain insight into each of the functional groups of users (Inside Sales, Outside Sales, Marketing, Customer Support, and Management), and they will establish patterns of critical thinking that can help them to ensure that they are indeed taking the right approach and providing the necessary support for each request they receive.

10/26	10/30/20	OLL	2:00 PM - 10:00 PM	FRR
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Salesforce.com - Sales Cloud for Sales Representatives / 600 / Days: 1

This course will give students the knowledge and skills they need to use Salesforce® in the real world—ultimately enabling them to meet and exceed their sales targets.

08/19	08/19/20	OLL	3:00 PM - 11:00 PM	FRR
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10/13	10/13/20	OLL	3:00 PM - 11:00 PM	FRR
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Course Schedule

Salesforce.com - Sales Cloud for Sales Representatives / 600 / Days: 1

This course will give students the knowledge and skills they need to use Salesforce® in the real world—ultimately enabling them to meet and exceed their sales targets.

12/28 · 12/28/20 **OLL** 3:00 PM - 11:00 PM FRR

SHRM

SHRM Essentials of HR Management / 1390 / Days: 2

Gain the critical knowledge necessary to help reduce costs, avoid potential lawsuits, and improve your ability to handle challenging HR issues. This program is ideal if you are just starting out in the HR profession.

07/13 · 07/14/20 **OLL** 3:00 PM - 11:00 PM FRR

10/15 · 10/16/20 **OLL** 3:00 PM - 11:00 PM FRR

SHRM-CP/SHRM-SCP Certification Preparation / 3475 / Days: 5

Students will be able to identify areas of strength and build on them. They will also see where they will need further concentrated study in preparation for their exam.

06/22 · 06/26/20 **OLL** 3:00 PM - 11:00 PM FRR

09/14 · 09/18/20 **OLL** 3:00 PM - 11:00 PM FRR

12/14 · 12/18/20 **OLL** 3:00 PM - 11:00 PM FRR

Six Sigma

Lean Six Sigma Black Belt / 3500 / Days: 5

The accelerated lean Six Sigma Black Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs. Successful candidates will be awarded the Lean Six Sigma Black Belt certification from Lean Sigma Corporation after passing the included certification exam. The certification exam is included in this course and you can take the exam at your convenience after passing section quizzes. You must complete the exam within 6 months of class.

06/08 · 06/12/20 **OLL** 3:00 PM - 11:00 PM FRR

07/13 · 07/18/20 **OLL** 5:00 PM - 1:00 AM FRR

08/10 · 08/14/20 **OLL** 3:00 PM - 11:00 PM FRR

09/14 · 09/18/20 **OLL** 3:00 PM - 11:00 PM FRR

10/12 · 10/16/20 **OLL** 3:00 PM - 11:00 PM FRR

11/09 · 11/13/20 **OLL** 3:00 PM - 11:00 PM FRR

12/07 · 12/11/20 **OLL** 3:00 PM - 11:00 PM FRR

Lean Six Sigma Green Belt / 2800 / Days: 4

The accelerated Lean Six Sigma Green Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs. Successful candidates will be awarded the Lean Six Sigma Green Belt certification from Lean Sigma Corporation after passing the included certification exam. The certification exam is included in this course and you can take the exam at your convenience after passing section quizzes. You must complete the exam within 6 months of class.

06/15 · 06/18/20 **OLL** 3:00 PM - 11:00 PM FRR

07/20 · 07/23/20 **OLL** 3:00 PM - 11:00 PM FRR

08/17 · 08/20/20 **OLL** 3:00 PM - 11:00 PM FRR

09/08 · 09/11/20 **OLL** 3:00 PM - 11:00 PM FRR

09/21 · 09/24/20 **OLL** 3:00 PM - 11:00 PM FRR

10/05 · 10/08/20 **OLL** 3:00 PM - 11:00 PM FRR

10/26 · 10/29/20 **OLL** 2:00 PM - 10:00 PM FRR

11/02 · 11/05/20 **OLL** 3:00 PM - 11:00 PM FRR

11/16 · 11/19/20 **OLL** 3:00 PM - 11:00 PM FRR

12/01 · 12/04/20 **OLL** 3:00 PM - 11:00 PM FRR

12/14 · 12/17/20 **OLL** 3:00 PM - 11:00 PM FRR

Tableau

Tableau® Desktop - Part 1 / 1190 / Days: 2

The era of "big data" has exploded due to the rise of cloud computing, which provides an abundance of computational power and storage allowing organizations of all sorts to capture and store data. Leveraging that data effectively can provide timely insights and competitive advantage.

This course will introduce you to Tableau, which was built to connect to a wide range of data sources and allow users to quickly create visualizations of connected data to gain insights, show trends, and create reports. You will learn Tableau's data connection capabilities and visualization features which go far beyond those that can be found in spreadsheets, allowing you to create compelling and interactive worksheets, dashboards, and stories, that bring your data to life and allow you to take thoughtful action.

07/09 · 07/10/20 **OLL** 3:00 PM - 11:00 PM FRR

09/08 · 09/09/20 **OLL** 3:00 PM - 11:00 PM FRR

09/17 · 09/18/20 **OLL** 3:00 PM - 11:00 PM FRR

10/29 · 10/30/20 **OLL** 2:00 PM - 10:00 PM FRR

11/03 · 11/04/20 **OLL** 3:00 PM - 11:00 PM FRR

11/23 · 11/24/20 **OLL** 3:00 PM - 11:00 PM FRR

12/08 · 12/09/20 **OLL** 3:00 PM - 11:00 PM FRR

Tableau® Desktop - Part 2 / 1190 / Days: 2

The advent of cloud computing and storage has ushered in the era of "big data." With the abundance of computational power and storage, organizations and employees with many different roles and responsibilities can benefit from analyzing data to find timely insights and gain competitive advantage. Data-backed visualizations allow anyone to explore, analyze, and report insights and trends from data. Tableau® software is designed for this purpose. Tableau was built to connect to a wide range of data sources, and allows users to quickly create visualizations of connected data to gain insights, show trends, and create reports. Beyond the fundamental capabilities of creating data driven visualizations, Tableau allows users to manipulate data with calculations to show insights, make visualizations interactive, and perform statistical analysis. This gives users the ability to create and share data driven insights with peers, executives and clients.

07/23 · 07/24/20 **OLL** 3:00 PM - 11:00 PM FRR

08/27 · 08/28/20 **OLL** 3:00 PM - 11:00 PM FRR

09/10 · 09/11/20 **OLL** 3:00 PM - 11:00 PM FRR

09/24 · 09/25/20 **OLL** 3:00 PM - 11:00 PM FRR

10/22 · 10/23/20 **OLL** 3:00 PM - 11:00 PM FRR

11/19 · 11/20/20 **OLL** 3:00 PM - 11:00 PM FRR

12/17 · 12/18/20 **OLL** 3:00 PM - 11:00 PM FRR

VMware Horizon

VMware Horizon® 7 - Design Workshop v7.0 / 2150 / Days: 3

This three-day course presents a methodology for designing a VMware Horizon® solution.

12/02 · 12/04/20 **ILT** 10:00 AM - 5:00 PM FRR

12/02 · 12/04/20 **OLL** 10:00 AM - 5:00 PM FRR

VMware Horizon® 7 - Install, Configure, Manage V7.7 / 4250 / Days: 5

This course gives students the skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. This course builds your skills in installing, configuring, and managing VMware Horizon® 7 through a combination of lecture and hands-on labs. Students will learn how to configure and deploy pools of virtual machines, how to manage the access and security of the machines, and how to provide a customized desktop environment to end users.

07/06 · 07/10/20 **OLL** 3:00 PM - 11:00 PM FRR

08/03 · 08/07/20 **OLL** 3:00 PM - 11:00 PM FRR

09/14 · 09/18/20 **OLL** 3:00 PM - 11:00 PM FRR

10/12 · 10/16/20 **OLL** 3:00 PM - 11:00 PM FRR

11/16 · 11/20/20 **OLL** 3:00 PM - 11:00 PM FRR

12/14 · 12/18/20 **OLL** 3:00 PM - 11:00 PM FRR

Course Schedule

VMware Horizon® 7 - What's New v6.x to v7.x / 2150 / Days: 3

This three-day, hands-on course gives you the skills to upgrade from VMware Horizon® 6 to VMware Horizon® 7.

07/13 · 07/15/20	ILT	10:00 AM - 5:00 PM	FRR
11/04 · 11/06/20	ILT	10:00 AM - 5:00 PM	FRR
07/13 · 07/15/20	OLL	10:00 AM - 5:00 PM	FRR
11/04 · 11/06/20	OLL	10:00 AM - 5:00 PM	FRR

VMware vCloud

VMware Cloud™ on AWS - Deploy and Manage 2019 Rev A / 2550 / Days: 3

This course teaches you skills for deploying and managing a VMware Cloud™ on AWS infrastructure. Through a mix of lecture and labs, you deploy and manage the VMware Cloud on AWS and VMware vSphere® features that build a foundation for a hybrid infrastructure. You also discuss when and where these features have the greatest effect. Anyone planning to migrate, build, or hybridize with VMware Cloud on AWS can benefit from this course.

09/09 · 09/11/20	OLL	3:00 PM - 11:00 PM	FRR
12/14 · 12/16/20	OLL	3:00 PM - 11:00 PM	FRR

VMware vSphere

VMware vSphere® - Fast Track v6.7 / 4550 / Days: 5

This five-day, intensive course takes you from introductory to advanced VMware vSphere® management skills. Building on the installation and configuration content from our best-selling course, you will also develop advanced skills needed to manage and maintain a highly available and scalable virtual infrastructure. Through a mix of lecture and hands-on labs, you will install, configure and manage vSphere 6.7. You will explore the features that build a foundation for a truly scalable infrastructure, and discuss when and where these features have the greatest effect. This course prepares you to administer a vSphere infrastructure for an organization of any size using vSphere 6.7, which includes VMware ESXi™ 6.7 and VMware vCenter Server® 6.7.

07/06 · 07/10/20	ILT	9:00 AM - 5:00 PM	FRR
11/16 · 11/20/20	ILT	9:00 AM - 5:00 PM	FRR

VMware vSphere® - Install, Configure, Manage v6.7 / 3400 / Days: 5

This five-day course features intensive hands-on training that focuses on installing, configuring, and managing VMware vSphere 6.7, which includes VMware ESXi™ 6.7 and VMware vCenter Server 6.7. This course prepares you to administer a vSphere infrastructure for an organization of any size.

06/08 · 06/12/20	OLL	3:00 PM - 11:00 PM	FRR
07/06 · 07/10/20	OLL	3:00 PM - 11:00 PM	FRR
07/13 · 07/18/20	OLL	5:00 PM - 1:00 AM	FRR
08/17 · 08/21/20	OLL	3:00 PM - 11:00 PM	FRR

VMware vSphere® - Install, Configure, Manage v6.7 / 3400 / Days: 5

This five-day course features intensive hands-on training that focuses on installing, configuring, and managing VMware vSphere 6.7, which includes VMware ESXi™ 6.7 and VMware vCenter Server 6.7. This course prepares you to administer a vSphere infrastructure for an organization of any size.

08/31 · 09/04/20	OLL	3:00 PM - 11:00 PM	FRR
09/21 · 09/26/20	OLL	5:00 PM - 1:00 AM	FRR
10/12 · 10/16/20	OLL	3:00 PM - 11:00 PM	FRR
11/09 · 11/13/20	OLL	3:00 PM - 11:00 PM	FRR
12/14 · 12/18/20	OLL	3:00 PM - 11:00 PM	FRR
11/09 · 11/13/20	ILT	9:00 AM - 5:00 PM	FRR

VMware vSphere® - Skills for Operators v6.7 / 1450 / Days: 2

11/23 · 11/24/20	ILT	9:00 AM - 5:00 PM	FRR
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VMware vSphere® - What's New v5.5 to v6.7 / 2150 / Days: 3

In this three-day, hands-on training course, you explore the new features and enhancements in VMware vCenter Server® 6.7 and VMware ESXi™ 6.7. Real-world use-case deployment scenarios, hands-on lab exercises, and lectures teach you the skills that you need to effectively implement and configure VMware vSphere® 6.7. This course is recommended for customers who want to deploy vSphere 6.7 into their existing vSphere environment.

06/17 · 06/19/20	ILT	10:00 AM - 5:00 PM	FRR
10/26 · 10/28/20	ILT	10:00 AM - 5:00 PM	FRR
06/17 · 06/19/20	OLL	10:00 AM - 5:00 PM	FRR
10/26 · 10/28/20	OLL	10:00 AM - 5:00 PM	FRR
10/05 · 10/07/20	ILT	9:00 AM - 5:00 PM	FRR

Workplace Fundamentals

10 Soft Skills You Need / 395 / Days: 1

In this course, students will develop a core set of soft skills by managing and looking at the way people interact and seeing things in a new light.

06/17 · 06/17/20	OLL	3:00 PM - 11:00 PM	FRR
09/09 · 09/09/20	OLL	3:00 PM - 11:00 PM	FRR
11/06 · 11/06/20	OLL	3:00 PM - 11:00 PM	FRR

Accounting Essentials / 395 / Days: 1

In this course, students will learn about accounting fundamentals.

09/16 · 09/16/20	OLL	3:00 PM - 11:00 PM	FRR
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Business Etiquette / 395 / Days: 1

This course examines the basics, most importantly to be considerate of others, dress/appearance, the workplace versus social situations, business meetings, proper introductions and 'the handshake', conversation skills/small talk, & much more.

08/17 · 08/17/20	OLL	3:00 PM - 11:00 PM	FRR
10/13 · 10/13/20	OLL	3:00 PM - 11:00 PM	FRR
12/04 · 12/04/20	OLL	3:00 PM - 11:00 PM	FRR

Business Writing / 395 / Days: 1

This course offers effective strategies to sharpen your writing skills by structuring your ideas logically, exercising diplomacy in letters and reports, and shaping your arguments.

06/17 · 06/17/20	OLL	3:00 PM - 11:00 PM	FRR
07/01 · 07/01/20	OLL	3:00 PM - 11:00 PM	FRR
07/15 · 07/15/20	OLL	3:00 PM - 11:00 PM	FRR
08/19 · 08/19/20	OLL	3:00 PM - 11:00 PM	FRR
10/13 · 10/13/20	OLL	3:00 PM - 11:00 PM	FRR
11/03 · 11/03/20	OLL	3:00 PM - 11:00 PM	FRR
11/17 · 11/17/20	OLL	3:00 PM - 11:00 PM	FRR
12/08 · 12/08/20	OLL	3:00 PM - 11:00 PM	FRR

Change Management / 395 / Days: 1

This workshop will give all participants an understanding of how change is implemented and some tools for managing their reactions to change.

06/15 · 06/15/20	OLL	3:00 PM - 11:00 PM	FRR
09/16 · 09/16/20	OLL	3:00 PM - 11:00 PM	FRR
01/15 · 01/15/21	OLL	3:00 PM - 11:00 PM	FRR

Coaching and Mentoring / 395 / Days: 1

This workshop focuses on how to better coach your employees to higher performance.

06/11 · 06/11/20	OLL	3:00 PM - 11:00 PM	FRR
07/15 · 07/15/20	OLL	3:00 PM - 11:00 PM	FRR
08/17 · 08/17/20	OLL	3:00 PM - 11:00 PM	FRR
10/12 · 10/12/20	OLL	3:00 PM - 11:00 PM	FRR
11/16 · 11/16/20	OLL	3:00 PM - 11:00 PM	FRR

Communication Strategies / 395 / Days: 1

In this course students will understand the different methods of communication and how to make the most of each of them.

06/10 · 06/10/20	OLL	3:00 PM - 11:00 PM	FRR
06/24 · 06/24/20	OLL	3:00 PM - 11:00 PM	FRR
07/10 · 07/10/20	OLL	3:00 PM - 11:00 PM	FRR
08/14 · 08/14/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

Communication Strategies / 395 / Days: 1

In this course students will understand the different methods of communication and how to make the most of each of them.

09/15	·	09/15/20	OLL	3:00 PM - 11:00 PM	FRR
11/12	·	11/12/20	OLL	3:00 PM - 11:00 PM	FRR

Conflict Resolution / 395 / Days: 1

Participants will learn crucial conflict management skills, including dealing with anger and using the Agreement Frame. If left unchecked or not resolved it can lead to lost production, absences, attrition, and even law suits.

06/16	·	06/16/20	OLL	3:00 PM - 11:00 PM	FRR
07/02	·	07/02/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	·	08/10/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	·	09/14/20	OLL	3:00 PM - 11:00 PM	FRR
10/09	·	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
11/10	·	11/10/20	OLL	3:00 PM - 11:00 PM	FRR
12/15	·	12/15/20	OLL	3:00 PM - 11:00 PM	FRR

Creative Problem Solving / 395 / Days: 1

This workshop will give students an overview of the creative problem solving process, as well as key problem solving tools that they can use every day. Skills such as brainstorming, information gathering, & analyzing data will be covered during class.

09/14	·	09/14/20	OLL	3:00 PM - 11:00 PM	FRR
12/16	·	12/16/20	OLL	3:00 PM - 11:00 PM	FRR

Critical Thinking / 395 / Days: 1

In this course, students will learn develop their ability to analyze and evaluate information.

07/24	·	07/24/20	OLL	3:00 PM - 11:00 PM	FRR
10/09	·	10/09/20	OLL	3:00 PM - 11:00 PM	FRR

Customer Service / 395 / Days: 1

This workshop will look at all types of customers & how we can serve them better. Students will be provided a strong skillset including in-person & over the phone techniques, dealing with difficult customers, and generating return business.

08/17	·	08/17/20	OLL	3:00 PM - 11:00 PM	FRR
10/09	·	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
11/13	·	11/13/20	OLL	3:00 PM - 11:00 PM	FRR
12/11	·	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

Email Etiquette / 395 / Days: 1

In this course, students will learn about e-mail policies and learn how to write professional e-mail memos that convey appropriate messages.

06/26	·	06/26/20	OLL	3:00 PM - 11:00 PM	FRR
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Email Etiquette / 395 / Days: 1

In this course, students will learn about e-mail policies and learn how to write professional e-mail memos that convey appropriate messages.

08/24	·	08/24/20	OLL	3:00 PM - 11:00 PM	FRR
10/21	·	10/21/20	OLL	3:00 PM - 11:00 PM	FRR
12/18	·	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Employee Motivation / 395 / Days: 1

This course will assist students in understanding and implementing strategies that will help to motivate their work force.

08/03	·	08/03/20	OLL	3:00 PM - 11:00 PM	FRR
10/05	·	10/05/20	OLL	3:00 PM - 11:00 PM	FRR
12/04	·	12/04/20	OLL	3:00 PM - 11:00 PM	FRR

Grammar Essentials / 395 / Days: 1

In this course, students will review the rules of grammar, identify common grammar errors, and refine their business writing style.

06/05	·	06/05/20	OLL	3:00 PM - 11:00 PM	FRR
08/05	·	08/05/20	OLL	3:00 PM - 11:00 PM	FRR
10/07	·	10/07/20	OLL	3:00 PM - 11:00 PM	FRR
12/09	·	12/09/20	OLL	3:00 PM - 11:00 PM	FRR

Handling a Difficult Customer / 395 / Days: 1

In this course, students will gain a valuable skill set to deal with difficult customers in various situations.

06/17	·	06/17/20	OLL	3:00 PM - 11:00 PM	FRR
11/20	·	11/20/20	OLL	3:00 PM - 11:00 PM	FRR

Interpersonal Skills / 395 / Days: 1

In this course, students will be shown how to apply advanced verbal and written communication techniques in the workplace.

06/25	·	06/25/20	OLL	3:00 PM - 11:00 PM	FRR
07/27	·	07/27/20	OLL	3:00 PM - 11:00 PM	FRR
08/27	·	08/27/20	OLL	3:00 PM - 11:00 PM	FRR
09/28	·	09/28/20	OLL	3:00 PM - 11:00 PM	FRR
10/26	·	10/26/20	OLL	2:00 PM - 10:00 PM	FRR
11/20	·	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/21	·	12/21/20	OLL	3:00 PM - 11:00 PM	FRR

Leadership and Influence / 395 / Days: 1

Once you learn the techniques of true Leadership And Influence, you will be able to build the confidence it takes to take the lead.

06/23	·	06/23/20	OLL	3:00 PM - 11:00 PM	FRR
07/27	·	07/27/20	OLL	3:00 PM - 11:00 PM	FRR

Leadership and Influence / 395 / Days: 1

Once you learn the techniques of true Leadership And Influence, you will be able to build the confidence it takes to take the lead.

08/10	·	08/10/20	OLL	3:00 PM - 11:00 PM	FRR
09/23	·	09/23/20	OLL	3:00 PM - 11:00 PM	FRR
10/02	·	10/02/20	OLL	3:00 PM - 11:00 PM	FRR
10/22	·	10/22/20	OLL	3:00 PM - 11:00 PM	FRR
11/04	·	11/04/20	OLL	3:00 PM - 11:00 PM	FRR
11/20	·	11/20/20	OLL	3:00 PM - 11:00 PM	FRR
12/03	·	12/03/20	OLL	3:00 PM - 11:00 PM	FRR
12/18	·	12/18/20	OLL	3:00 PM - 11:00 PM	FRR

Negotiation Skills / 395 / Days: 1

This workshop will give participants an understanding of the phases of negotiation, tools to use during a negotiation, and ways to build win-win solutions for all those involved.

06/09	·	06/09/20	OLL	3:00 PM - 11:00 PM	FRR
07/13	·	07/13/20	OLL	3:00 PM - 11:00 PM	FRR
08/17	·	08/17/20	OLL	3:00 PM - 11:00 PM	FRR
10/08	·	10/08/20	OLL	3:00 PM - 11:00 PM	FRR
12/01	·	12/01/20	OLL	3:00 PM - 11:00 PM	FRR

Organizational Skills / 395 / Days: 1

Developing good Organizational Skill is an investment that will provide benefits for years. To be successful means to be organized. These skills will filter through all aspects of your participants professional and personal lives.

07/15	·	07/15/20	OLL	3:00 PM - 11:00 PM	FRR
09/22	·	09/22/20	OLL	3:00 PM - 11:00 PM	FRR
11/11	·	11/11/20	OLL	3:00 PM - 11:00 PM	FRR

Performance Management / 395 / Days: 1

In this course, students learn to identify and manage difficult employees, monitor their behavior, develop clear and effective communications techniques, give and receive feedback, identify workplace conflicts and present resolutions.

07/07	·	07/07/20	OLL	3:00 PM - 11:00 PM	FRR
09/08	·	09/08/20	OLL	3:00 PM - 11:00 PM	FRR
11/03	·	11/03/20	OLL	3:00 PM - 11:00 PM	FRR

Personal Productivity / 395 / Days: 1

This course is intended for individuals who want to maximize their personal productivity.

08/07	·	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
11/11	·	11/11/20	OLL	3:00 PM - 11:00 PM	FRR

Course Schedule

Presentation Skills / 395 / Days: 1

In this course, students will learn active listening skills to facilitate the exchange of ideas in meetings and presentations. They will also organize your ideas to create coherent and convincing oral presentations.

06/10	·	06/10/20	OLL	3:00 PM - 11:00 PM	FRR
07/06	·	07/06/20	OLL	3:00 PM - 11:00 PM	FRR
08/05	·	08/05/20	OLL	3:00 PM - 11:00 PM	FRR
09/14	·	09/14/20	OLL	3:00 PM - 11:00 PM	FRR
11/13	·	11/13/20	OLL	3:00 PM - 11:00 PM	FRR

Project Communications and Stakeholder Management / 1198 / Days: 2

This course focuses on both improving the efficiency and effectiveness of all project-related communications, from initial planning through closure.

06/08	·	06/09/20	OLL	3:00 PM - 11:00 PM	FRR
08/06	·	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
11/05	·	11/06/20	OLL	3:00 PM - 11:00 PM	FRR

Project Management Essentials / 1785 / Days: 3

If you are taking this course, you probably have some exposure to managing projects, or you may be considering embarking on a career as a professional project manager. Your ability as a project manager to demonstrate best practices in project management on the job is becoming the standard to compete in today's fast-paced and highly technical workplace. In this course, you will apply the generally recognized practices of project management to successfully manage projects.

Project managers are always under severe pressure to complete projects on time and within budget. However, most projects fail to meet these demands, and, as a result, many projects are terminated early. Successful project management requires knowledge and experience. This course is designed to provide you with the skills needed to be a successful project manager in today's rapidly changing world. The skills and knowledge you gain in this course will help you avoid making costly mistakes and increase your competitive edge in the project management profession.

06/29	·	07/01/20	OLL	3:00 PM - 11:00 PM	FRR
09/09	·	09/11/20	OLL	3:00 PM - 11:00 PM	FRR
11/09	·	11/11/20	OLL	3:00 PM - 11:00 PM	FRR

Project Management for Senior Managers / 599 / Days: 1

This one-day course introduces the senior managers, department managers, and other key stakeholders to the principles and processes of project management.

11/09	·	11/09/20	OLL	3:00 PM - 11:00 PM	FRR
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Project Management Fundamentals / 595 / Days: 1

In this course, students will identify effective project management practices and their related processes. They will examine the elements of sound project management and apply the generally recognized practices to successfully manage projects.

06/10	·	06/10/20	OLL	3:00 PM - 11:00 PM	FRR
07/08	·	07/08/20	OLL	3:00 PM - 11:00 PM	FRR
08/07	·	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
09/01	·	09/01/20	OLL	3:00 PM - 11:00 PM	FRR
09/21	·	09/21/20	OLL	3:00 PM - 11:00 PM	FRR
10/02	·	10/02/20	OLL	3:00 PM - 11:00 PM	FRR
10/23	·	10/23/20	OLL	3:00 PM - 11:00 PM	FRR
11/04	·	11/04/20	OLL	3:00 PM - 11:00 PM	FRR
11/18	·	11/19/20	OLL	5:00 PM - 1:00 AM	FRR
12/02	·	12/02/20	OLL	3:00 PM - 11:00 PM	FRR
12/16	·	12/16/20	OLL	3:00 PM - 11:00 PM	FRR

Project Management Skills for Non-Project Managers / 599 / Days: 1

In this course, students will identify methods of effectively managing small- to medium-sized projects and achieving their stated objectives.

06/05	·	06/05/20	OLL	3:00 PM - 11:00 PM	FRR
09/11	·	09/11/20	OLL	3:00 PM - 11:00 PM	FRR
01/11	·	01/11/21	OLL	3:00 PM - 11:00 PM	FRR

Project Scope and Schedule Management / 1190 / Days: 2

This course provides participants with tools and techniques to help them determine and deliver products, services, and results that meet requirements, expectations, and deadlines.

08/06	·	08/07/20	OLL	3:00 PM - 11:00 PM	FRR
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Public Speaking / 395 / Days: 1

In this course, students will learn some basic public speaking skills, including in-depth information on developing an engaging program and delivering their presentation with power.

10/02	·	10/02/20	OLL	3:00 PM - 11:00 PM	FRR
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Supervising Others / 395 / Days: 1

In this course, students will develop the skills required to be more efficient and proficient supervisors.

07/31	·	07/31/20	OLL	3:00 PM - 11:00 PM	FRR
09/28	·	09/28/20	OLL	3:00 PM - 11:00 PM	FRR
11/24	·	11/24/20	OLL	3:00 PM - 11:00 PM	FRR

Team Building for Managers / 395 / Days: 1

In this course, students will explore different aspects of a team and how to create healthy team dynamics.

06/18	·	06/18/20	OLL	3:00 PM - 11:00 PM	FRR
09/04	·	09/04/20	OLL	3:00 PM - 11:00 PM	FRR

Teamwork and Team Building / 395 / Days: 1

This workshop will encourage you to explore the different aspects of a team, as well as ways that they can become a top-notch team performer.

06/08	·	06/08/20	OLL	3:00 PM - 11:00 PM	FRR
08/10	·	08/10/20	OLL	3:00 PM - 11:00 PM	FRR
10/09	·	10/09/20	OLL	3:00 PM - 11:00 PM	FRR
12/11	·	12/11/20	OLL	3:00 PM - 11:00 PM	FRR

Telephone Etiquette / 395 / Days: 1

In this course, students will learn about different types of calls and the etiquette associated with them.

09/18	·	09/18/20	OLL	3:00 PM - 11:00 PM	FRR
11/13	·	11/13/20	OLL	3:00 PM - 11:00 PM	FRR

Time Management / 395 / Days: 1

The Time Management workshop will cover strategies to help participants learn crucial strategies that include personal motivation, delegation skills, organization tools, and crisis management.

06/26	·	06/26/20	OLL	3:00 PM - 11:00 PM	FRR
08/06	·	08/06/20	OLL	3:00 PM - 11:00 PM	FRR
09/09	·	09/09/20	OLL	3:00 PM - 11:00 PM	FRR
09/22	·	09/22/20	OLL	3:00 PM - 11:00 PM	FRR
10/06	·	10/06/20	OLL	3:00 PM - 11:00 PM	FRR
11/03	·	11/03/20	OLL	3:00 PM - 11:00 PM	FRR
12/08	·	12/08/20	OLL	3:00 PM - 11:00 PM	FRR